

Home and Community Support Services Changes

13 FEBRUARY 2024

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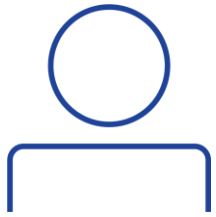


**He Kaupare. He Manaaki.
He Whakaora.**
prevention.care.recovery.



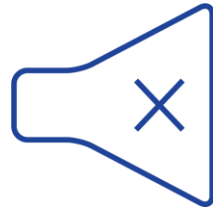
Welcome. Nau mai haere mai.

Home and Community Support Services Changes



People

Chelsea Blair
Janice Gray
Anushka Nand



Mute

Please mute your
microphone



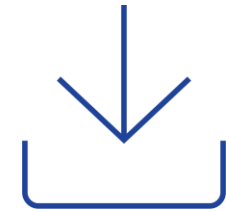
Chat

Use the Q&A to ask
questions



Questions

Question time at the
end



Download

Download this
webinar

Karakia

Whāia, whāia

Whāia te tika

Whāia te pono

Whāia te aroha

Mō te oranga tāngata

Kia puta ki te whai ao

Ki te ao mārama

Haumi e, hui e

Tāiki e

Striving to do what is right

Undertaking to act justly

Being considerate of everyone

That it may improve the lives of all

Agenda

1

Recap on Home and
Community Services

2

Return to independence

3

Maximise independence

4

Reporting

5

Pātai (Questions)

Recap on Home and Community Support Services

1



What is changing

On 1st March 2024, The IHCS service will be split into two distinct services:

- Home and Community Support - Return to Independence Service HCSRTI
- Home and Community Support - Maximise Independence Service HCSMI.

[Home and Community Support Services contract \(acc.co.nz\)](https://acc.co.nz)



Return to Independence vs Maximise Independence

	Return to Independence	Maximise Independence
Duration of need / complexity	Temporary / low complexity	Longer-term / moderate to high complexity
Purpose	Enabling service that supports a return to independence	Specialist service with a disability focus
Funding	Support packages (casemix)	Hourly rate
Assessment	Determined by the homecare agency through an assessment (screening tool or Contact Assessment)	Determined by us or an independent assessor
Referrals	Referrals can come from Te Whatu Ora or ACC	Referrals can only come from ACC
Focus	Restorative care, innovation, data quality, coverage, outcomes	Specialisation, relationships, experience, and stability
Supplier coverage	National Suppliers	Mix of national and regional suppliers
Our support teams	Kiritaki are mostly supported by assisted and supported recovery streams	Kiritaki are mostly supported by the recovery stream
Volumes*	Approx 12,500	Approx 12,500



Home and Community Support - Return to Independence (HCSRTI)

2

Service Principles

- ✓ Package funding.
- ✓ Variability of needs (Unders and Overs).
- ✓ Restorative approach.



Service Components

Eligibility criteria

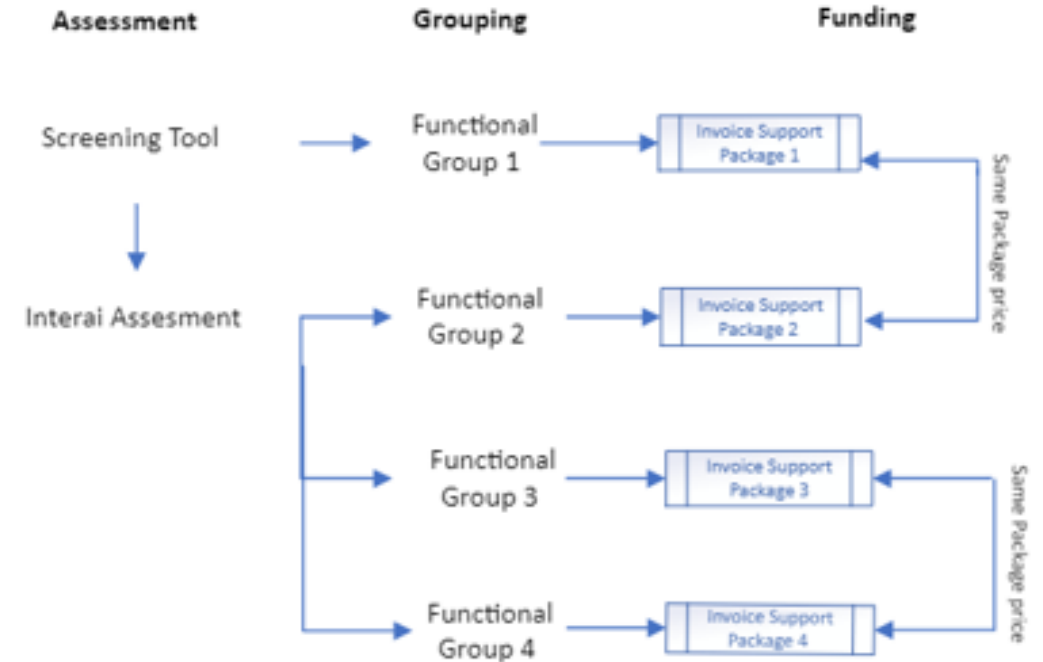
Screening Tool

Questionnaire to identify kiritaki (clients) who are identified as:

- ✓ functional group 1
- ✓ requiring childcare only
- ✓ requiring interRAI assessment (functional group 2-4)
- ✓ requiring the HCSMI service.

InterRAI

InterRAI assessments are used to accurately determine the characteristics of a person's needs, ranging from clinical to social support and to prepare a care plan.



Support Packages

Support kiritaki with home help, meal preparation, showering and bathing assistance, shopping assistance and childcare.

Support Package 1	Client allocated this package using screening tool assessment. Invoiced using code - HCSRI01	Support Package 1 and Support Package 2 are priced the same and have the same service caps.
Support Package 2	Client allocated this package using InterRAI assessment. Invoiced using code - HCSRI02	
Support Package 3	Client allocated this package using InterRAI assessment Invoiced using code - HCSRI03	Support Package 3 and Support Package 3 are priced the same and have the same service caps.
Support Package 4	Client allocated this package using InterRAI assessment Invoiced using code - HCSRI04	

Support Components

Support Components		
Allied Health	Physiotherapy Assessment and Treatment	Occupational Therapy Assessment and Treatment
Nursing	Nursing Treatment	Maximum of 10 hours per claim (Combined Nursing and Allied Health)

Other components:

- ✓ Childcare
- ✓ Clinical Update Report
- ✓ ACC705 Discharge Summary.

Home and Community Support – Maximise Independence (HCSMI)

3

Reporting

4

HCS Data Sharing and Digital Hui
Tuesday 12th March
11am to 12.30pm

More information to follow.

Any pātai (questions)?

5

IHCS@acc.co.nz

Upcoming events

Event	Date	Purpose
Supplier Day	22 nd February	Whakawhaungatanga. Vision for Home and Community Support. Further details on the upcoming change.
Transition Webinar	27 th February	Work through different scenarios and how the transition will work in these situations.
Go Live	1st March	New contract live.
Weekly drop in	Weekly from 4th March	Drop in Sessions to answer questions and provide updates.
Data Hui	12 th March	2 representatives from each supplier (technical and operational) to develop new data sharing approach.

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Ngā mihi