Injury statistics | Q3 2026 |

E-scooters

October 2026

He Kaupare. He Manaaki. He Whakaora.
Prevention. Care. Recovery.



Notes and caveats

- E-scooter claims are identified if the accident description contains any of the following key phrases: electric scooter, electronic scooter, e-scooter, green scooter, battery powered scooter, beam scooter, bird scooter, flamingo scooter, lime scooter, on a jump scooter, neuron scooter, uber scooter, wave scooter
- The accident description is a non-mandatory free-text field on the ACC45 form. The nature and quality of responses vary. These data should therefore be considered indicative, but not a definitive count of claims.
- New claims are counted where a claim is lodged with ACC within the specified period. A claim may be lodged immediately following an accident or at any later stage.
- Active claims are counted where the claim received at least one payment within the specified period. A claim was not necessarily lodged or had the accident occur within this period.
- A claim may be active in more than one calendar year and will be counted once in each relevant year in which at least one payment was made.
- Active costs are the GST exclusive cost of payments made for claims that were active in the specified period.
- The cost of public hospital services during the acute stage of an injury is covered under the Public Health Acute Services (PHAS) regulations. These services are bulk-funded and not attributed to individual claims, so cannot be included in these data.
- The calendar year in which the service was paid may differ to the calendar year in which the service was provided.
- Region is the location of the accident and may not be where the claimant resided or sought treatment.
- Age band is based on client's age at the time of claim lodgement.
- All included claims are accepted for cover
- Data are displayed in calendar years. i.e. 1 January to 31 December
- Claims managed by an accredited employer have been excluded.
- In the interest of client privacy claim counts of less than four claims have been replaced with '<4'. If the presence of totals could allow a suppressed number to be derived further suppression is displayed as '..'.
- Results are based on data available at the time of extraction and may vary if rerun later.

Table 1: Number of new claims, active claims and active claim costs (excluding GST) for e-scooter related injuries between 1 January 2021 and 30 September 2026

	Calendar Year					
Measure	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
New Claims	2,136	2,565	2,936	3,397	3,993	3,865
Active Claims	2,289	2,788	3,168	3,691	4,291	4,314
Active Costs	$6,913,760	$8,368,423	$9,590,208	$14,469,857	$15,886,499	$14,221,016

Table 2: Number of new claims for e-scooter related injuries lodged between 1 January 2021 and 30 September 2026, broken down by top 5 most prevalent primary diagnoses

	Lodgement Calendar Year					
Primary Injury Diagnosis	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
Concussion	72	103	130	138	190	205
Dental Injury	87	93	85	127	143	131
Fracture / Dislocation	371	445	503	628	704	682
Laceration / Puncture / Sting	471	543	596	735	982	926
Soft Tissue Injury	1,043	1,281	1,467	1,630	1,755	1,708

Table 3: Number of new claims for e-scooter related injuries lodged between 1 January 2021 and 30 September 2026, broken down by accident location

	Lodgement Calendar Year					
Accident Location	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
Northland Region	23	99	82	70	74	34
Auckland Region	563	712	921	1,171	1,540	1,472
Waikato Region	210	271	273	297	300	358
Bay of Plenty Region	131	126	141	158	167	191
Gisborne Region	12	5	4	13	9	11
Hawke's Bay Region	20	59	94	83	98	81
Taranaki Region	21	33	28	39	41	52
Manawatū-Whanganui Region	55	162	142	116	151	138
Wellington Region	345	373	323	356	363	289
Tasman Region	<4	5	11	14	10	18
Nelson Region	20	30	50	39	44	52
Marlborough Region	4	8	14	8	16	12
Canterbury Region	628	602	706	901	973	935
West Coast Region	4	4	6	6	18	14
Otago Region	83	61	96	88	140	175
Southland Region	..	7	14	19	25	15
Other or Unknown	<4	8	31	19	24	18

Table 4: Number of new claims for e-scooter related injuries lodged between 1 January 2021 and 30 September 2026, broken down by client age at the time of claim lodgement

	Lodgement Calendar Year					
Client Age	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
00-04 Years	<4	16	12	19	20	25
05-09 Years	..	59	59	73	105	106
10-14 Years	94	203	240	303	605	769
15-19 Years	230	335	437	484	616	709
20-24 Years	402	404	425	480	530	463
25-29 Years	321	358	345	410	387	338
30-34 Years	252	266	307	355	362	314
35-39 Years	169	186	272	306	313	270
40-44 Years	149	175	200	213	257	222
45-49 Years	132	155	147	207	206	186
50-54 Years	128	132	174	176	183	131
55-59 Years	83	95	123	130	145	126
60-64 Years	55	70	70	102	92	75
65-69 Years	34	43	55	61	69	42
70-74 Years	19	29	29	23	29	34
75-79 Years	10	19	11	22	29	23
80-84 Years	8	11	15	16	21	12
85 Years and over	5	9	15	17	24	20