



Digital services at ACC

Working with us digitally allows you to better support kiritaki (clients) and get paid by us faster.

What you can do through our digital services

Using our digital services is the best way to submit invoices, check a previous invoice, and download your remittance advice.

If you're an ACC registered health provider, or acting on behalf of one, you can also:

- lodge claims
- find your patients' claim number or ACC claim history, including the covered diagnosis and status
- complete additional tasks relevant to your profession, for example medical certification (ACC18).

Our digital options

There are three ways you can work with us digitally:

- through a Practice Management System (PMS)
- ProviderHub, our online service
- using a combination of a PMS and ProviderHub.

Which service is best for my organisation?

ProviderHub is best for small or sole-trading health providers or non-health organisations.

If you're setting up a new health service or are considering which PMS to use, we suggest checking out what ACC integration options different suppliers offer, as they're not all the same.

If you have a PMS but it's not ACC integrated or you're not sure what options they have, then start by contacting the PMS provider to discuss your needs. ProviderHub can assist when your PMS does not offer the full suite of ACC services.

Large organisations with bespoke or complex IT needs should visit our developer's website to better understand how we can work together.

[Developer Resource Centre | home](#)

Find out more about ProviderHub

ProviderHub is not a PMS but does enable businesses and health providers to complete everyday tasks to work with us and our kiritaki.

All users of ProviderHub are authenticated, ensuring we can work together securely and keep client information safe. You can find more information about ProviderHub on our website, to see if it's right for your business.

ProviderHub

Learn more

You can find more information at:

[Working with us using our digital services](#)



He Kaupare. He Manaaki. He Whakaora.
Prevention. Care. Recovery.

For more information scan the QR code or...
[visit acc.co.nz/health-providers](https://acc.co.nz/health-providers)

