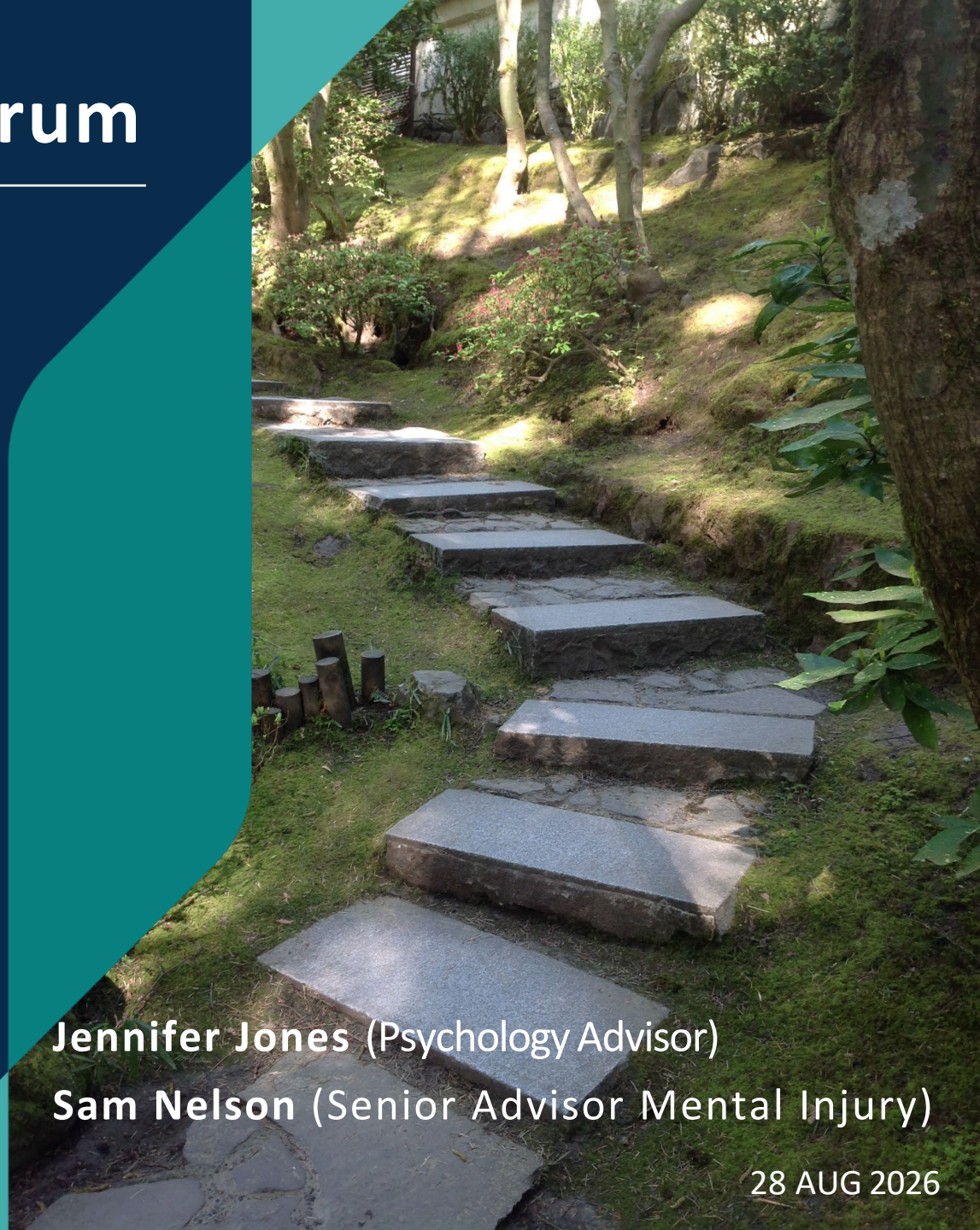
Provider & Psychology Advisor Forum

Pathway Selection

Cover and Wellbeing
(Package A)

vs

Specialist Cover Assessment
(Package B)



Jennifer Jones (Psychology Advisor)

Sam Nelson (Senior Advisor Mental Injury)

28 AUG 2026

He Kaupare. He Manaaki. He Whakaora.
Prevention. Care. Recovery.

