

About interim weekly compensation



Your income details for the most recent income year were not yet available from Inland Revenue, so ACC has calculated your weekly compensation payments based on an estimate of your income. We've done this so you start receiving your weekly compensation as quickly as possible.

Weekly compensation payments calculated in this way are called interim weekly compensation.

What do you need to do now?

Please lodge your tax return with Inland Revenue as soon as possible and tell us by calling 0800 101 996 between 8.30am and 5.00pm.

What happens next?

As soon as Inland Revenue has processed your tax return, we will reassess the amount of weekly compensation we are paying you based on the income you have declared on your tax return.

What happens if we overpay you?

We do our best to estimate interim weekly compensation payments fairly by using the most up-to-date information about your income that we could get from Inland Revenue.

However, if the interim payments you receive are more than your reassessed weekly compensation, you will have to pay back the amount you were overpaid.

So, if your interim payments are more than 80% of your average weekly earnings, based on your last year's income, please contact us immediately. We will adjust the rate to avoid overpaying you.

For how long do you get interim weekly compensation?

We pay interim weekly compensation for a maximum of three months.

What if your circumstances change?

If your circumstances change in any way that might affect your claim (for example, if you start receiving income while you are also receiving weekly compensation), you must tell us so we can discuss your situation.

Any questions?

If you have any questions please contact your Case or Claims Manager, or call 0800 101 996 between 8:30am and 5pm.

Your right to a review

If you are unhappy with this decision, please contact us. If you are still not satisfied you can ask for an independent review of our decision.

The review process is outlined in the enclosed Working Together fact sheet