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Prevention. Care. Recovery.

16 December 2024



Kia ora



Your Official Information Act request, reference: GOV-037008

Thank you for your email of 5 December 2024, asking for the following information under the Official Information Act 1982 (the Act):

I would like to request the following figures for the last 5 years by way of OIA. Reply to be provided by email.

How many work related gradual process claims are lodged annually?

How many work related gradual process claims are declined annually?

How many work related gradual process decisions are reviewed annually?

How many work related gradual process decisions which are reviewed result in cover being approved?

The requested information is attached

The Work Related gradual process claim data you have requested is contained in the attached spread sheet.

Please refer to the *notes* table when interpreting the data provided.

As this information may be of interest to other members of the public

ACC may publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz. If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi

Christopher Johnston
Manager Official Information Act Services
Government Engagement

Description:

The number of claims and reviews for cover for work-related gradual process injuries between 01 January 2019 and 31 October 2024.

Caveats and Notes:

- Work-related gradual process claims have been identified where the claim is gradual process indicator is set to 'Y' and the claim was funded from the work account or the accident is at work indicator is set to 'Y'.
- Claims managed by an accredited employer have been included.
- Data are displayed in calendar years, i.e. 01 January to 31 December.
- New claims is the count of claims that were lodged with ACC between 01 January 2019 and 31 October 2024. The lodgement date may be any date after the accident occurred.
- The review type for data in tables 2 and 3 is 'Cover'.
- Table 2 is the number of reviews that were lodged in the specified period, while table 3 is the number of reviews that were resolved in the specified period. The review outcome meanings are below.
 - Dismissed / Withdrawn: A reviewer finds in ACC's favour.
 - Quashed: A reviewer finds in the client's favour.
 - Overturned: A review specialist overturns the decision in a client's favour and asks them to withdraw the review application.
 - Modified: A formal review hearing decision modifies ACC's initial decision.
- Data were extracted on 11 December 2024 and may differ if re-run at a later date.

Table 1: The number of new work-related gradual process claims lodged between 01 January 2019 and 31 October 2024, broken down by declined and non-declined cover.

	Claim Lodgement Calendar Year					
Cover Decision	2019	2020	2021	2022	2023	2024 YTD
Decline	8,734	7,367	7,291	7,754	8,375	6,880
Other	7,502	7,034	6,651	7,759	9,251	7,199
Total	16,236	14,401	13,942	15,513	17,626	14,079

Table 2: The number of reviews for cover for work-related gradual process claims lodged between 01 January 2019 and 31 October 2024.

	Review Lodgement Calendar Year					
Measure	2019	2020	2021	2022	2023	2024 YTD
Number of Reviews	293	335	340	220	323	311

Table 3: The number of resolved reviews for cover for work-related gradual process claims between 01 January 2019 and 31 October 2024, broken down by review outcome.

	Review Outcome Calendar Year					
Review Outcome	2019	2020	2021	2022	2023	2024 YTD
Withdrawn	136	162	143	112	137	143
Dismissed	78	69	78	59	48	41
Settled	39	53	58	40	62	83
Overturned	15	16	31	16	35	31
Quashed	33	25	22	22	21	13
Modified	-	-	1	1	-	2