Whāia, whāia
Whāia, te tika
Whāia, te pono
Whāia, te aroha
Mō te oranga tāngata
Kia puta ki te whai ao,
Ki te ao mārama
Haumi e, hui e, tāiki e

ACC's Purpose Karakia

Striving to do what is right

Undertaking to act justly

Being considerate of everyone

That it may improve the lives of all

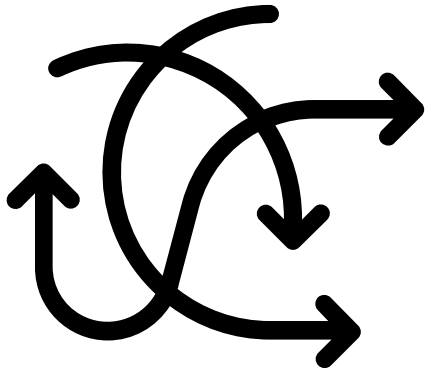
Thank you

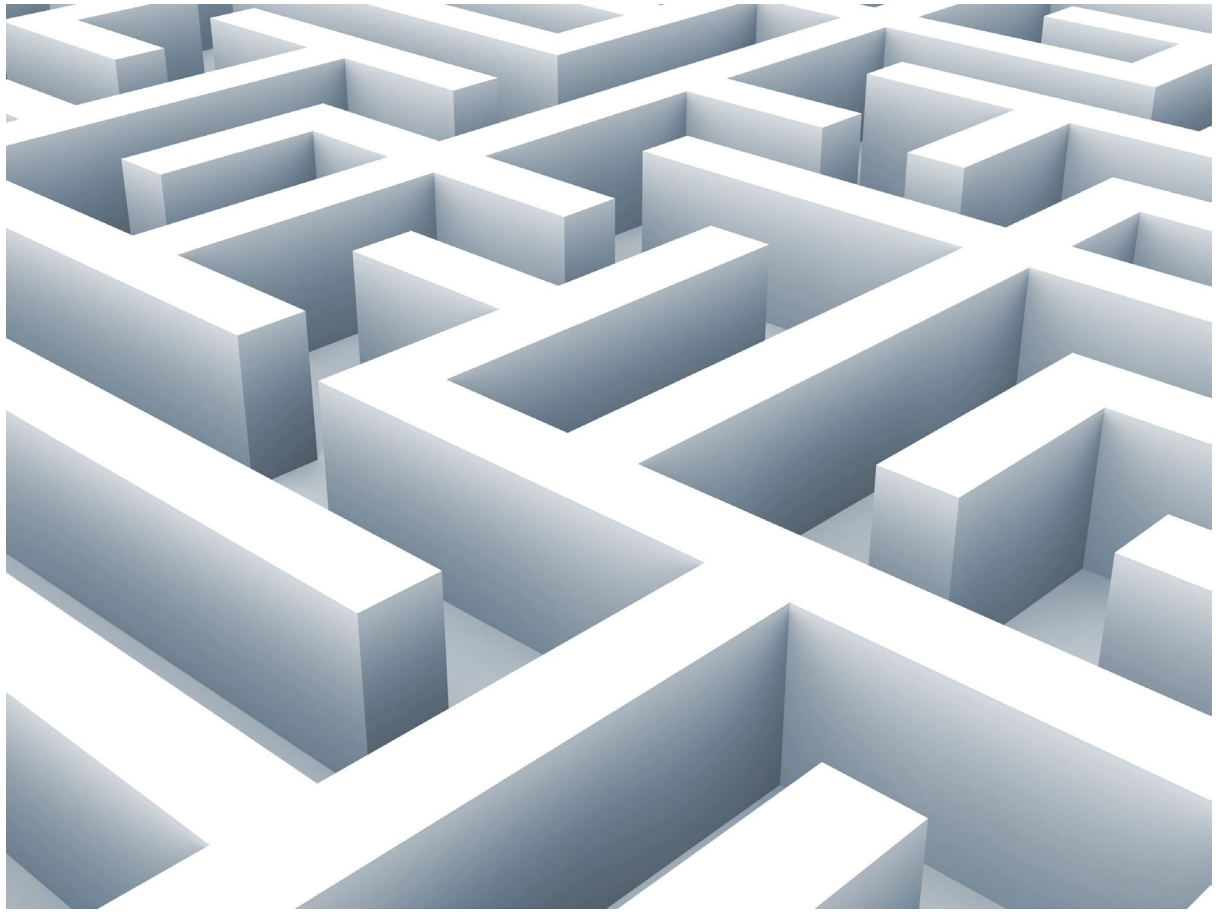
- Mute your mics when not talking
- Feel free to use raise hand function to ask questions or provide comment
- Ask questions or comment about a topic using the chat function
- Slides are to stimulate conversation rather than present
- Forum content are not recorded due to consensus of consent
- Be mindful of using AI tools that might infringe on others' privacy
- Take notes as needed
- Slides cannot be directly shared, although will be hosted under provider resources

