



03 June 2025

Kia ora [REDACTED]

Your Official Information Act request, reference: GOV-040005

Thank you for your email of 11 May 2025, to ACC's Statistics team, asking for the following information:

I [REDACTED] am trying to find some statistics which are specific to this occupational group regarding claims and costs per claim, including days off work. The occupational group includes vets, vet nurses, vet technicians, and employees of vet companies.

Your request was subsequently transferred to ACC's OIA Services for a response under the Official Information Act 1982 (the Act).

Please find the data requested attached

We note that table 1 provides a breakdown of claims for injuries and accidents that happen at work or are work-related; and claims which are non-work related.

Some claim counts are withheld

In the interest of protecting client privacy, we have withheld claim counts fewer than four (displayed in the tables as '<4'). Where totals may allow a suppressed number to be derived, further suppression is displayed as '..'. This decision is made under section 9(2)(a) of the Act. In making this decision, ACC considered the public interest in the information and determined it did not outweigh the need to protect our clients' privacy.

As this information may be of interest to other members of the public

ACC may publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12. Please also view this page about making requests and our published responses <https://www.acc.co.nz/contact/official-information-act-requests>.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi

A handwritten signature in black ink, appearing to read 'Chris Johnston', written in a cursive style.

Christopher Johnston
Manager Official Information Act Services
Government Engagement



Notes and Caveats:

- All included claims are accepted for cover.
- Claims managed by an accredited employer have been included however, these claims may be missing data such as weekly compensation days.
- Claims are identified where the occupation includes the keyword vet. The occupation field is a client provided field. The way that clients decide to provide their occupation may affect whether they are captured here or not. In particular a veterinary receptionist will not be captured if they put their occupation simply as receptionist. Please see appendix for occupations included from each occupational group
- New claims are counted where the claim was lodged with ACC between 1 January 2020 and 21 May 2025. A claim may be lodged immediately following an accident or at any later stage.
- Data are displayed in calendar years, i.e. 1 January to 31 December.
- In the interest of client privacy, claim counts of less than four claims have been displayed as '<4'. Where totals may allow a suppressed number to be derived, further suppression is displayed as '..'.
- Data were extracted 22 May 2025 and may differ if re-run later.

Table 1: New claims for veterinarians and related occupations lodged between 1 January 2020 and 21 May 2025 broken down by occupational group and calendar year

Veterinarian Occupational Group	Work Related Flag	Lodgement Calendar Year					2025 YTD
		2020	2021	2022	2023	2024	
Life Science Technicians	Yes	<4	6	7	<4	<4	
	No	5	7	10	5	..	<4
Office Clerks	Yes						
	No	<4			<4		
Veterinarians	Yes	411	453	415	426	404	142
	No	1,057	1,061	1,136	1,210	1,319	567
Veterinary Assistants	Yes	445	531	552	495	489	195
	No	1,108	1,219	1,355	1,369	1,660	712

- Claims are identified as work-related where the claim is managed via the Work funding account or the claim has an at work indicator of 'Y'.

Table 2: Active work claims for veterinarians and related occupations paid between 1 January 2020 and 21 May 2025 broken down by occupational group and calendar year

Veterinarian Occupational Group	Payment Calendar Year					2025 YTD
	2020	2021	2022	2023	2024	
Life Science Technicians	13	<4
Office Clerks				<4	<4	<4
Safety and Health Inspectors	<4	<4	<4	<4	<4	..
Veterinarians	484	542	489	519	487	220
Veterinary Assistants	496	564	575	564	576	261
Total	985	1,115	1,077	1,090	1,071	..

- Active claims are counted where at least one payment was made to the claim between 1 January 2020 and 21 May 2025. A claim was not necessarily lodged or had the accident occur within this time period.
- A claim may be active in more than one calendar year and will be counted once for each relevant year in which at least one payment was made.

Table 4: New work claims for veterinarians and related occupations paid weekly compensation and lodged between 1 January 2020 and 21 May 2025 broken down by occupational group and calendar year

Veterinarian Occupational Group	Lodgement Calendar Year					2025 YTD
	2020	2021	2022	2023	2024	
Life Science Technicians	<4	<4		
Office Clerks						
Veterinarians	30	25	26	29	23	6
Veterinary Assistants	20	32	28	35	39	13
Total	50	62	19

- Any accredited employer claims with weekly compensation will not be included in this count.

Appendix: Occupations with occupational groups

Veterinarian Occupational Group	Occupation
Life Science Technicians	Veterinary Laboratory Technician

Table 3: Active work claim costs for veterinarians and related occupations paid between 1 January 2020 and 21 May 2025 broken down by occupational group and calendar year

Veterinarian Occupational Group	Payment Calendar Year					2025 YTD
	2020	2021	2022	2023	2024	
Life Science Technicians	\$68,953	\$66,587	\$34,567	\$16,027	\$39,470	\$136
Office Clerks				\$52	\$223	\$107
Safety and Health Inspectors	\$30	\$4,880		\$105		
Veterinarians	\$641,486	\$825,818	\$866,100	\$728,059	\$1,279,228	\$467,443
Veterinary Assistants	\$465,854	\$447,930	\$493,498	\$1,025,976	\$952,611	\$439,426
Total	\$1,176,323	\$1,345,214	\$1,394,165	\$1,770,218	\$2,271,531	\$907,112

- Costs are exclusive of GST and based on the date of payment which may differ to the year in which a service was provided.

Table 5: Average weekly compensation days for new work claims in veterinary and related occupations lodged between 1 January 2020 and 21 May 2025 broken down by occupational group and calendar year

Veterinarian Occupational Group	Lodgement Calendar Year					2025 YTD
	2020	2021	2022	2023	2024	
Life Science Technicians		59.5	17.0	356.0		
Office Clerks						
Veterinarians	102.7	130.8	111.5	76.7	102.0	34.5
Veterinary Assistants	83.4	69.1	62.6	123.4	83.8	57.4
Total	94.9	93.7	84.9	106.0	90.5	50.2

- This table provides the average number of days to date that ACC has paid weekly compensation to claims lodged in the relevant calendar years. Please note that clients may still be receiving weekly compensation and that more recent claims have had less time to accrue weekly compensation and as such may be more undercounted than claims lodged in earlier years.
- Weekly compensation days for accredited employer claims will not be included in these averages

	Veterinary Technician
Office Clerks	Veterinary Clerk
Safety and Health Inspectors	Agricultural Veterinary Inspector
	Meat Inspector Veterinary
	Certifying Veterinarian
	Meat Veterinarian
	Public Health Veterinarian
	Veterinarian
Veterinarians	Veterinary Diagnostic Officer
	Veterinary Doctor
	Veterinary Officer Agriculture
	Veterinary Pathologist
	Veterinary Surgeon
	Veterinary Assistant
Veterinary Assistants	Veterinary Nurse
	Veterinary Receptionist