

A guide to ACC covered hearing loss

We can provide support for 5% or more injury-related hearing loss.



When can we cover hearing loss?

We can provide cover for hearing loss caused by:

- ✓ a person's paid work environment, including if loss happened over time
- ✓ a traumatic event, such as a head injury
- ✓ a treatment injury, where the hearing loss was caused during treatment from a registered health provider, or due to delayed diagnosis or treatment.

We can't cover hearing loss caused by disease, illness, or aging.



How are hearing loss claims lodged?

Hearing loss claims can be lodged by ACC registered audiologists and audiometrists (audiology providers). General Practitioners can also lodge claims for hearing loss and refer their patients to an audiology provider for an assessment.



How is hearing loss assessed?

Hearing assessments are completed by an audiology provider to determine the reason and level of hearing loss. If the hearing loss is accident related, and is at or above 5%, the results and supporting report can be sent to us to make a cover decision.

What support do we offer?

We have different options to support kiritaki with hearing loss, including hearing aids and hearing therapy.

Hearing needs can be reassessed every six or more years. We'll cover replacement hearing aids if the assessment shows a change in support is needed.

What happens when there is more than one cause for hearing loss?

There may be more than one cause for hearing loss, including the natural aging process. Where there is non-injury related loss, Disability Support Services (Ministry of Social Development) can often contribute to the cost of hearing aids.

Additional information

You can find more information at:

[Recovery services directory](#)

[Audiologist quick guide](#)



He Kaupare, He Manaaki, He Whakaora.
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