Recovery Pathways

Discussion Points

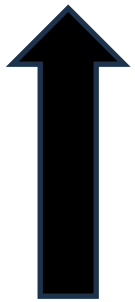
Purpose & Design
Pitfalls & Challenges
Benefits & Limitations
Complexities
Others?





The Recovery Pathways:

Pathway A



- Early Supports Plan
- Cover & Wellbeing Plan - Tailored Support to Wellbeing (A)
- Unspecified trauma or stressor related disorder MICSA

Pathway B

- Early Supports Plan
- Specialist Cover Assessment
- Confirmed MICSA(s)
- Tailored Support to Wellbeing (B)

Operational Guidelines

Package A	Package B
Available following acceptance of cover from a Cover and Wellbeing Plan For children and young people – Available following acceptance of cover from Early Supports plan and approval of Wellbeing Plan.	Available following acceptance of cover from a Specialist Cover Assessment and approval of subsequent Wellbeing Plan.
Up to 80 hours of support.	Up to 100 hours of support.
Delivered over a maximum of 24 months.	Delivered over a maximum of 24 months.
Can only be accessed once.	Can be repeated once before a Treatment Review is required.
A named service provider (excluding a psychiatrist) can be the lead service provider.	A named service provider (including a psychiatrist) can be the lead service provider.
Access to group-based therapy (excluding Dialectical Behavioural Therapy (DBT) Group-based Therapy).	Access to Dialectical Behavioural Therapy (DBT) Group-based Therapy.

Kiritaki Recovery Pathways

Pathway A

Pathway B

Kiritaki needs and preferences

Medicolegal twists & turns

Weighing clinical information

Cover & Wellbeing Plan - Kiritaki

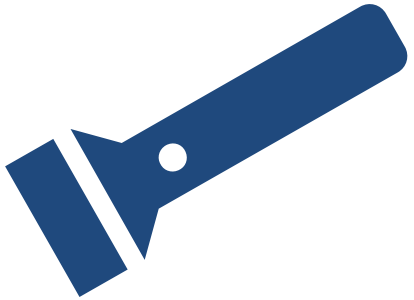
- Clear unambiguous S.3 event(s)
- Clear trauma, low mood, anxiety symptoms
- “Trauma symptoms” only - not a diagnostic assessment
- Brief or well managed mental health history
- Substance abuse is historical or in sustained remission
- Clear causal connection & limited other causal possibilities
- Kiritaki has good supports
- Kiritaki has several protective factors
- Absence of significant risk(s)
- No other agencies involved
- Limited treatment barriers
- Stable employment

