Injury statistics | Q3 2026 |

Home and Community

October 2026

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Prevention. Care. Recovery.



Notes and caveats

- Home related injuries have been identified where the scene is equal to Home.
- Fall related injuries have been identified where the accident cause is equal to one of the following: 'Slipping, Skidding on Foot', 'Tripping or Stumbling', 'Loss of Consciousness/Sleep', 'Something Giving way Underfoot', 'Misjudgement of Support', 'Loss Balance/Personal Contrl'
- New claims are counted where a claim is lodged with ACC within the specified period. A claim may be lodged immediately following an accident or at any later stage.
- Active claims are counted where the claim received at least one payment within the specified period. A claim was not necessarily lodged or had the accident occur within this period.
- A claim may be active in more than one calendar year and will be counted once in each relevant year in which at least one payment was made.
- Active costs are the GST exclusive cost of payments made for claims that were active in the specified period.
- The cost of public hospital services during the acute stage of an injury is covered under the Public Health Acute Services (PHAS) regulations. These services are bulk-funded and not attributed to individual claims, so cannot be included in these data.
- The calendar year in which the service was paid may differ to the calendar year in which the service was provided.
- Region is the location of the accident and may not be where the claimant resided or sought treatment.
- Diagnosis is based on the primary injury of the client. A claim may include multiple injuries, but any additional injuries will not be included in this dataset.
- Age band is based on client's age at the time of claim lodgement.
- All included claims are accepted for cover
- Data are displayed in calendar years. i.e. 1 January to 31 December
- Claims managed by an accredited employer have been excluded.
- Results are based on data available at the time of extraction and may vary if rerun later.

Table 1: Number of new claims, active claims and active claim costs (excluding GST) for injuries at home between 1 January 2017 and 30 September 2026

	Calendar Year									
Measure	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
New claims	948,934	982,329	1,001,821	1,006,813	998,499	954,084	992,625	1,016,120	1,024,121	765,026
Active claims	1,035,046	1,072,866	1,113,007	1,116,799	1,136,141	1,099,221	1,144,332	1,184,029	1,198,683	945,990
Active costs	$986,978,829	$1,105,695,595	$1,223,759,592	$1,366,556,155	$1,478,376,349	$1,702,399,372	$1,918,705,465	$2,279,649,705	$2,395,429,405	$1,717,915,460

Table 2: Number of new claims for injuries at home lodged between 1 January 2017 and 30 September 2026, broken down by accident region

	Lodgement Calendar Year									
Accident Region	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
Northland Region	46,070	48,485	48,456	49,047	49,371	46,900	49,446	50,942	52,488	39,701
Auckland Region	334,958	344,459	349,568	346,140	332,554	331,830	346,677	354,360	360,325	273,231
Waikato Region	94,423	97,773	99,909	100,442	101,739	95,958	99,222	103,192	104,657	78,084
Bay of Plenty Region	70,585	72,588	74,347	76,052	74,634	69,090	71,201	71,908	73,530	54,210
Gisborne Region	11,839	12,322	12,599	12,880	12,697	11,843	11,912	12,316	12,010	8,889
Hawke's Bay Region	42,355	42,271	43,634	44,575	45,460	42,855	44,301	43,554	43,313	31,183
Taranaki Region	22,939	23,881	23,297	24,327	24,558	22,687	23,194	23,796	23,416	17,576
Manawatū-Whanganui Region	43,573	48,608	47,854	49,159	50,195	46,771	45,975	46,331	47,696	36,156
Wellington Region	77,571	78,039	77,645	78,120	79,455	71,690	74,762	76,248	76,011	56,584
Tasman Region	9,181	9,556	9,911	9,457	9,131	8,769	9,377	9,914	10,331	8,192
Nelson Region	13,391	14,306	14,132	14,039	14,988	14,582	15,044	15,679	14,922	10,348
Marlborough Region	9,138	10,136	11,367	11,309	11,194	9,979	9,628	10,077	8,748	6,365
Canterbury Region	104,020	107,971	116,414	118,142	119,193	112,521	117,380	120,270	116,596	86,665
West Coast Region	5,856	5,964	5,947	6,003	6,244	4,832	5,276	5,289	5,466	4,057
Otago Region	43,790	45,016	46,369	48,278	49,084	45,718	48,915	50,294	51,648	37,558
Southland Region	16,268	17,350	16,550	17,580	17,455	16,528	17,555	18,902	19,612	13,702
Other / Unknown	2,977	3,604	3,822	1,263	547	1,531	2,760	3,048	3,352	2,525

