



5 August 2024

Kia ora

Your Official Information Act request, reference: GOV-034085

Thank you for your email of 29 July 2024, asking for the following information under the Official Information Act 1982 (the Act):

1. *A comprehensive list of all Rongoā Māori services available and provided through ACC.*
 2. *The amount spent by ACC on these Rongoā Māori services for each of the following years:*
 - 2019
 - 2020
 - 2021
 - 2022
 - 2023
 - 2024 to date
- *I would appreciate it if the information could be provided in a format that clearly delineates the types of services and corresponding expenditures for each year.*

Our response

Rongoā Māori is a holistic service guided by what the practitioner thinks the client needs. The specific services provided are determined on a case-by-case basis. More information on rongoā Māori services and what we cover is available on our website here: www.acc.co.nz/im-injured/what-we-cover/using-rongoaa-maaori-services, and here: www.acc.co.nz/assets/provider/ACC8582_Rongoa-Practitioner-Handbook-Guide_A4_FA.pdf.

Costs for Rongoā services paid between 29 June 2020 and 19 June 2024 broken down by calendar year.

Payment Calendar Year	Claims	Costs
2020 (Partial)	412	\$253,616
2021	1,544	\$1,024,089
2022	2,779	\$1,879,283
2023	6,072	\$4,641,824
2024 (YTD)	4,905	\$2,885,751

Notes about the data

- Rongoā Māori services were first offered in June 2020, and therefore we have not provided claims from before this date.
- Rongoā services are identified where a payment was made under 'MTH10: Rongoā - Traditional Māori Healing,' 'MTH10T: Rongoā - Traditional Māori Healing,' via telehealth, or within the Rongoā Māori Services for Maternal Birth Injury contract.
- Rongoā services are counted within the 'Support for Independence - Other service type.'
- This data was extracted 20 June 2024 and may differ if extracted again at a later date.

Breakdown of rongoā services

We are refusing to provide this information under section 18(f) of the Act, as it would take a substantial amount of time to collate. ACC would have to manually review each claim where rongoā Māori services have been provided and determine what type or types of services were provided. We considered extending the timeframe to respond and charging (as allowed under the Act). However, it was determined that the resources required to extract the data would have a significant impact on the everyday functions of the team(s) involved.

As this information may be of interest to other members of the public

ACC may publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz. If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi



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Government Engagement