



13 October 2025



Kia ora 

Your Official Information Act request, reference: GOV-043297

Thank you for your request to Health New Zealand | Te Whatu Ora asking for information under the Official Information Act 1982 (the Act). The following part of your request was transferred to ACC on 25 September 2025:

3. Treatment injury and ACC claims

- *Data on treatment injury claims reported to ACC, including claim numbers, acceptance rates, and decline rates, from the earliest date available to the present.*
- *Any reporting on trends in treatment injury claim types.*
- *Data on associated costs (e.g., compensation and care costs, where available).*

Background information about treatment injuries

ACC has provided cover for treatment injuries since 1 July 2005. The treatment injury provisions replaced the medical misadventure provisions of the Accident Compensation Act 2001.

A treatment injury is a personal injury caused as a result of seeking or receiving medical treatment from, or at the direction of, a registered health professional. To fulfil the criteria for cover, the person must have suffered a personal injury and there must be a clear causal link between the treatment and the injury, and the injury must not be a necessary part or ordinary consequence of the treatment.

Please find the requested information below

The data provided was extracted on 1 October 2025 and includes claims decided between 1 July 2005 and 30 June 2025. Table 1 shows the number of claims that were assessed as treatment injuries by the year in which the cover decision was made. Table 2 show the payments made on accepted treatment injury claims split between compensation, rehabilitation and treatment costs.

Regarding Table 2, payments for some claims can extend over several years, and costs associated with processing declined treatment injury claims are excluded from the figures in the table. Costs are also GST exclusive.

Table 1: Claims for Treatment Injury cover by year of initial Treatment Injury cover decision

Decision Financial Year	Accepted	Declined	Decided	% Accepted	% Declined
2005/06	2,047	1,554	3,601	56.8%	43.2%
2006/07	2,952	2,502	5,454	54.1%	45.9%
2007/08	4,100	2,595	6,695	61.2%	38.8%
2008/09	5,266	3,381	8,647	60.9%	39.1%
2009/10	5,093	3,404	8,497	59.9%	40.1%
2010/11	5,194	3,226	8,420	61.7%	38.3%
2011/12	5,406	3,193	8,599	62.9%	37.1%
2012/13	6,324	3,777	10,101	62.6%	37.4%
2013/14	6,852	3,576	10,428	65.7%	34.3%
2014/15	8,062	4,572	12,634	63.8%	36.2%
2015/16	8,964	4,910	13,874	64.6%	35.4%
2016/17	9,982	6,040	16,022	62.3%	37.7%
2017/18	9,863	6,622	16,485	59.8%	40.2%
2018/19	10,535	5,758	16,293	64.7%	35.3%
2019/20	11,340	5,270	16,610	68.3%	31.7%
2020/21	10,417	4,314	14,731	70.7%	29.3%
2021/22	13,626	6,860	20,486	66.5%	33.5%
2022/23	12,671	4,513	17,184	73.7%	26.3%
2023/24	15,819	4,902	20,721	76.3%	23.7%
2024/25	17,768	6,070	23,838	74.5%	25.5%
Total	172,281	87,039	259,320	66.4%	33.6%

Table 2: Payments made on accepted Treatment Injuries by payment type and financial year of payment

Payment Financial Year	Compensation	Rehabilitation	Treatment	Total
2005/06	\$2,788,667	\$1,330,974	\$1,198,212	\$5,317,853
2006/07	\$7,430,918	\$4,017,333	\$4,032,512	\$15,480,764
2007/08	\$12,088,795	\$6,835,870	\$6,865,018	\$25,789,682
2008/09	\$22,394,326	\$12,845,766	\$13,039,515	\$48,279,608
2009/10	\$22,356,006	\$15,348,863	\$15,259,643	\$52,964,511
2010/11	\$22,039,264	\$16,196,625	\$13,556,431	\$51,792,321
2011/12	\$25,387,187	\$19,522,467	\$14,189,640	\$59,099,294
2012/13	\$27,450,433	\$21,529,986	\$16,740,909	\$65,721,327
2013/14	\$33,250,159	\$28,737,038	\$22,204,749	\$84,191,947
2014/15	\$40,874,072	\$33,352,111	\$26,842,278	\$101,068,461
2015/16	\$46,037,975	\$40,893,399	\$32,411,442	\$119,342,817
2016/17	\$51,235,326	\$52,321,209	\$35,072,274	\$138,628,809
2017/18	\$56,415,172	\$61,629,088	\$35,373,925	\$153,418,185
2018/19	\$64,485,437	\$68,893,970	\$39,299,754	\$172,679,161

2019/20	\$75,501,897	\$82,474,731	\$44,504,663	\$202,481,291
2020/21	\$84,227,939	\$98,172,875	\$49,572,506	\$231,973,319
2021/22	\$89,951,272	\$106,897,099	\$46,118,450	\$242,966,821
2022/23	\$109,444,691	\$140,560,041	\$55,419,626	\$305,424,358
2023/24	\$126,876,529	\$163,951,579	\$67,602,331	\$358,430,438
2024/25	\$146,162,322	\$184,127,887	\$81,234,724	\$411,524,934
Total	\$1,066,398,387	\$1,159,638,910	\$620,538,602	\$2,846,575,900

Reporting on trends

ACC’s 2025 Annual Report includes some information related to trends in treatment injury claims. The Annual Report is available, here: www.acc.co.nz/newsroom/stories/annual-report-2025. The data may differ from above as it was extracted at a different time and unlike the tables above, had a focus on claims within the Treatment Injury fund account.

As this information may be of interest to other members of the public

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If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

Ngā mihi



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