



18 October 2024

[REDACTED]

Kia ora [REDACTED]

**Your Official Information Act request, reference: GOV-035496**

Thank you for your email of 27 September 2024 to ACC's Media team, asking for the following information:

*I have just been reviewing the data on your page <https://www.acc.co.nz/newsroom/media-resources/work-injury-statistics/> and I am looking for the latest average cost per each incidence of workplace injury and work-related ill health in New Zealand. Do you have this data on your website?*

Due to the nature of your request, it was transferred to my team for response under the Official Information Act 1982 (the Act).

**The requested information is attached**

When reviewing this information please refer to the notes provided.

**As this information may be of interest to other members of the public**

ACC may publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available [www.acc.co.nz/resources/#/category/12](http://www.acc.co.nz/resources/#/category/12)

**If you have any questions about this response, please get in touch**

You can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

Ngā mihi

Christopher Johnston  
**Manager Official Information Act Services**  
Government Engagement

**Description:**

The number and costs of work-related claims between 01 January 2019 and 16 October 2024

**Caveats and Notes:**

- All claims included have been accepted for cover.
- Claims managed by an accredited employer have been excluded.
- Data are displayed in calendar years, i.e. 01 January to 31 December.
- Claims are included where the claim is funded from the work account or the accident is at work indicator is checked.
- New claims is the count of claims that were registered with ACC between 01 January 2019 and 16 October 2024. The lodgement date may be any date after the accident occurred.
- Active claims is the count of claims for which ACC made a payment between 01 January 2019 and 16 October 2024. The claim may have been registered in the specified period or any previous period.
- A claim may be active in multiple periods, and will be counted once in each period it is active. The total number is the distinct count of these claims.
- Costs are the GST exclusive cost of payments made for claims that were active in the specified period.
- Please note that Public Health Acute Services (PHAS) payments are not/cannot be provided/included. These costs are for treatment of ACC claims in a public hospital in the acute phase for a covered injury. These costs are paid through bulk payments that ACC make to the Crown. The services are provided under an annual service agreement between the Ministry of Health and ACC.
- Region is based on the location of the accident and may not be where the client was residing at the time.
- Industry is the classification unit of the employer the claim is attributed to. Note that this is the business activity of the employer.
- Data were extracted on 17 October 2024 and may differ if re-run at a later date.

**Table 1: The number of new claims, active claims, active costs and average costs (excluding GST) of work-related injuries between 01 January 2019 and 16 October 2024.**

Calendar Year	New Claims	Active Claims	Active Costs	Average Costs
2019	210,249	300,260	\$823,093,615	\$2,741
2020	189,882	280,889	\$866,981,231	\$3,087
2021	196,615	287,869	\$916,931,047	\$3,185
2022	194,893	283,317	\$964,482,519	\$3,404
2023	195,517	292,360	\$1,118,533,588	\$3,826
2024 YTD	144,435	242,490	\$987,748,187	\$4,073
<b>Total</b>	<b>1,131,591</b>	<b>1,196,871</b>	<b>\$5,677,770,188</b>	<b>\$4,744</b>

**Table 2: The average costs (excluding GST) of active claims for work-related injuries between 01 January 2019 and 16 October 2024, broken down by accident region.**

Accident Region	Payment Calendar Year					
	2019	2020	2021	2022	2023	2024 YTD
Northland Region	\$2,832	\$3,294	\$3,193	\$3,463	\$4,054	\$4,335
Auckland Region	\$2,460	\$2,826	\$3,001	\$3,080	\$3,499	\$3,790
Waikato Region	\$2,731	\$3,098	\$3,191	\$3,519	\$4,054	\$4,291
Bay of Plenty Region	\$2,558	\$2,796	\$2,905	\$3,202	\$3,630	\$4,007
Gisborne Region	\$3,280	\$3,512	\$3,240	\$3,548	\$3,887	\$3,867
Hawke's Bay Region	\$2,336	\$2,754	\$2,703	\$2,872	\$3,216	\$3,288
Taranaki Region	\$3,107	\$3,407	\$3,492	\$3,698	\$4,120	\$4,309
Manawatū-Whanganui Region	\$3,259	\$3,573	\$3,684	\$3,956	\$4,336	\$4,816
Wellington Region	\$3,366	\$3,528	\$3,616	\$4,090	\$4,343	\$4,723
Tasman Region	\$2,158	\$2,496	\$2,724	\$2,683	\$3,468	\$3,685
Nelson Region	\$2,455	\$2,622	\$2,669	\$3,071	\$3,530	\$3,596
Marlborough Region	\$2,594	\$3,159	\$3,136	\$3,523	\$3,654	\$3,569
Canterbury Region	\$2,832	\$3,225	\$3,247	\$3,495	\$3,937	\$4,135
West Coast Region	\$3,731	\$3,785	\$3,849	\$4,463	\$5,118	\$5,357
Otago Region	\$2,667	\$3,000	\$3,100	\$3,289	\$3,625	\$3,711
Southland Region	\$2,778	\$3,066	\$3,258	\$3,640	\$3,995	\$4,166
Area Outside Region	\$6,876	\$9,255	\$12,048	\$11,113	\$9,323	\$8,630
No Location Selected	\$3,044	\$3,462	\$4,042	\$3,560	\$4,096	\$4,206

**Table 3: The average costs (excluding GST) of active claims for work-related injuries between 01 January 2019 and 16 October 2024, broken down by the top 15 most prevalent industry.**

Industry	Payment Calendar Year					
	2019	2020	2021	2022	2023	2024 YTD
Transport, Postal and Warehousing	\$4,191	\$4,777	\$4,952	\$5,561	\$6,274	\$6,480
Health Care and Social Assistance	\$2,630	\$3,148	\$3,479	\$3,873	\$4,431	\$4,621
Wholesale Trade	\$2,615	\$3,150	\$3,248	\$3,554	\$4,415	\$4,681
Construction	\$2,855	\$3,134	\$3,128	\$3,360	\$4,056	\$4,577
Rental, Hiring and Real Estate Services	\$2,672	\$3,039	\$3,031	\$3,131	\$3,951	\$4,430
Administrative and Support Services	\$2,430	\$2,732	\$2,821	\$3,189	\$3,688	\$4,337
Agriculture, Forestry and Fishing	\$2,472	\$2,647	\$2,837	\$3,126	\$3,473	\$3,673
Manufacturing	\$2,416	\$2,638	\$2,776	\$2,902	\$3,368	\$3,559

Arts and Recreation Services	\$2,236	\$2,715	\$2,785	\$3,120	\$3,061	\$3,427
Retail Trade	\$1,996	\$2,194	\$2,336	\$2,581	\$3,192	\$3,564
Professional, Scientific and Technical Services	\$2,175	\$2,341	\$2,247	\$2,554	\$2,804	\$3,200
Other Services	\$1,967	\$2,214	\$2,223	\$2,476	\$2,685	\$2,900
Not Elsewhere Included	\$1,602	\$2,367	\$2,322	\$2,242	\$2,438	\$2,503
Accommodation and Food Services	\$1,546	\$1,848	\$1,862	\$2,164	\$2,475	\$3,157
Education and Training	\$1,451	\$1,677	\$1,806	\$2,001	\$2,258	\$2,679