Lead Service Provider is confident that kiritaki can achieve recovery in

18-24mo

Unspecified trauma or stressor related disorder

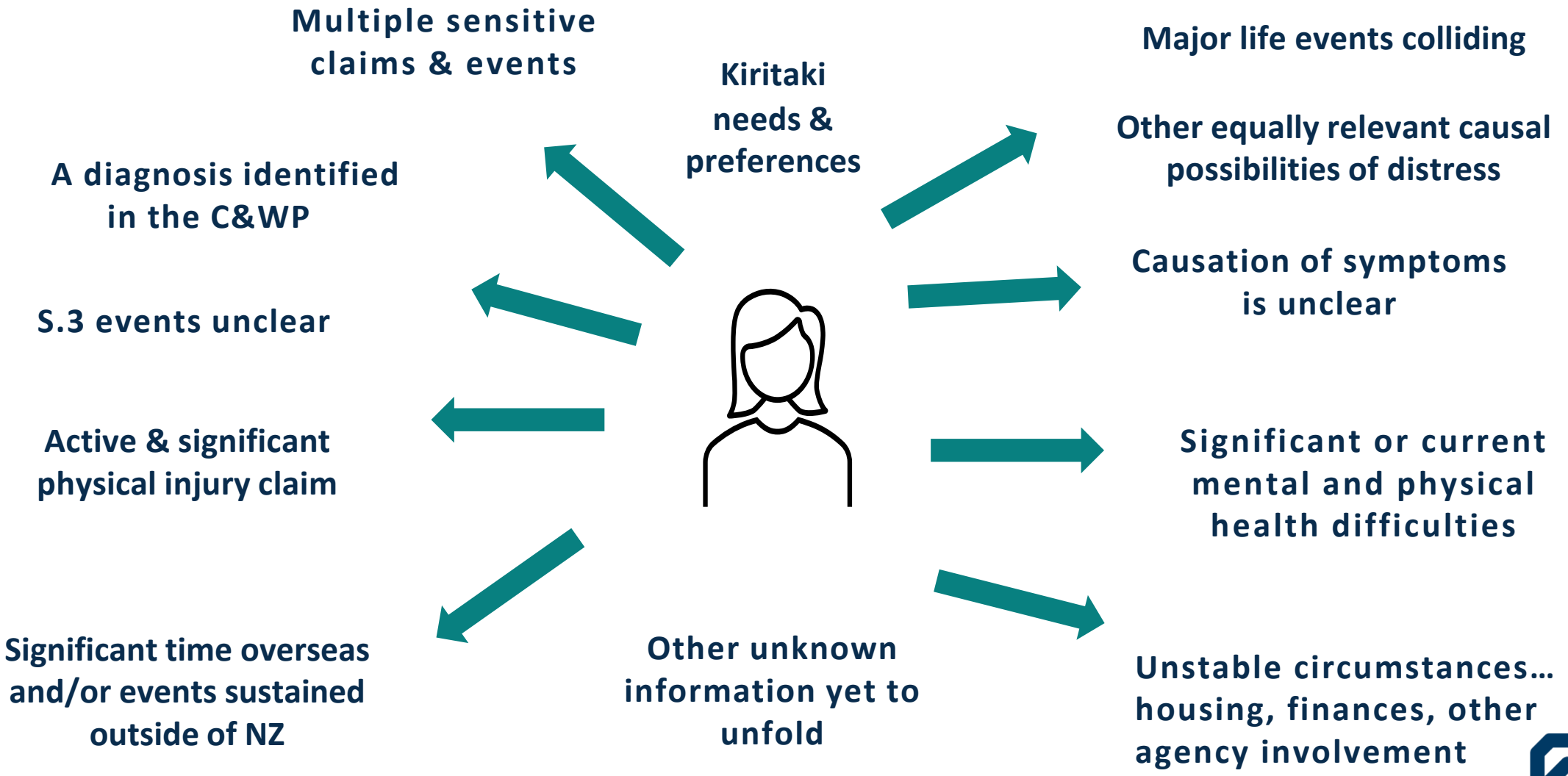
Specialist Cover Assessment - Kiritaki



- Complex mental health history
- Unstable/unsafe living
- Complex personal and trauma history
- Significant medical conditions including chronic pain
- IES-R score <24
- Monitoring of ongoing risk(s)
- Multiple S.3 event(s) and claims (S, MICPI, WRMI, TIMI)
- Other agencies involved, including mental health agencies
- Specific ACC treatments or financial entitlements sought
- Identifiable treatment barriers
- Other equally relevant and possible causes for distress
- Substance misuse, abuse, dependency

- Lead Service Provider is confident that kiritaki will need additional resources/entitlements and >18-24mo to achieve recovery
- MICSA(s) clarified

Medicolegal Complexities: Technical & Clinical



Complexities & Treatment Implications

The nature and extent of the complexities

