

Summary

Objective

Supervisory care, or supervision, is a type of attendant care. Supervisory care may be provided to:

- remind a client to complete physical and cognitive tasks
- protect a client from further injury
- ensure a client does not harm others or damage property.

Owner [Name withheld]

Expert [Name withheld]

Procedure

1.0 Introduction

- a** Supervisory care, or supervision, is a type of attendant care. Supervisory care may be provided to:
- remind a client to complete physical and cognitive tasks
 - protect a client from further injury
 - ensure a client does not harm others or damage property.

2.0 Supervision for children under age 14




- a** We'll fund injury-related supervision only if the need is inconsistent with the child's age and it is not reasonable for the family to provide care. Decisions must be based on the difference between the child's age and the developmental delay resulting from the injury.

3.0 Supervision provided by natural supports

- a** Supervision can often be easily integrated into a family member's usual activities, or may be provided by non-family members, such as friends, flatmates, neighbours or community groups, when it occurs in the course of usual household, friendship or community activities. In these cases, there is usually no need to pay for the supervision.

Refer to Payment for supervision by natural supports and Supervisory care examples

For more information regarding what support is reasonable for family to provide, refer to Using Natural Supports Policy.

-  Payment for supervision by natural supports
-  Supervisory care examples (Te Whāriki)
-  Using Natural Supports Policy

4.0 What if supervision significantly disrupts family members' activities?

- a** When a family member wishes to provide supervision, but it would significantly disrupt their usual activities, we consider how reasonable it is for the family member to provide that supervision.

If it's appropriate for the family member to provide supervision, and supervision is the only appropriate option to meet the client's assessed safety needs, we:

- contribute to the costs of supervision, based on the family supervision rate in the schedule of costs (refer to Non-contracted HCSS Hourly Rates Service Page taking into account those household and family activities that can occur at the same time)
- pay for the direct hands-on care provided by the family member
- pay for necessary relief care to give the family member a break
- regularly review the client's situation.

5.0 Supervision provided by an agency or private provider

- a** Supervision will be provided by an agency or private provider if it is the only appropriate option to meet the client's assessed safety needs and the client has no family or other natural supports available to provide supervision.

When a household family member is employed by an agency, ACC will first determine what is reasonable for a household family member to provide as natural support. We won't pay for supervision when it is reasonable for the household family member to provide supervision as part of their usual daily activities. When it's not reasonable for a household family member to provide unpaid supervision, ACC will pay the appropriate agency rate.

6.0 Qualifying for paid supervision

- a** Paid supervision is only provided after all other options have been considered and if one or more of the below criteria is met:

- If a client has a medical condition that poses a serious safety risk to the client, eg uncontrolled epilepsy then a medical report is required.

- If a client has need for support to complete fundamental daily living activities and one-to-one supervision is the most appropriate response then a Functional Independence Measure in the Support Needs Assessment (SNA) OR Social Rehabilitation Needs Assessment (SRNA)

- If a client demonstrates behaviours that poses a safety risk to the client or others and all other appropriate interventions have been explored then the Overt Behaviour Scale in the Support Needs Assessment (SNA) OR evidence indicated in the Social Rehabilitation Needs Assessment (SRNA)

NOTE Payment rates for supervision (see Non-contracted HCSS hourly rates) vary depending on who provides the supervision.

 Non-contracted pricing increases