

20 August 2018

Sarah Baddeley  
Martin Jenkins

By email: [sarah.baddeley@martinjenkins.co.nz](mailto:sarah.baddeley@martinjenkins.co.nz)

Dear Sarah,

I am writing in response to Doug Martin's letter of 23 July 2018 regarding the State Services Commission inquiry into the use of external security consultants.

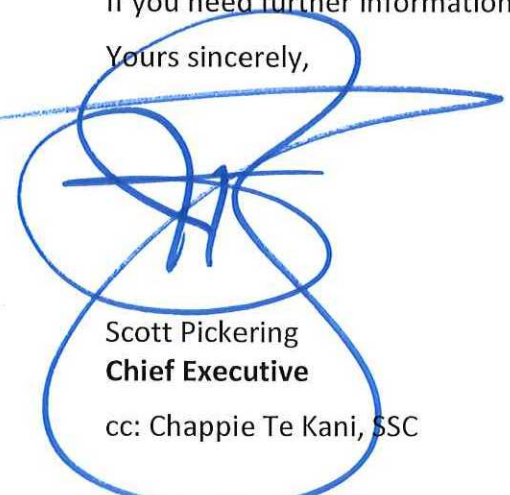
ACC has undertaken an internal review led by our Integrity Services Group and overseen by our Assurance function. The review covered the period and issues raised in Mr Martin's letter. As a result of the review I can confirm:

- ACC has not engaged Thompson and Clark Investigations Limited (TCIL) or its associated companies at any time in the past. Further, no interactions with TCIL or its associated entities have been identified that may give cause for concern.
- ACC has engaged the services of other external security consultants (including private investigators).
- No interactions of concern with external security consultants were found.
- No behaviours inconsistent with our Code of Conduct and the State Services' Standards of Integrity and Conduct were found.
- ACC has not used platforms, such as Wordpress or Slack, to exchange information with external security consultants.

I am confident ACC has appropriate controls and oversight in place to manage the use of external security consultants, and we remain committed to doing everything we can to maintain New Zealander's trust and confidence in us.

If you need further information, please do not hesitate to contact me again.

Yours sincerely,



Scott Pickering  
**Chief Executive**

cc: Chappie Te Kani, SSC