Table 3: Number of new claims for injuries at home lodged between 1 January 2017 and 30 September 2026, broken down by client age

	Lodgement Calendar Year									
Client Age	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
00-04 Years	71,756	72,888	70,821	68,754	63,515	54,605	55,881	57,065	57,335	41,748
05-09 Years	56,530	54,952	53,796	50,138	47,757	40,610	41,398	41,966	42,164	31,052
10-14 Years	47,261	46,767	47,590	46,272	44,397	40,619	40,752	40,754	40,740	30,866
15-19 Years	39,646	39,599	40,899	39,542	39,220	36,534	36,106	36,381	36,654	27,877
20-24 Years	45,972	47,057	47,156	47,709	46,719	41,915	39,837	39,251	36,858	27,145
25-29 Years	51,333	53,948	55,005	56,930	55,606	50,816	49,209	47,634	44,918	32,802
30-34 Years	52,175	55,855	58,770	62,554	64,428	62,366	63,747	63,351	61,454	45,129
35-39 Years	53,270	56,417	58,840	61,150	62,292	60,479	64,245	66,772	67,860	52,242
40-44 Years	57,870	57,997	58,158	59,427	59,646	57,901	61,677	62,240	63,262	48,366
45-49 Years	65,304	67,327	66,870	66,963	64,508	60,406	60,794	60,500	59,273	45,406
50-54 Years	66,484	68,108	69,299	70,227	70,463	68,616	71,134	70,720	68,579	49,511
55-59 Years	66,066	70,162	71,322	71,909	70,514	67,534	69,962	70,544	70,600	52,896
60-64 Years	58,605	62,717	65,210	65,921	66,291	66,339	71,455	73,479	73,312	54,297
65-69 Years	55,059	57,784	59,404	60,395	59,997	60,138	65,039	68,139	70,284	52,934
70-74 Years	46,339	50,863	53,972	54,975	55,567	54,224	58,398	61,640	63,613	47,362
75-79 Years	40,016	41,753	43,760	43,546	44,407	45,994	52,069	56,544	60,329	45,229
80-84 Years	31,395	33,197	34,914	35,364	36,912	38,721	41,588	45,023	47,391	35,293
85 Years and over	43,851	44,935	46,031	45,033	46,251	46,261	49,323	54,102	59,482	44,866
Unknown	2	3	4	4	9	6	11	15	13	5

Table 4: Number of new claims for injuries at home lodged between 1 January 2017 and 30 September 2026, broken down by client gender

	Lodgement Calendar Year									
Client Gender	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
Female	503,316	521,233	531,546	535,056	531,059	510,711	535,561	547,571	554,409	414,916
Male	445,453	460,854	470,044	471,493	467,184	443,123	456,668	468,038	469,188	349,642
Another Gender	135	199	186	224	223	213	257	286	332	272
Unknown	30	43	45	40	33	37	139	225	192	196

Table 5: Number of new claims for injuries at home lodged between 1 January 2017 and 30 September 2026, broken down by the top 10 most prevalent primary injury diagnosis