Will the complexities create difficulties drawing a causal link between S.3 event and symptoms?

Will the complexities impact on the needs of kiritaki?

Will a full assessment clarify the complexities and help treatment direction and momentum?

Cover & Wellbeing

Specialist Cover Assessment

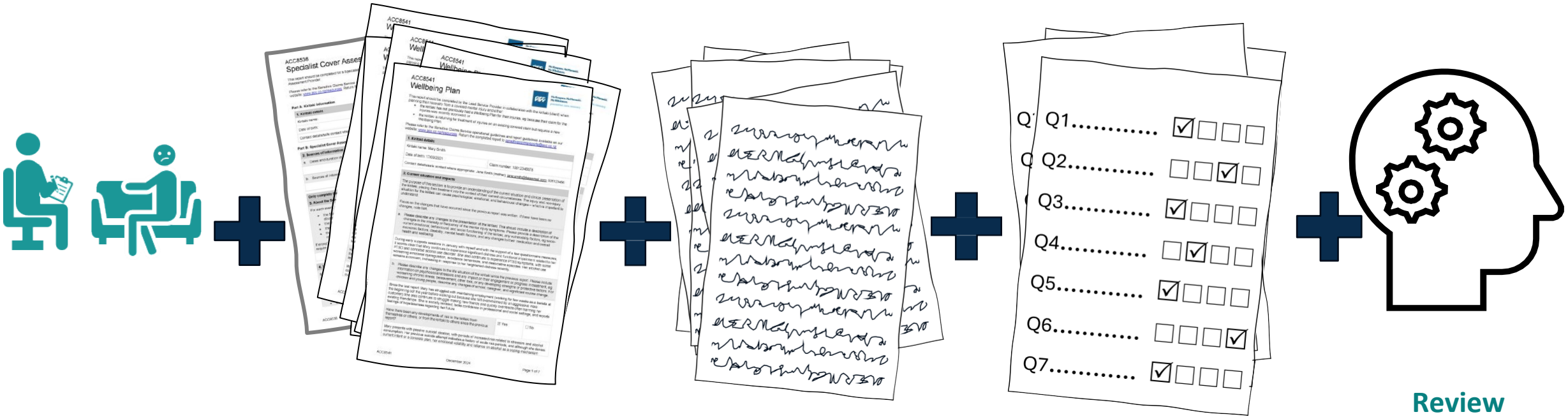
Successful recovery of symptoms within 18-24 months

Sources of information

- ACC Recovery Partner
- Kiritaki
- Collateral notes
- Supplier
- Supplier/Clinical advisor
- Clinical supervisor
- Peer supervision
- Operational Guidelines
- Report Writing Guidelines

Others?

Consideration of information



Kiritaki history, vulnerabilities, protective factors

Claim information from ACC

Specific records if available (e.g. GP notes)

Measures (e.g. IES-R)

Review complexities and their impact

Discussion

- General, broader issues, thoughts, processes and stuck points rather than individual cases – thank you.

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