

07 May 2024

Kia ora [REDACTED]

Your Official Information Act request, reference: GOV-031881

Thank you for your email of 22 April 2024, asking for the following information under the Official Information Act 1982 (the Act):

- 1. The annual cost of ACC reviews for the past 10 years (please make this year by year)*
- 2. The cost of review settlements with and without claims proceeding to review for the same date period as above*
- 3. The total costs paid to clients and representatives for the same date period*
- 4. How many claims ACC were successful and unsuccessful in at review including the costs of these for the period stated above*

The requested information is attached

When interpreting the data provided, please refer to the 'Notes' tab.

As this information may be of interest to other members of the public

ACC may decide to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz. If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi



Christopher Johnston
Manager Official Information Act Services
Government Engagement

Description:

ACC spend on claim-related review costs, and review outcomes, by year from 2014 to present

Notes and caveats:

- Table 1 includes all payments made by ACC with payment codes related to reviews. This includes cost directly associated with claims, and doesn't include the cost to ACC for the provision of reviews. Costs are exclusive of GST.
- Data are broken down by the date of payment, which may differ from when the costs were determined.
- Table 2 includes the outcomes of all reviews for claim-related decisions completed since 2014. This does not include reviews related to levy decisions or reviews of decisions made by accredited employers.
- Claim related review costs are attributed to a claim, not to a review. Because claims may have multiple reviews, there's no way for us to break down review costs by review outcome.
- Data were extracted on 2 May 2024 and may differ if rerun later.

Table 1: ACC spend on claim-related review costs excluding GST, by payment code and year of payment.

Payment code	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024 YTD
REV01 - Preparation and Lodging of Application for Review	\$231,941	\$238,942	\$240,114	\$263,687	\$342,008	\$336,214	\$400,134	\$385,009	\$390,062	\$443,188	\$154,673
REV02 - Participation in case conference pre review hearing	\$4,409	\$6,146	\$5,476	\$10,788	\$29,286	\$47,603	\$110,599	\$124,122	\$113,055	\$119,835	\$38,424
REV03 - Other Preparation of Case for Review	\$701,317	\$708,030	\$713,020	\$794,009	\$1,010,257	\$1,066,091	\$1,189,658	\$1,127,186	\$1,105,330	\$1,273,329	\$459,171
REV04 - Review: Appearance at Hearing	\$110,396	\$106,693	\$111,403	\$153,389	\$173,190	\$104,443	\$151,183	\$203,999	\$144,203	\$121,303	\$25,631
REV05 - Review: First Hour of Hearing (or part thereof)	\$103,073	\$86,941	\$92,030	\$102,519	\$96,937	\$161,103	\$118,529	\$46,365	\$64,759	\$65,527	\$22,864
REV06 - Review: Second Hour of Hearing	\$2,247	\$1,055	\$2,145	\$3,191	\$3,417	\$1,230	\$544	\$68	\$894	\$782	\$102
REV07 - Review: Later Hours of Hearing	\$260	\$73	\$292	\$168	\$206	\$193			\$9	\$187	
REV08 - Review - Medical Specialist Report Fee	\$597,629	\$600,212	\$599,288	\$592,700	\$706,945	\$739,632	\$872,029	\$904,703	\$863,934	\$794,336	\$279,703
REV09 - Review - Other Report Fee - one report only	\$11,903	\$18,626	\$18,645	\$27,719	\$23,182	\$16,193	\$17,460	\$7,549	\$8,025	\$23,410	\$1,937
REV10 - Review - Other Report Fee - Two or more reports	\$8,766	\$9,420	\$7,202	\$25,263	\$20,768	\$7,387	\$6,342	\$669	\$2,540	\$5,794	
REV11 - Review: Claimant contact time - 1st hour of prep	\$1,330	\$702	\$289	\$710	\$627	\$265					
REV12 - Review: Claimant contact time - 2nd hour of prep	\$123	\$702	\$40		\$423	\$59					
REV13 - Review: Claimant contact time - 3rd hour of prep	\$25	\$234		\$100	\$136						
REV14 - Review - Other reasonable expenses, incl travel	\$157,513	\$164,557	\$182,780	\$220,993	\$248,431	\$233,691	\$194,705	\$177,200	\$181,728	\$216,337	\$77,937
REV15 - Review - Legal Costs other than District Court	\$569,713	\$635,112	\$1,034,327	\$1,242,392	\$1,143,113	\$1,728,203	\$2,419,759	\$1,290,556	\$1,301,280	\$1,120,016	\$384,592
REV20 - Settlement of Review on Economic Grounds		\$8,695	\$27,755	\$79,796	\$748,480	\$936,337	\$1,033,158	\$1,424,665	\$1,826,995	\$1,903,661	\$585,817
Total claim-related review costs	\$2,500,646	\$2,586,141	\$3,034,804	\$3,517,424	\$4,547,405	\$5,378,644	\$6,514,102	\$5,692,090	\$6,002,814	\$6,087,706	\$2,030,851

Table 2: Reviews completed by review outcome and year of completion.

Review outcome	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024 YTD
In favour of ACC	2,843	2,712	2,347	2,756	2,780	2,609	2,207	2,255	1,973	2,003	681
In favour of clients	1,061	985	1,110	1,291	1,472	1,424	937	917	804	758	225
Modified	31	31	28	49	33	27	27	30	35	47	12
Withdrawn / Settled	2,867	2,895	2,893	3,030	3,822	4,981	6,101	6,622	6,306	6,952	3,033
Total reviews closed	6,802	6,623	6,378	7,126	8,107	9,041	9,272	9,824	9,118	9,760	3,951