	Lodgement Calendar Year									
Primary Injury Diagnosis	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
Soft Tissue Injury	538,694	559,336	576,211	588,581	588,302	574,607	599,050	614,215	619,088	470,250
Laceration / Puncture / Sting	228,626	233,246	233,359	224,310	217,025	194,635	201,812	208,952	214,056	154,902
Fracture / Dislocation	60,144	61,954	63,332	65,739	65,541	63,601	62,932	63,609	61,949	44,677
Foreign Body In Orifice / Eye	20,013	20,719	20,334	20,703	20,084	17,563	17,039	17,129	16,831	12,181
Burns	17,627	18,009	17,700	17,134	16,276	14,275	14,861	14,802	15,007	11,848
Dental Injury	14,732	15,008	15,401	15,828	15,368	16,268	16,209	17,127	17,272	13,012
Concussion	6,819	7,362	7,613	7,770	8,563	8,783	9,189	9,876	10,539	8,102
Pain Syndromes	4,574	4,073	3,690	3,482	3,377	3,070	3,170	2,580	1,814	1,119
Inhalation / Ingestion Specific Occurrence	2,736	2,878	3,031	3,032	3,065	2,846	2,728	2,681	2,928	2,070
Gradual Process - Local Inflammation	1,369	1,321	1,180	1,157	1,172	1,103	1,184	1,079	929	604
Other / Unknown	53,600	58,423	59,970	59,077	59,726	57,333	64,451	64,070	63,708	46,261

Table 6: Number of new claims, active claims and active claim costs (excluding GST) for fall related injuries between 1 January 2017 and 30 September 2026

	Calendar Year									
Measure	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
New claims	776,009	795,271	808,271	754,672	762,577	750,145	793,837	826,095	839,630	646,168
Active claims	859,818	885,300	911,121	863,264	884,317	871,036	921,816	972,790	990,512	798,875
Active costs	$1,107,667,611	$1,240,982,657	$1,364,979,128	$1,468,535,895	$1,596,051,081	$1,808,786,488	$2,086,525,282	$2,443,495,890	$2,584,688,282	$1,850,412,754

Table 7: Number of new claims for fall related injuries lodged between 1 January 2017 and 30 September 2026, broken down by accident region

	Lodgement Calendar Year									
Accident Region	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
Northland Region	31,279	32,707	33,012	32,266	33,085	32,258	33,638	35,186	36,041	27,194
Auckland Region	255,810	264,295	267,166	242,414	232,709	242,624	256,972	266,440	273,878	213,027
Waikato Region	72,569	76,701	78,488	75,539	77,914	74,514	79,151	82,350	83,856	64,472
Bay of Plenty Region	55,389	58,085	60,619	57,595	58,122	54,841	57,484	60,403	62,374	46,593
Gisborne Region	8,179	8,272	8,105	8,060	8,300	7,898	8,143	8,329	7,985	6,067
Hawke's Bay Region	31,432	30,196	30,350	28,801	29,934	28,382	29,978	30,585	30,211	22,667
Taranaki Region	18,949	19,024	19,142	19,020	19,764	19,017	20,026	20,453	20,822	15,814
Manawatū-Whanganui Region	36,536	37,471	38,581	36,398	37,455	35,138	36,684	37,266	37,878	29,750
Wellington Region	71,368	70,589	71,208	66,746	69,988	63,849	66,490	69,962	68,239	52,504
Tasman Region	7,146	7,061	7,451	7,584	7,979	7,526	7,935	8,485	8,645	6,975
Nelson Region	10,913	11,287	11,649	11,031	12,025	11,345	12,071	12,561	11,838	8,641
Marlborough Region	7,903	8,153	8,303	8,158	8,038	7,243	7,798	7,898	7,642	5,809
Canterbury Region	93,346	94,939	96,441	93,068	97,790	95,265	100,036	105,192	106,025	82,496
West Coast Region	5,131	5,169	5,096	4,848	5,244	4,746	5,277	5,244	5,398	4,180
Otago Region	47,328	48,021	48,869	46,434	48,397	48,135	50,158	51,392	52,950	40,406
Southland Region	14,536	14,423	13,850	13,622	14,408	13,599	14,364	15,360	16,112	11,917
Other / Unknown	8,195	8,878	9,941	3,088	1,425	3,765	7,632	8,989	9,736	7,656

Table 8: Number of new claims for fall related injuries lodged between 1 January 2017 and 30 September 2026, broken down by client age

