

Physiotherapy Services Interim contract



Key information for physiotherapists working under the Physiotherapy Services interim contract

From 16 November 2009 there will be a number of changes introduced for contracted physiotherapists – these include changes to the ACC process for requesting prior approval of further treatment (the ACC32 process).

To help you with some of the process-related issues we've put together the following information, which we hope will assist in the transition period.

Key changes:

1. From 16 November 2009 ACC will no longer pay contracted Physiotherapists a separate fee for completion of ACC32 forms.
2. From 16 November, contracted Physiotherapists must record client outcome measures at the initial assessment and on discharge.
3. Applications for a Request for Prior Approval of Further Treatment via telephone or email approval are no longer available from 1 December.

New forms will support these changes shortly. We are currently trialling their use with a number of practices. Meanwhile, please continue to use the existing ACC32 until the re-designed forms are available, ensuring you tick the appropriate box on the ACC32 form to identify whether you intend to submit an ACC32A or an ACC32R. When these forms are finalised, they will be sent to you in a starter pack which will include a guide to the completion of the new forms. We will also ensure that this information is available on our website.

Requirement to utilise outcome measures

1. Initial Consultation

Under the Physiotherapy Services interim contract, you are required to complete clinical records, a treatment plan, client education on self management and the recording of a validated outcome measure at the initial consultation for all clients.

This can be the Patient Specific Functional Scale (PSFS) and Numeric Pain Rating Scale (NPRS), or an alternative standardised, evidence-based outcome measure if this is more appropriate to the client's condition.

Please refer to the ACC "Guide to Outcome Measure Reporting" available on our website.

2. Follow Up Consultations

You can treat up to the treatment profile trigger before you are required to submit a Request for Prior Approval of Further Treatment (ACC32R). Where there is no treatment profile, you are required to submit a Request for Prior Approval of Further Treatment (ACC32R) after 6 treatments.

As well as recording an outcome measure at the initial treatment and discharge, you are required to record an outcome measure at the consultation where a Request for Prior Approval of Further Treatment is submitted.

Prior Approval Process

Request for Prior Approval of Further Treatment

Where an ACC client requires treatment in excess of the treatment profile trigger (or 6 treatments where there is no applicable treatment profile), you are required to submit the current Request for Prior Approval of Further Treatment form.

We will let you know when the new forms are available. In the interim, you should continue to use the current ACC32R form until the new form is released.

As the ACC32R form does not have space to record outcome measures, please also complete the Physiotherapy Outcome Measures form – this is attached to this email and is also available on our website.

When submitting a Request for Prior Approval of Further Treatment (ACC32R) you are required to send ACC:

1. the completed ACC32R form; and
2. the completed Physiotherapy Outcome Measures form; and
3. your clinical records (including your initial assessment) and other supporting information relating to the treatment of the injury.

Where this information is not provided, your request for treatment will be returned to you.

ACC will approve up to 6 treatments and (as long as you invoice ACC in the order that the services are delivered) this will be in addition to the Treatment Profile Trigger.

Whilst ACC pays for the physiotherapy follow up consultations (PT02), ACC will no longer pay a separate fee for completion of the ACC32R form.

Request for Prior Approval of Further Treatment where client has not been seen by a physiotherapist for more than 12 months

Where a client presents for treatment of an injury and they have not been seen by a physiotherapist for treatment of the injury for more than 12 months, you are required to submit Request for Prior Approval of Further Treatment. The new forms are still being developed so you should continue to use the current ACC32A form until the new forms are released.

When requesting a Request for Prior Approval of Further Treatment (ACC32A) you must send ACC:

- (a) the completed ACC32A form; and
- (b) the completed Physiotherapy Outcome Measures form; and
- (c) your clinical records from the consultation (including your initial assessment)

Where this information is not provided your request for treatment will be returned to you. However, if you provide adequate information to ACC to allow us to make an informed decision and can demonstrate that the treatment requested is necessary, appropriate, and directly relates to the covered injury, ACC will approve up to 6 further treatments.

ACC pays for the physiotherapy Reactivation Consultation against service code PT05, ACC no longer pays a separate fee for completion of the ACC32A form.

Please refer to the “Physiotherapy – Interim Manual Process” map for details of requirements.

Transition of client treatment to the new contract

If you are a former EPN physiotherapist now working under the new contract and had a Request for Prior Approval for Further Treatment (the current ACC32) approved under the EPN, and the client is to be treated after 15 November 2009:

You should invoice ACC using the codes that were approved, these will be paid at the new Physiotherapy Services interim contract rate.

For example, if you have one PT04 and three PT02s approved under the EPN contract but where the client is treated after 15 November 2009, you should still invoice ACC for one PT04 and three PT02s – they will all be paid at the new PT02 rate (\$28.39 excl. GST)

Telephone and Email Approvals

With the additional outcome measurement information and a change to our prior approval process, you will no longer be able to submit a Request for Prior Approval of Further Treatment via telephone or email approval from 1 December.

Outcome Measures form (V.1)

Note/double click to open document



Physiotherapy Outcome Measures

Please complete the PSFS and NPRS or other outcome measures

Section 1 – Client details

ACC45 number or claim number:

Name: Surname First name(s)

Date of birth: D M Y

Section 2 – Evaluation

Please identify three to five important activities that the patient is unable to do or is having difficulty with. If the client is off work, 1 activity must relate to return to work.

Patient Specific Functional Scale (PSFS)

0 1 2 3 4 5 6 7 8 9 10

Unable to perform activity at the same level as before injury or problem

Able to perform perform activity at the same level as before injury or problem

First visit: D M Y

Sixth visit: D M Y

ACC's visit: D M Y

Second ACC's visit: D M Y

Activity	Rate performance ability from 0 - 10			
<small>Please refer to the guidelines for correct wording of PSFS</small>	First visit	Sixth visit	ACC's visit	Second ACC's visit
PSFS 1:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PSFS 2:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PSFS 3:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PSFS 4:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PSFS 5:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Calculate rating for each column and put average score here	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Physiotherapy – Interim Manual Process



