

Huakina Te Rā

OUR STRATEGY 2023-33



He Kaupare. He Manaaki.
He Whakaora.
prevention.care.recovery.



ACC Karakia

WHĀIA TE TIKA

Whāia, whāia	Striving to do what is right
Whāia te Tika	Undertaking to act justly
Whāia te Pono	Being considerate of everyone
Whāia te Aroha	That it may improve the lives of all
Mō te oranga tāngata	
Kia puta ki te whai ao	
Ki te ao mārama	
Haumi e, hui e	
Tāiki e	

Our statement on Te Tiriti o Waitangi/The Treaty of Waitangi

We recognise that Te Tiriti o Waitangi/
The Treaty of Waitangi is a founding document
of government in Aotearoa, New Zealand and
established the country as a nation. We will partner
with Māori to give effect to Te Tiriti o Waitangi/
The Treaty of Waitangi and commit to achieving
equitable wellbeing outcomes for Māori.

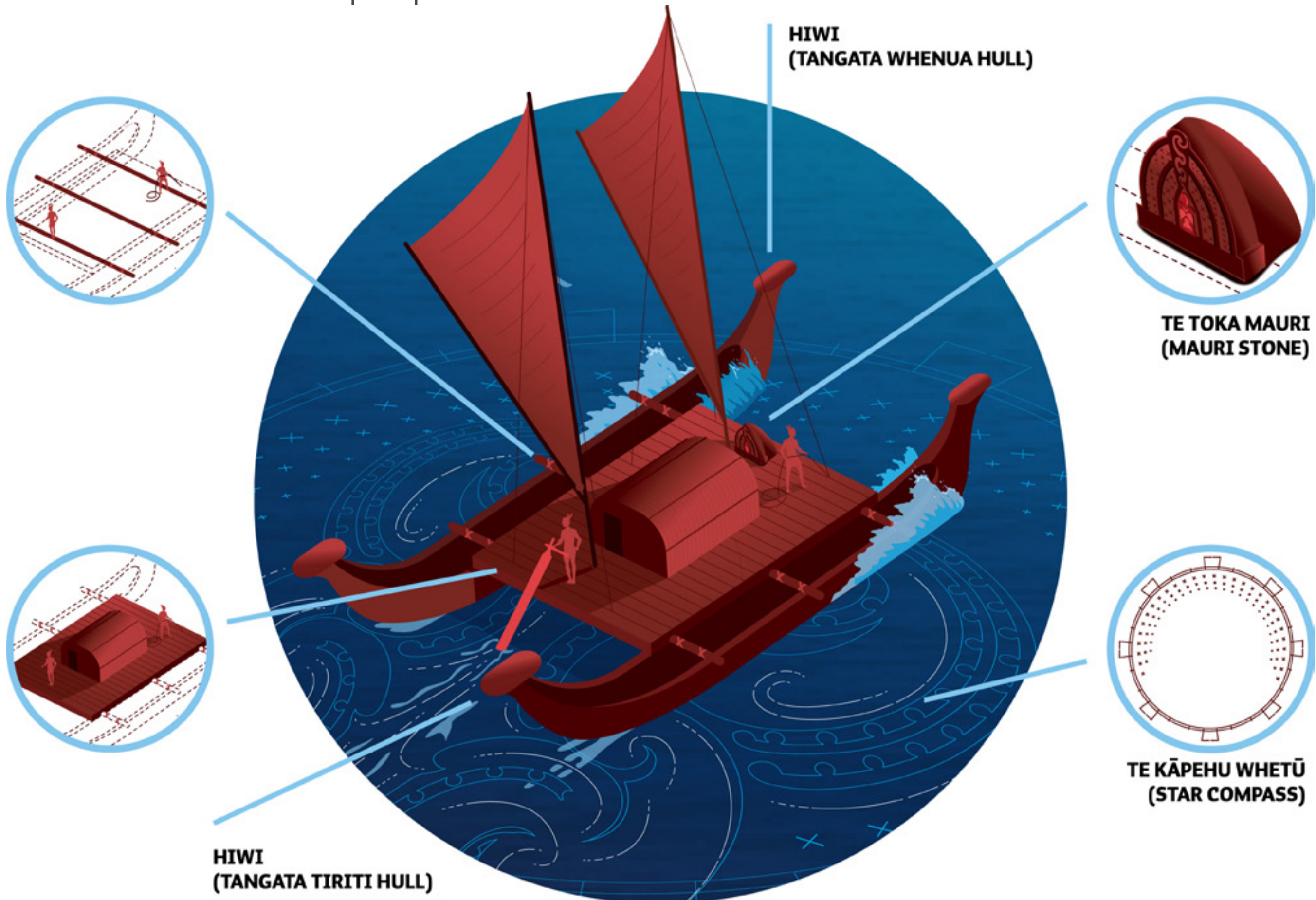
Waka Hourua is how we bring Te Tiriti o Waitangi to life through partnership

