



How do I make a claim?



Injury in New Zealand

Hearing loss

Sensitive claims



Injury while travelling overseas

Gradual disease/infection caused by work

Dental injury

Injury causing death

Injury from medical treatment

## Injury in New Zealand

All New Zealanders pay levies. Our help includes a range of services – from payment towards treatment, to help around the home, or assistance with your income.

When you pay your ACC levy invoice, fill up at the petrol station, license your vehicle, or simply go to work, you’re contributing towards helping all injured New Zealanders and visitors.

If you, a friend, colleague or family member is injured at work, home or play, it’s these levies that go towards getting everybody back on their feet.

### Common uses for levies

The most recognised use of your levies is called weekly compensation. This is the money people receive from us if they’re unable to work due to an injury, which is up to 80% of their salary.

#### Weekly compensation – loss of earnings

### Medical and Health

Your levies fund medical treatment, health professionals and support providers that help with injuries. This includes:

- an ambulance
- doctor’s visits
- physical rehabilitation
- surgery
- dental treatment
- x-rays
- prescription costs
- artificial limbs
- visual or hearing aids
- help after sexual abuse or assault
- travel and accommodation for treatment
- vocational support.

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### Next: I’m injured - What support do can I get?

There are lots of other ways your levies contribute to helping injured people – this depends on the type of injury and the person’s needs.

#### What support can I get?

#### Other relevant links

#### Preventing injury

[At home](#)

[On the road](#)

[On the farm](#)

[At work](#)

[Playing sport](#)

[At school](#)

ACC

I'm injured

Preventing injury



How do I make a claim?

Am i covered

What support can i get?

Helping you with your  
complaint, review, feedback  
or problem

Assistance after a natural  
disaster or major event

Form, facts sheets

18/21px font size/line height



## How do I make a claim?



### Injury in New Zealand

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### Injury while travelling overseas

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### Dental injury

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### Hearing loss

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### Gradual disease/infection caused by work

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### Injury causing death

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### Injury from medical treatment

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### Sensitive claims

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