



He Kaupare. He Manaaki. He Whakaora.
Prevention. Care. Recovery.

20 November 2025



Kia ora



Your Official Information Act request, reference: GOV-044146

Thank you for your email of 2 November 2025, asking for the following information under the Official Information Act 1982 (the Act):

I am seeking an updated version of the attached spreadsheet provided by ACC 2020.

The attached spreadsheet includes modifications. Comments, charts and CAS data has been added by me.

I am only seeking an update to the original ACC data. I will repeat the modifications.

I have included the modifications to show how useful this original data was. The comments highlight the key points.

The information you've requested is attached

Please refer to the notes and caveats in the attachment about the data used for your request.

As this information may be of interest to other members of the public

ACC may publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12. Please also view this page about making requests and our published responses <https://www.acc.co.nz/contact/official-information-act-requests>.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

Ngā mihi

Christopher Johnston

Manager Official Information Act Services

Government Engagement



Notes and Caveats:

- All claims included are accepted for cover.
- Claims managed by an Accredited Employer are not included.
- Cycling related claims are identified where:
 - the external agency is 'Cycling' and the claim fund is in 'Motor Vehicle' or
 - the accident sport name is equal to 'Cycling' or
 - the off road agency is equal to 'Vehicle - Cycling' and the prior activity is equal to 'Recreation/Sporting Activity'.
 - the sport is not equal to 'Mountain Biking'.
- New claims are counted where a claim is lodged with ACC between 1 January 2020 and 17 November 2025. A claim may be lodged immediately after an accident or at any later stage.
- A calendar year is 1 January to 31 December.
- The calendar year in which the service was paid may differ to the calendar year in which the service was provided.
- Data were extracted on 18 November 2025 and may differ if rerun at a later date.

Table 1: The number of new claims, active claims and active costs (excluding GST) for cycling related injuries between 1 January 2020 and 17 November 2025

Year	New claims	Active claims	Active costs
2020	36,064	41,645	\$83,587,827
2021	34,103	41,541	\$88,270,813
2022	30,878	38,567	\$91,317,949
2023	30,471	37,821	\$100,384,597
2024	31,725	39,265	\$115,122,959
2025 YTD	26,681	34,493	\$107,839,769

- Active claims are counted where at least one payment was made to a claim within in the specified period. A claim was not necessarily lodged or had the accident occur within the same time period.
- A claim may be active in more than one calendar year and will be counted once in each year in which at least one payment was made.
- Active costs provided are exclusive of GST and are based on payment date. Payment date may differ from the date of service.
- Please note that Public Health Acute Services (PHAS) payments are not included. These costs are for treatment of ACC claims in a public hospital in the acute phase for a covered injury. These costs are paid through bulk payments that ACC make to the Crown. The services are provided under an annual service agreement between the Ministry of Health and ACC.

Table 3: The number of new claims for cycling related injuries lodged between 1 January 2020 and 17 November 2025, broken down by client gender

Client Gender	Lodgement Calendar Year					
	2020	2021	2022	2023	2024	2025 YTD
Female	12,806	12,482	11,327	10,656	11,008	8,954
Male	23,245	21,617	19,538	19,800	20,701	17,721
Another Gender	13	4	11	11	7	3
Unknown			2	4	9	3

Table 5: The number of new claims for cycling related injuries lodged between 1 January 2020 and 17 November 2025, broken down by client age band

Client Age Band	Lodgement Calendar Year					
	2020	2021	2022	2023	2024	2025 YTD
00-04 Years	1,600	1,517	1,125	1,203	1,300	1,208
05-09 Years	2,978	2,449	1,932	2,006	2,364	1,957

Table 2: The number of new claims for cycling related injuries involving cars lodged between 1 January 2020 and 17 November 2025

Year	New claims
2020	1,285
2021	1,297
2022	1,106
2023	1,223
2024	1,132
2025 YTD	1,031

- Cycling claims are included where the accident description contains the keyword 'car'.
- The accident description is a non-mandatory free-text field on the ACC45 form. The nature and quality of responses varies. These data should therefore be considered indicative, but not a definitive count of claims.

Table 4: The number of new claims for cycling related injuries lodged between 1 January 2020 and 17 November 2025, broken down by prioritised ethnicity

Prioritised Ethnicity	Lodgement Calendar Year					
	2020	2021	2022	2023	2024	2025 YTD
Māori	3,265	3,031	2,794	2,674	2,970	2,431
Pacific Peoples	926	733	647	664	723	517
Asian	1,744	1,829	1,724	1,656	1,942	1,661
Middle Eastern / Latin American / African (MELAA)	364	405	323	375	393	343
Other Ethnicity	1,339	1,214	1,047	1,038	1,095	956
European	27,505	25,861	23,398	23,042	23,462	19,779
Residual Categories	921	1,030	945	1,022	1,140	994

- Ethnicity data are prioritised for reporting purposes. A client may identify with any number of ethnicities, and can select more than one when lodging a claim. For reporting purposes, ACC selects one ethnicity for each client based on the following priority order: Māori, Pacific peoples, Asian, MELAA, other ethnicities, European. Residual Categories are those whose ethnicity was not stated.

