

Summary

Objective

At-cost dental treatment is treatment that is not covered by regulation or contract. We pay for at-cost treatment for covered dental claims at what we consider to be a fair and reasonable cost.

The criteria used to determine liability for at-cost treatment is set out in the AC Act 2001, Schedule 1, Clause 2 and eligibility criteria

Owner Name withheld

Expert Name withheld

Policy

1.0 Rules

- a** All at-cost treatment must have prior approval. The amount we contribute is based on the treatment type and is decided by the dental units in the service centres.

Pre-approval decisions must be based on clinical evidence about the need for the treatment and supporting diagnostics.

See Temporo-mandibular joint (TMJ) surgery costs for details of our contribution to the following at-cost treatments:

- arthroplasty
- arthroscopy
- arthrocentesis
- arthogram
- temporo-mandibular joint (TMJ) surgery
- any non-core dental surgery.