

Fraud Prevention and Investigation

Preventing fraud. Protecting trust. Strengthening ACC.

Intervention and Investigation Principles



Our Guiding Principles

- Open minded
- Impartial and equitable
- Evidence based
- Fair and objective



Our Vision

Preventing and addressing fraud, mis-use and waste through intelligence led action, timely intervention and appropriate remediation



Our decision making is:

- Proportionate
- Balanced
- Appropriate
- Lawful



Our Exploratory Principles:

- Empathy
- Honesty
- Authenticity
- Deep Listening

Our Intervention / Investigation lifecycle