Table 6: The number of new claims for cycling related injuries lodged between 1 January 2020 and 17 November 2025, broken down by region

Region	Lodgement Calendar Year					
	2020	2021	2022	2023	2024	2025 YTD
Northland Region	1,130	983	906	872	965	789
Auckland Region	8,312	7,558	6,465	6,200	6,471	5,607

10-14 Years	4,700	3,938	3,474	3,657	3,928	3,507
15-19 Years	2,302	1,930	1,769	1,849	1,944	1,718
20-24 Years	1,506	1,412	1,181	1,169	1,207	954
25-29 Years	2,067	1,938	1,696	1,557	1,503	1,116
30-34 Years	1,990	1,992	1,822	1,775	1,760	1,381
35-39 Years	2,063	1,930	1,772	1,692	1,770	1,507
40-44 Years	2,211	2,132	1,801	1,904	1,832	1,469
45-49 Years	2,684	2,450	2,181	2,022	1,961	1,567
50-54 Years	2,594	2,657	2,503	2,364	2,299	1,848
55-59 Years	2,610	2,519	2,427	2,312	2,372	1,875
60-64 Years	2,232	2,353	2,299	2,140	2,223	1,828
65-69 Years	1,874	1,977	1,921	1,879	2,022	1,717
70-74 Years	1,419	1,557	1,557	1,476	1,556	1,378
75-79 Years	735	791	842	928	1,031	986
80-84 Years	351	361	414	380	431	440
85 Years and over	148	200	161	158	222	225
Unknown			1			

- Age is based on the client's age at claim lodgement and may differ to their age at the time of an accident.

Table 7: The number of new claims for cycling related injuries lodged between 1 January 2020 and 17 November 2025, broken down by the top 10 most prevalent primary injury diagnoses

Primary Injury Diagnosis	Lodgement Calendar Year					
	2020	2021	2022	2023	2024	2025 YTD
Soft Tissue Injury	20,777	20,195	18,438	18,136	18,684	16,005
Laceration / Puncture / Sting	7,782	7,103	5,929	5,866	6,297	5,217
Fracture / Dislocation	4,859	4,294	4,106	3,949	4,114	3,345
Concussion	639	660	620	638	691	527
Dental Injury	705	573	597	608	621	534
Foreign Body In Orifice / Eye	89	78	79	61	48	43
Burns	52	52	40	53	62	39
Pain Syndromes	53	38	30	32	26	19
Gradual Process - Local Inflammation	35	27	36	38	30	24
Amputation	5	11	5	10	10	7
Other / Unknown	1,068	1,072	998	1,080	1,142	921

- Primary injury diagnosis is based off of the client's primary injury. A claim may have more than one injury diagnosis, but only the primary one is included here.

Table 9: The number of new claims for cycling related injuries lodged between 1 January 2020 and 17 November 2025, broken down by the top 5 most prevalent prior activities

Accident prior activity	Lodgement Calendar Year					
	2020	2021	2022	2023	2024	2025 YTD
Recreation / Sporting Activity	33,602	31,690	28,677	28,059	29,120	24,505
Driving / Riding	2,371	2,334	2,139	2,339	2,526	2,103
Employment Tasks NEC	11	7	16	15	15	12
Getting On / Off or In / Out of	17	8	3	9	6	8
Receiving Medical Treatment	27	10	1	1	6	1
Other / Unknown	36	54	42	48	52	52

Waikato Region	3,684	3,434	3,221	3,044	3,267	2,834
Bay of Plenty Region	3,851	3,305	3,011	2,945	3,125	2,484
Gisborne Region	285	280	282	221	260	227
Hawke's Bay Region	1,429	1,450	1,216	1,161	1,220	1,006
Taranaki Region	936	819	743	746	797	699
Manawatu-Whanganui Region	1,389	1,319	1,158	1,117	1,073	939
Wellington Region	3,306	3,056	2,667	2,487	2,647	2,057
Tasman Region	660	701	589	590	644	532
Nelson Region	983	967	883	911	947	848
Marlborough Region	515	415	359	474	410	363
Canterbury Region	5,492	5,525	4,970	5,081	5,346	4,419
West Coast Region	319	356	316	333	286	246
Otago Region	3,093	3,340	3,384	3,430	3,318	2,800
Southland Region	572	548	522	503	572	477
Area Outside Region	84	27	160	308	330	292
No Location Selected	24	20	26	48	47	62

- Region is based on the location of the accident and may not be where the client was residing at the time of the injury.

Table 8: The number of new claims for cycling related injuries lodged between 1 January 2020 and 17 November 2025, broken down by the top 10 most prevalent primary injury sites

Primary Injury Site	Lodgement Calendar Year					
	2020	2021	2022	2023	2024	2025 YTD
Knee	4,097	3,997	3,507	3,568	3,785	3,196
Shoulder (incl Clavicle / Blade)	3,680	3,456	3,367	3,284	3,454	2,713
Upper And Lower Arm	3,707	3,448	3,058	3,058	3,103	2,532
Hand / Wrist	3,181	2,893	2,601	2,471	2,547	2,238
Lower Back / Spine	2,322	2,207	2,170	2,114	2,181	1,817
Face	2,288	2,019	1,755	1,777	2,011	1,727
Hip / Upper Leg / Thigh	1,841	1,807	1,673	1,715	1,829	1,529
Chest	1,968	1,806	1,772	1,597	1,621	1,312
Lower Leg	1,795	1,783	1,537	1,479	1,579	1,401
Neck / Back Of Head Vertebrae	1,751	1,693	1,533	1,504	1,479	1,221
Other / Unknown	9,434	8,994	7,905	7,904	8,136	6,995

- Primary injury site is based off of the client's primary injury. A claim may have more than one injury site, but only the primary one is included here.