

Summary

Objective

The AC Act 2001, Section 81, requires ACC to pay for the childcare necessary to meet the assessed needs of the client. The amount ACC pays for childcare needs to be sufficient for the client to engage or purchase the necessary childcare services.

Childcare may occur concurrently with Attendant care or Home help tasks, however only one type of care is paid for.


ACC does not pay childcare in advance.

Owner Name Withheld

Expert Name Withheld

Procedure

1.0 Set Up Home & Community Support Services - Non-contracted (Private contractors and family support)

 Set Up Home & Community Support Services - Non-contracted

2.0 Non-contracted providers

- a** Clients should first be encouraged to choose childcare from a contracted provider.

Natural supports must be considered prior to consideration of funding childcare. (see policy for Using Natural Supports)

Non-contracted providers, such as family caregivers or privately engaged carers, are paid either:


- on receipt of an ACC086 Social rehabilitation weekly reimbursement form for the specific services provided
- as continuous payment weekly from the agreed start date.

An ACC4106 Home based rehabilitation three monthly declaration must be received to continue payment after initial three months and onwards.

Reimbursement is paid directly to the client's or caregivers' bank account.

Refer to Payment method for non-agency caregivers.

 Using Natural Supports Policy

 Payment method for non-agency caregivers

3.0 Co-payments for childcare

- a** If there are suitable contracted agencies available within the client's area but the client chooses a non-contracted childcare provider, they may be required to pay a co-payment to the agency if their rate is higher than the rate ACC pays.

4.0 Rates for non-contracted providers of childcare

- a** These rates are what ACC will pay for childcare to clients who choose a childcare provider that does not have a contract with ACC. These include family, private caregivers and non-contracted agencies.
Provide clients with the ACC84 How would you like us to pay for your care? Section 5 explains what they need to know about getting paid.

Payments are exclusive of GST. ACC will only pay GST if the non-contracted provider:

- is GST registered
- provides ACC with a valid tax certificate.

 HCSS Non-Contracted Pricing Increases 2022

5.0 Exceptions for paying a higher rate to non-contracted providers

- a** Where scheduled payment rates are not sufficient for the client to purchase the required childcare, ACC may pay a higher rate. This is to be considered on a case by case basis and discussed with Technical Services.