Te waka hourua (double-hulled sailing vessel) represents a partnered approach between tangata whenua (indigenous people of Aotearoa, New Zealand) and tangata Tiriti (people in Aotearoa, New Zealand by right of Te Tiriti o Waitangi/ The Treaty of Waitangi) towards a common purpose.

The **kiato** represent the dual-framed goals in our strategy.

Kiato work together to connect, stabilise and provide strength to our waka hourua.

The **papanoho** provides the space for tangata whenua and tangata Tiriti to come together, where we have equal space to share our worldviews, knowledge systems and values to chart and plan our way forward.



Our strategy builds on the whakapapa of **Whāia te Tika** and the significant role it has played in getting us to where we are today.

Whāia te Tika is represented by **te toka mauri** as a source of strength to safely guide us into a future where communities achieve oranga whānau.

Te Kāpehu Whetū is our Māori Outcomes Framework, guiding ACC's journey towards achieving wellbeing outcomes for all people in Aotearoa, New Zealand. Waka hourua navigators used a kāpehu whetū to understand their positions and direct their journeys.

Huakina Te Rā - Our strategy for 2023-2033

Our strategy name, Huakina Te Rā, is the command that calls ACC to action, engaging the sails of our waka into momentum towards our destination – a sustainable future where we work in partnership to support all people in Aotearoa, New Zealand to stay safe and recover from the impacts of injury.

The Accident Compensation Corporation (ACC) delivers injury prevention initiatives and no-fault personal injury cover for everyone in Aotearoa, New Zealand.

Huakina Te Rā is underpinned by Te Tiriti o Waitangi / The Treaty of Waitangi and our commitment to partnering with Māori and achieving equitable wellbeing outcomes for Māori. The strategy gives effect to Te Tiriti o Waitangi / The Treaty of Waitangi through our waka hourua partnered approach and dual-framing.

Tōnui Ake Nei | Thriving Aotearoa is our vision for a future where we work together so that all people and their communities can live the lives they value. Tōnui means “to thrive and prosper”. Ake Nei refers to something that is increasing, rising, of great importance.

Tō Tātou Aronga | Our Purpose is to improve lives every day through a focus on prevention, care and recovery for all people in Aotearoa, New Zealand who are impacted by injury.

Ngā Whāinga Matua | Our Goals will support us to realise our vision and every action we take should get us closer to achieving them. Our dual-framed goals are:

- Mana Taurite | Equity
- Ringa Atawhai | Guardianship
- Oranga Whānau | Safe and Resilient Communities

Ngā Pae Ārahi | Our Guiding Principles are inspired by the words of our ACC Karakia, Whāia te Tika, connecting our past to our future. These principles inform and guide our actions under Huakina Te Rā:

- Whāia te tika | We strive to do what is right
- Whāia te pono | We undertake to act justly
- Whāia te aroha | We are considerate of everyone
- Mō te oranga whānau | We improve the lives of whānau
- Ki te ao mārama | We strive to grow and evolve

Te Ara Hou | We Will Do describes what we aim to be and the shifts we will need to make to achieve the goals of Huakina Te Rā. We will take explicit tangata whenua and tangata Tiriti world views and framing, value trusted partnerships and personal wellbeing and become more integrated with the system around us.

Ngā whāinga matua | Our goals

We will realise our vision through pursuing our dual-framed goals. Our goals are the connected aspirations for tangata whenua and tangata Tiriti. Every action we take should get us closer to achieving them. We will measure our success through a dual-framed approach.

