



Service item codes and rates for Telehealth invoices

Effective 1 June 2024

ACC Information sheet

This information sheet lists the amounts ACC can pay for telehealth consultations.

General practice (Cost of Treatment Regulations)

Registered nurse

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
RN - regular consult	NCT1	17.81	20.48
RN - under 14s	NCT2	37.92	43.61
RN - CSC holder	NCT3	32.79	37.71
RN - CSC dependant	NCT4	38.98	44.83

Nurse practitioners (NPs)

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
NP - regular consult	NUT1	32.61	37.50
NP - under 14s	NUT2	62.19	71.52
NP - CSC holder	NUT3	58.27	67.01
NP - CSC dependant	NUT4	63.95	73.54

General practitioners (GPs)

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
GP - regular consult	GPT1	35.77	41.14
GP - under 14s	GPT2	63.61	73.15



GP - CSC holder	GPT3	59.57	68.51
GP - CSC dependant	GPT4	65.40	75.21

Medical Specialists (Cost of Treatment Regulations)

Medical specialists - specified (internal medicine, neurosurgery, occupational medicine, paediatrics, psychological medicine, psychiatry, rehabilitation medicine)

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	MST2	106.90	122.94
Follow-up consultation	MST4	41.91	48.20

Medical specialists – other

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	MST1	83.81	96.38
Follow-up consultation	MST3	41.91	48.20

Dentists (for non-emergency dental consultations)

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Dental consultation	DET	52.05	59.86



Specified Treatment Providers (Cost of Treatment Regulations)

Provider	Telehealth code	Flat Rate (excl. GST)	Flat Rate (incl. GST)	Hourly Rate (excl. GST)	Hourly Rate (incl. GST)
Chiropractors	CHT2	27.42	31.53	68.99	79.34
Occupational Therapists	OTT2	27.42	31.53	68.99	79.34
Osteopaths	OSTT2	27.42	31.53	68.99	79.34
Physiotherapists	PHT2	27.42	31.53	68.99	79.34
Podiatrists	PODT2	27.42	31.53	68.99	79.34
Speech Language Therapists	STT2	27.42	31.53	68.99	79.34

Hearing Loss - Audiologists

Consultation/Service	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Hearing Assessment Report	HL01T	168.86	194.19
Trauma Assessment Pre-Treatment	HL02T	116.56	134.04
Trauma Assessment Post-Treatment	HL03T	168.86	194.19
Monaural Re-Fitting within 1 year	HL10T	326.84	375.87
Device Consultation Fee	HL12T	107.04	123.10
Fitting Fee: two new hearing aids	HLBNFFT	1,198.85	1,378.68
Fitting Fee: re-aid of two aids	HLBRFFT	1,198.85	1,378.68
Fitting Fee: one new hearing aid	HLMNFFT	873.45	1,004.47
Fitting Fee: re-aid of one aid	HLMRFFT	873.45	1,004.47
Hearing Aid Fitting – Monaural TBI	AUD50T	873.45	1,004.47
Hearing Aid Fitting – Binaural TBI	AUD51T	1,198.85	1,378.68



General Practice - Contracted

Rural general practice contract – Prices from 1 July 2023

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Level A consultation	RPT1	28.09	32.30
Level B consultation	RPT2	57.72	66.38
Level C consultation	RPT3	110.99	127.64

Urgent care clinic contract – Prices from 1 July 2023

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consult - up to 20 minutes	UCT1	72.78	83.70
Initial consult - over 21 minutes	UCT2	126.99	146.04
Follow-up consult - up to 20 minutes	UCTS	62.84	72.27
Follow-up consult - over 21 minutes	UCTC	120.20	138.23
Initial Consult – up to 20 minutes: out of hours	UAT1	90.86	104.49
Initial Consult – over 21 minutes: out of hours	UAT2	161.71	185.97

General practitioners with special interest (GPSI) – Prices 1 July 2023

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	GPST	180.79	207.91
Follow-up consultation	See contract	See contract	See contract



Contracted Allied Health Services – Prices from 1 July 2024

Physiotherapists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	PT1T	61.44	70.66
Follow-up consultation	PT2T	46.07	52.98
Level A consult for Maternal Birth Injury	PP1T	77.15	88.72
Level B consult for Maternal Birth Injury	PP2T	115.72	133.08

DHB physiotherapists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	PT31T	78.72	90.53
Follow-up consultation	PT32T	55.57	63.91

Physiotherapy specialists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	PTS1T	458.02	526.72
Follow-up consultation	PTS2T	229.01	263.36

Hand therapists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	HT1T	103.30	118.80
Follow-up consultation	HT2T	77.45	89.07



Podiatrists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	POD21T	61.44	70.66
Follow-up consultation	POD22T	46.07	52.98

DHB Podiatrists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	POD31T	78.72	90.53
Follow-up consultation	POD32T	55.57	63.91

Disclaimer

All information in this publication was correct at the time of printing, May 2024. This information is intended to serve only as a general guide to arrangements under the Accident Compensation Act 2001 and Regulations. For any legal or financial purposes this Act takes precedence over the contents of this guide.