

Injury statistics | Q2 2026 |

E-scooters

July 2026



He Kaupare. He Manaaki. He Whakaora.
Prevention. Care. Recovery.



Notes and caveats

- This sheet includes claims for injuries related to e-scooters. E-scooter claims are identified if the accident description contains any of the following key phrases:
 - electric scooter, electronic scooter, e-scooter, green scooter, battery powered scooter, beam scooter, bird scooter, flamingo scooter, lime scooter, on a jump scooter, neuron scooter, uber scooter, wave scooter
- The accident description is a non-mandatory free-text field on the ACC45 form. The nature and quality of responses varies. These data should therefore be considered indicative, but not a definitive count of claims.
- New claims counts the number of new claims that were lodged with ACC in each period. This can be any time after an injury occurred.
- Active claims are counted where the claim received at least one payment within the specified period. A claim was not necessarily lodged or had the accident occur within this time period.
- A claim may be active in more than one calendar year and will be counted once in each relevant year in which at least one payment was made.
- Active Costs are the GST exclusive cost of payments made for claims that were active in the specified period.
- The cost of public hospital services during the acute stage of an injury is covered under the Public Health Acute Services (PHAS) regulations. These services are bulk-funded and not attributed to individual claims, so cannot be included in these data.
- The calendar year in which the service was paid may differ to the calendar year in which the service was provided.
- All included claims are accepted for cover
- Data are displayed in calendar years.
- Claims managed by an accredited employer have been excluded.
- In the interest of client privacy claim counts of less than four claims have been replaced with '<4'. If the presence of totals could allow a suppressed number to be derived further suppression is displayed as '..'.
- Data were extracted on 2 July 2026 and may differ if rerun later.



Table 1: Number of new claims, active claims and active claim costs (excluding GST) for e-scooter related injuries between 1 January 2021 and 30 June 2026

Measure	Calendar Year					
	2021	2022	2023	2024	2025	2026 YTD
New Claims	2,136	2,565	2,936	3,397	3,992	2,781
Active Claims	2,289	2,788	3,168	3,691	4,290	3,295
Active Costs	\$6,913,523	\$8,368,423	\$9,590,208	\$14,469,857	\$15,886,463	\$9,242,400

Table 2: Number of new claims for e-scooter related injuries lodged between 1 January 2021 and 30 June 2026, broken down by top 5 most prevalent primary diagnoses

Primary Injury Diagnosis	Lodgement Calendar Year					
	2021	2022	2023	2024	2025	2026 YTD
Concussion	72	103	130	138	190	137
Dental Injury	87	93	85	127	143	90
Fracture / Dislocation	371	445	503	628	704	490
Laceration / Puncture / Sting	471	543	596	735	982	689
Soft Tissue Injury	1,043	1,281	1,467	1,630	1,755	1,225

Table 3: Number of new claims for e-scooter related injuries lodged between 1 January 2021 and 30 June 2026, broken down by accident location

Accident Location	Lodgement Calendar Year					
	2021	2022	2023	2024	2025	2026 YTD
Northland Region	23	99	82	70	74	28
Auckland Region	563	712	921	1,171	1,540	1,039
Waikato Region	209	271	273	297	300	247
Bay of Plenty Region	131	126	141	158	167	143
Gisborne Region	12	5	4	13	9	7
Hawke's Bay Region	20	59	94	83	98	60
Taranaki Region	21	33	28	39	41	43
Manawatū-Whanganui Region	55	162	142	116	151	109
Wellington Region	346	373	323	356	363	198
Tasman Region	<4	5	11	14	10	12
Nelson Region	20	30	50	39	44	39
Marlborough Region	4	8	14	8	16	11
Canterbury Region	628	602	706	901	973	679
West Coast Region	4	4	6	6	18	12
Otago Region	83	61	96	88	139	132
Southland Region	..	7	14	19	25	9
Other or Unknown	<4	8	31	19	24	13

Table 4: Number of new claims for e-scooter related injuries lodged between 1 January 2021 and 30 June 2026, broken down by client age at the time of claim lodgement

Client Age	Lodgement Calendar Year					
	2021	2022	2023	2024	2025	2026 YTD
00-04 Years	<4	16	12	19	20	16
05-09 Years	..	59	59	73	105	83
10-14 Years	94	203	240	303	605	567
15-19 Years	229	335	437	484	616	515
20-24 Years	402	404	425	480	530	329
25-29 Years	321	358	345	410	386	249
30-34 Years	252	266	307	355	362	209
35-39 Years	170	186	272	306	313	202
40-44 Years	149	175	200	213	257	159
45-49 Years	132	155	147	207	206	123
50-54 Years	128	132	174	176	183	104
55-59 Years	83	95	123	130	145	89
60-64 Years	55	70	70	102	92	47
65-69 Years	34	43	55	61	69	24
70-74 Years	19	29	29	23	29	24
75-79 Years	10	19	11	22	29	18
80-84 Years	8	11	15	16	21	7
85 Years and over	5	9	15	17	24	16