Ngā whāinga matua | Our strategic goals

Mana Taurite Equity

Ringa Atawhai Guardianship

Oranga Whānau Safe and Resilient Communities

Ngā hua ki ngā tāngata Tiriti | What this means for all people in Aotearoa, New Zealand

- | | | |
|---|---|--|
| <ul style="list-style-type: none">• People have equitable access, service experience and outcomes.• Funding and resources are allocated in a way that addresses the needs of all people. | <ul style="list-style-type: none">• People are supported and enabled through their relationship with ACC.• People trust and value ACC.• The Scheme is financially sustainable for present and future generations. | <ul style="list-style-type: none">• People are enabled to recover and stay well after injury.• We invest and partner to enable safe and resilient whānau and communities. |
|---|---|--|

Ngā hua ki ngā tāngata whenua | What this means for indigenous people of Aotearoa, New Zealand

Mana Motuhake

Whānau have the choices, options and resources to live their lives as they determine.

Rangatiratanga

Whānau are respected and valued to exercise their authority over decisions about their preferred outcomes and care solutions.

Puāwaitanga

Whānau experience safe, secure and healthy supportive environments.

Tuakiritanga

Te Ao Māori worldviews are prioritised where whānau experience services as Māori to support whānau connection and belonging.

Wairua me te Mauri

The wairua and mauri of Māori is prioritised and elevated to enable positive and supportive relationships.

Mana Taurite Equity

Mana Taurite | Equity is our dual-framed goal for all people in Aotearoa, New Zealand to experience accessible services and improved outcomes.



We will achieve this by focusing on:

Mana Taurite: Equity in access, service experience and outcomes for Māori. This means improving equity in access, service experience and outcomes for tangata whenua while upholding the mana of the recipient.

Equity: The people we serve in Aotearoa, New Zealand achieve equity of access, experience and better outcomes. This means helping people to get the support they need, when they need it, to recover from injury. We will achieve this by focusing on groups who face barriers to access, support and equitable outcomes such as Māori, Pacific Peoples, disabled people and women.

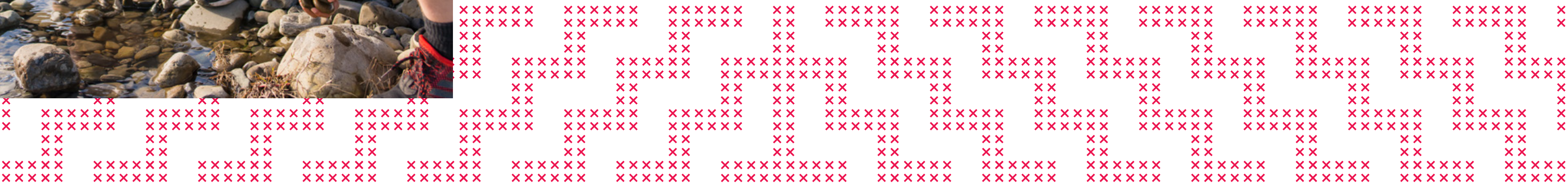
OUTCOMES

Mana Taurite

- Whānau Māori achieve oranga whānau through ACC contributing to mana motuhake, rangatiratanga, tuakiritanga, wairua me te mauri and puawaitanga as described in Te Kāpehu Whetū.

Equity

- People have equitable access, service experience and outcomes.
- Funding and resources are allocated in a way that addresses the needs of all people.



Ringa Atawhai Guardianship

Ringa Atawhai | Guardianship is our dual-framed goal for the Scheme to be sustainable for present and future generations.



We will achieve this by focusing on:

Ringa Atawhai: We are trusted partners with tangata whenua to improve outcomes. This means a focus on actions we will take to actively care for, foster and nurture partnerships with tangata whenua to support our role in maintaining a sustainable scheme for our mokopuna.

Guardianship: We are valued kaiāwhina (helpers) of the people we serve now, and trusted stewards for future generations to come. This means helping people to recover from injury, maintaining the trust and support of the people we serve and focusing on the financial sustainability of the Scheme over time.