	Lodgement Calendar Year									
Client Age	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
00-04 Years	48,240	50,097	51,692	48,759	45,829	40,798	42,546	44,260	45,016	34,028
05-09 Years	58,117	57,524	59,995	51,064	48,939	45,439	47,031	49,038	49,405	38,159
10-14 Years	75,651	72,896	76,947	67,186	65,763	64,817	67,411	70,250	71,674	58,383
15-19 Years	57,906	55,946	55,045	47,955	48,046	46,690	49,543	52,117	54,150	44,869
20-24 Years	48,290	49,143	47,373	42,949	43,925	41,206	41,224	41,136	40,051	30,920
25-29 Years	45,611	48,391	47,637	44,566	45,524	42,943	42,834	42,834	40,820	30,652
30-34 Years	38,164	41,179	41,916	40,560	43,305	43,301	45,820	46,730	45,771	34,321
35-39 Years	36,654	38,993	39,318	37,732	38,891	38,789	42,361	44,804	45,844	36,023
40-44 Years	40,502	41,238	40,005	37,555	38,609	38,097	40,801	42,222	42,692	33,046
45-49 Years	45,479	47,561	46,327	43,133	42,408	40,383	41,450	41,935	41,624	31,666
50-54 Years	46,146	46,971	47,145	44,903	46,105	46,042	48,474	48,805	47,858	34,892
55-59 Years	45,248	47,189	47,824	45,776	45,906	45,301	47,419	48,246	48,910	37,223
60-64 Years	38,758	41,289	42,830	41,749	42,922	44,096	48,054	50,007	50,487	37,975
65-69 Years	35,964	37,261	38,684	37,848	38,236	39,863	43,257	46,087	48,158	36,744
70-74 Years	30,925	33,523	35,665	35,034	36,204	36,366	39,929	42,472	43,812	33,123
75-79 Years	27,812	28,457	29,747	29,206	30,188	31,710	36,614	39,709	42,945	32,723
80-84 Years	22,887	23,734	25,140	24,819	26,313	28,138	30,543	33,045	34,766	26,287
85 Years and over	33,653	33,873	34,978	33,878	35,450	36,155	38,511	42,379	45,633	35,129
Unknown	2	6	3		14	11	15	19	14	5

Table 9: Number of new claims for fall related injuries lodged between 1 January 2017 and 30 September 2026, broken down by client gender

	Lodgement Calendar Year									
Client Gender	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
Female	393,794	403,422	407,112	381,129	386,269	381,635	405,458	423,499	431,444	330,097
Male	382,042	391,653	400,955	373,332	376,124	368,281	388,027	402,192	407,727	315,629
Another Gender	141	157	169	183	160	192	207	211	279	215
Unknown	32	39	35	28	24	37	145	193	180	227

Table 10: Number of new claims for fall related injuries lodge between 1 January 2017 and 30 September 2026, broken down by the top 10 most prevalent primary injury diagnoses

	Lodgement Calendar Year									
Primary Injury Diagnosis	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**	**2024**	**2025**	**2026 YTD**
Soft Tissue Injury	495,688	512,527	516,296	482,799	491,692	486,142	515,853	538,323	548,098	424,810
Laceration / Puncture / Sting	135,265	129,191	125,462	112,721	107,756	100,150	106,203	113,102	117,390	87,017
Fracture / Dislocation	83,113	86,261	91,490	86,709	87,250	88,159	89,435	91,849	90,349	66,749
Dental Injury	15,359	15,635	14,481	14,112	13,535	13,964	14,327	13,812	13,323	13,355
Concussion	9,889	10,544	10,819	9,978	10,985	11,351	11,890	12,796	13,615	10,689
Foreign Body In Orifice / Eye	4,427	4,506	5,449	4,831	4,844	4,150	4,205	4,237	4,537	3,498
Burns	4,321	3,958	4,386	4,079	3,915	3,456	3,473	3,503	3,596	2,739
Pain Syndromes	2,368	2,162	1,821	1,628	1,484	1,414	1,513	1,218	873	528
Inhalation / Ingestion Specific Occurrence	547	765	1,381	1,493	1,632	1,599	1,662	1,755	1,847	1,528
Gradual Process - Local Inflammation	1,077	1,065	1,106	992	1,017	964	1,033	928	864	588
Other / Unknown	23,955	28,657	35,580	35,330	38,467	38,796	44,243	44,572	45,138	34,667