

Summary

Objective

Non Contracted Attendant care can be provided to clients who are overseas in certain situations.

Owner [Name withheld]

Expert [Name withheld]

Procedure


1.0 Non contracted attendant care can be provided to clients who are overseas in the following situations

- a** If the client is eligible to receive attendant care in New Zealand under either:
- the AC Act 2001, Schedule 1
 - the CPI Regulations.

then attendant care can be paid for a maximum of 28 days overseas as long as there is an assessed need.

- b** If the client is receiving grandparented attendant care under:
- Section 80 of the 1982 legislation, or
 - Section 121 of the 1972 legislation.

then attendant care can continue to be paid overseas as long as there is an assessed need.

 Complex Personal Injury and Grandparented Clients Policy

- c** The 28 day period applies each time the client travels outside New Zealand. There is no limit on the number of overseas periods per year.

Although attendant care is usually only paid for a maximum of 28 days overseas, extra support may be provided depending on the client's situation or individual needs.

 Management of Extended Discretion Policy

- c** ACC does not pay for:
- any travel or accommodation costs of the client or attendant carer
 - additional costs incurred by the client overseas, eg by employing an overseas attendant carer who charges a higher rate
 - retention payments for an existing carer if the client chooses to stand down their usual carer in favour of a family member, friend or other carer
 - training costs for a family member or friend if the client chooses not to take their usual caregiver overseas
 - recruitment and training costs of new caregivers in New Zealand if the existing caregiver finds alternative employment while the client is overseas
 - managing the quality and standard of a tenanted care purchased overseas
 - any exchange rate losses as a result of employing an overseas caregiver.

2.0 Use of usual carer

- a** The client should be encouraged to take their usual attendant carer with them overseas, as a first option. Advise them that this will:
- ensure continuity of care
 - avoid the risk of not having the same caregiver on their return to New Zealand.

3.0 Payment of non contracted attendant care overseas

- a** ACC will pay for the same amount of attendant care as the client is entitled to receive in New Zealand.
- b** ACC pays for attendant care overseas as non contracted attendant care.