OUTCOMES

Ringa Atawhai

- Whānau Māori achieve oranga whānau through ACC contributing to mana motuhake, rangatiratanga, tuakiritanga, wairua me te mauri and puawaitanga as described in Te Kāpehu Whetū.

Guardianship

- People are supported and enabled through their relationship with ACC.
- People trust and value ACC.
- The Scheme is financially sustainable for present and future generations.

Oranga Whānau

Safe and Resilient Communities

Oranga Whānau | Safe and Resilient Communities is our dual-framed goal to partner with, and invest to help create, safer and more resilient communities.



We will achieve this by focusing on:

Oranga Whānau: Whānau experience intergenerational healing and restoration so they can thrive and flourish. This is a strength-based Māori world view approach to protecting our mokopuna and to building resilience. This aspiration is guided by our ambition for greater primary prevention and taking a kaupapa Māori approach to designing prevention activities.

Safe and Resilient Communities: We strengthen whānau and community safety and resilience by partnering and investing where it counts. This means we will work with communities and put a continual focus on preventing and mitigating the impacts of injury.

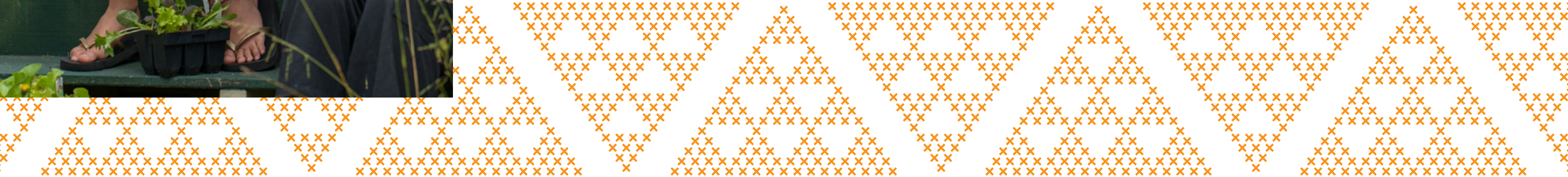
OUTCOMES

Oranga Whānau

- Whānau Māori achieve oranga whānau through ACC contributing to mana motuhake, rangatiratanga, tuakiritanga, wairua me te mauri and puawaitanga as described in Te Kāpehu Whetū.

Safe and Resilient Communities

- People are enabled to recover and stay well after injury.
- We invest and partner to enable safe and resilient whānau and communities.



Te ara hou | What we will do

The shifts we will make for our actions to be effective.

1

Te Tirohanga Tiriti | Tangata Whenua and Tangata Tiriti World Views and Framing

We take an explicit Te Tiriti o Waitangi / The Treaty of Waitangi partnership approach by including both tangata whenua and tangata Tiriti world views.

2

Te Whakawhanaungatanga | Trusted and Valued Partnerships

We build and maintain trusted partnerships through transparency, shared outcomes and respect. We work with our partners to co-design and deliver services.

3

Te Oranga o ngā Tāngata | Personal Wellbeing in the Context of Whānau and Community

We partner with whānau and communities to better understand wellbeing needs and enable people to get their lives back on track.

4

Te Noho Tōpū | Integrated System

We work with our partners to share data, provide services and design new initiatives and solutions to effectively support people, whānau and communities.

5

Te Kaihāpai | Proactive

Our service offerings provide the right interventions at the right times, preventing and reducing the impacts of injury.

Huakina Te Rā

Our strategy name, Huakina Te Rā, is the command that calls ACC to action, engaging the sails of the waka into momentum towards our destination.



Te Kitenga Roa | Our Vision Tōnui ake nei | Thriving Aotearoa

Tō Tātou Aronga | Our Purpose Kia piki ake te oranga o ngā tāngata ia rā To improve lives every day

Ngā Whāinga Matua | Our Dual-Framed Goals



- #### Ngā Pae Ārahi | Our Guiding Principles
- We uphold Te Tiriti o Waitangi / The Treaty of Waitangi through:
- Whāia te tika
We strive to do what is right
 - Whāia te pono
We undertake to act justly
 - Whāia te aroha
We are considerate of everyone
 - Mō te oranga whānau
We improve the lives of whānau
 - Ki te ao mārama
We strive to grow and evolve

Te Ara Hou | What We Will Do

