



21 October 2025



Kia ora 

Your Official Information Act request, reference: GOV-043796

Thank you for your email of 13 October 2025, to ACC's Media team asking for the following information:

Is it possible to find out the latest total spend on rongoa Maori health services, and find out how it compares to other areas (are people getting the service alongside other conventional treatments, for example?)

On 13 October, you clarified which services you would like this to be compared to, which included physiotherapy, counselling, visits to a GP or a nurse.

This request is being responded to under the Official Information Act 1982 (the Act).

The requested information is attached

When interpreting the data provided, please refer to the notes and caveats included.

As this information may be of interest to other members of the public

ACC may publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12. Please also view this page about making requests and our published responses <https://www.acc.co.nz/contact/official-information-act-requests>.

If you have any questions about this response, please get in touch

You can contact our Media team at media@acc.co.nz.

Ngā mihi

Christopher Johnston
Manager Official Information Act Services
Government Engagement



Cost of Rongoā Māori and other specified services, and number of claims accessing services, since 2022/23 (GOV-043796)

Notes and Caveats:

- This report includes payments for ACC funded treatment and social rehabilitation services paid between 1 July 2022 and 19 October 2025.
- Only specific services have been included in these data. These services are as follows:
- Physiotherapy includes contracted services paid under the old Physiotherapy Services contract or the Allied Health Services contract, or non-contracted services paid under the Cost of Treatment Regulations.
- General practitioner and nurse includes consultation and treatment services under the Cost of Treatment Regulations, as well as GPs with special interest and GPs receiving rural bonus. This doesn't include PRIME services.
- Counselling, psychologists, and psychiatrists is a broad category that includes contracted Sensitive Claim Services, Psychological Services, Clinical Psychiatric Services, some Behavioural Support Services, and some counselling under the Cost of Treatment Regulations.
- Table 1 is the total amount paid by ACC for these services, and is exclusive of GST.
- Table 2 is the number of claims that received payments for these services. Claims are counted once against each relevant service and financial year.
- Data were extracted on 20 October 2025 and may differ if rerun later.

Table 1: Cost (excl GST) of specified ACC funded treatment and social rehabilitation services between 1 July 2022 and 19 October 2025.

Service	Payment financial year			
	2022/23	2023/24	2024/25	2025/26 YTD
Counselling, psychologists, psychiatrists	\$165,315,993	\$198,484,699	\$229,078,360	\$83,203,595
General practitioner and nurse	\$91,202,399	\$103,942,693	\$115,662,204	\$35,688,769
Physiotherapy	\$148,376,839	\$164,887,340	\$182,776,050	\$63,157,182
Rongoā Māori	\$3,131,425	\$5,753,604	\$9,258,971	\$3,657,733

Table 2: Number of claims accessing specified ACC funded treatment and social rehabilitation services between 1 July 2022 and 19 October 2025.

Service	Payment financial year			
	2022/23	2023/24	2024/25	2025/26 YTD
Counselling, psychologists, psychiatrists	41,694	46,416	49,411	37,979
General practitioner and nurse	943,775	1,000,627	1,037,842	357,743
Physiotherapy	723,585	757,072	799,959	345,300
Rongoā Māori	4,407	7,343	11,091	6,915