



27 May 2024

Kia ora [REDACTED]

**Your Official Information Act request, reference: GOV-032422**

Thank you for your email of 24 May 2024, asking for the following information for the last five years:

1. *Number of work-related mental injury assessments undertaken*
2. *Number of these found to have a work-related mental injury.*
3. *Diagnoses for those with a work-related mental injury*
4. *Employers of those with a work-related mental injury.*
5. *Work capacity of those with established work-related mental injuries.*
6. *Age, sex, ethnicity of those with work-related mental injuries*
7. *Costs/work related mental injury.*

Due to the nature of your request, we are responding under the Official Information Act 1982 (the Act).

**Please find the requested information attached**

This information is provided in the attached Excel file. It includes the following information for work-related mental injuries lodged between 1 January 2019 and 31 December 2023:

- Table 1 – accepted vs declined (*questions 1 and 2*)
- Table 2 – costs to date of accepted claims (*question 7*)
- Table 3 – most prevalent diagnoses (*question 3*)
- Table 4 – weekly compensation days paid (*indicative information for question 5*)
- Table 5 – Gender of clients with accepted claim (*question 6*)
- Table 6 – age of clients with accepted claim (*question 6*)
- Table 7 – ethnicity of clients with accepted claim (*question 6*)
- Table 8 – work classification associated with clients with accepted (*question 4*).

**Privacy**

Please note that in the tables provided, we have used the value '<4' if the number of claims is between 1 and 3. We have also suppressed some numbers (denoted as '..') to ensure that small values cannot be calculated from totals. We have taken these measures to ensure that individuals cannot be inadvertently identified from statistical information we release.

This decision is made under section 9(2)(a) of the Act. We consider the need to withhold this information is not outweighed by the public interest in release.

**As this information may be of interest to other members of the public**

ACC has decided to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available [www.acc.co.nz/resources/#/category/12](http://www.acc.co.nz/resources/#/category/12).

**If you have any questions about this response, please get in touch**

You can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

If you are not happy with this response, you can also contact the Ombudsman via [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by phoning 0800 802 602. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

Ngā mihi



Christopher Johnston  
**Manager Official Information Act Services**  
Government Engagement

## Description:

*Number of work related mental injuries assessment undertaken.*

*Number of claims for work related mental injuries, broken down by diagnosis, employers, weekly compensation days band, client's age, gender and ethnicity.*

*Number of active claims and costs for work related mental injuries.*

## Caveats and Notes:

- Claims managed by an accredited employer are not included.
- Claims are considered to be claims for work related mental injury that has accessed assessment service if:
  - Claim lodgement date is between 01 January 2019 and 31 December 2023 AND
  - Claim with work related mental injury indicator that has payments under service item code 'CPSP1 - Clinical Psychiatrist - Other Injury Assessment' or claim has payments under service item code PSY52 - Psychological Services - Assessment for WRMI cover' AND
  - Claims are considered accepted where the an injury with one of the following keywords was approved. Those with an injury with one of the keywords and a declined cover decision or with no injury with those keywords are considered declined: 'stress', 'anxiety', 'mental', 'depressive episode', 'phobi', 'depressive disorder', 'panic', 'adjustment disorder', 'dissociative', 'depression', 'dysthymia', 'depressive reaction', 'psychological', 'traumatic shock'.
- \*Please note that 'CPSP1 - Clinical Psychiatrist - Other Injury Assessment' particularly covers assessments for other mental injuries so the presence of a WRMI flag is used to try limit this to just WRMI though we can't guarantee that the assessment was not for a different mental injury type.
- New claims is the count of claims that were lodged within the specified period. The lodgement date may be any date after the accident occurred.
- Cost to date is total cost for a claim since it's been lodged. A claim has been lodged recent years may have less time to accrue cost so the cost to date maybe lower.
- Costs are exclusive of GST.
- Costs do not include Public Health Acute Services (PHAS) payments. These costs are for treatment in a public hospital during the acute phase of an injury and are covered by bulk payments made by ACC to the Crown. As such, these payments cannot be attributed to individual claims.
- Please note that cost isn't just for the mental injury, instead it is for all injuries on a claim where a mental injury is accepted, as we cannot split out costs by injury.
- Please note that for one claim there can be multiple injuries with description meeting criteria above , so one claim can be counted more than once in table 3.
- Ethnicity data are prioritised for reporting purposes. A client may identify with any number of ethnicities, and can select more than one when lodging a claim. For reporting purposes, ACC selects one ethnicity for each client based on the following priority order: Māori, Pacific peoples, Asian, MELAA, other ethnicities, European, Unknown.
- Age is client's age at the time of claim lodgement, which may differ to client's age at the time of accident.
- Classification unit is for the employer the claim is attributed to. Note that this is the business activity of the employer.
- In the interest of client privacy claim counts of less than four claims have been replaced with '<4' where these low numbers could result in identification of individuals. Where a total may allow suppressed counts to be derived, further suppression is displayed as '..'.
- Data were extracted 12 June 2024 and may differ if re-run later.

**Table 1: Total number of claims for work related mental injuries between 01 January 2019 and 31 December 2023, broken down by cover decision.**

Cover Decision	Claim Lodgement Calendar Year				
	2019	2020	2021	2022	2023
Accepted	91	87	92	99	101
Declined	9	6	10	7	7

**Table 2: Total number of new accepted claims, and cost to date (excl GST) for work related mental injuries between 01 January 2019 and 31 December 2023.**

Claim Lodgement Calendar Year	New Claims	Cost to Date
2019	91	\$6,699,125
2020	87	\$4,999,953
2021	92	\$3,571,101
2022	99	\$3,776,420
2023	101	\$1,979,062
Grand Total	470	\$21,025,660

**Table 3: Number of accepted new claims for work related mental injuries lodged between 01 January 2019 and 31 December 2023, broken down by top 5 most prevalent injury description for work related mental injury.**

Injury Description	Claim Lodgement Calendar Year				
	2019	2020	2021	2022	2023
[X]Post - traumatic stress disorder	63	68	67	72	75
Other post-traumatic stress disorder	12	7	5	10	7
Acute reaction to stress	8	4	7	4	9
[X]Adjustment disorders	6	<4	6	7	<4
Depressive disorder NEC	<4	<4	5	<4	6

**Table 4: Number of new accepted claims for work related mental injuries between 01 January 2019 and 31 December 2023, broken down by weekly compensation days band.**

Weekly Compensation Days Band	Claim Lodgement Calendar Year				
	2019	2020	2021	2022	2023
0 Days	45	56	47	50	54
1-14 Days		<4	<4	<4	<4
15-28 Days	<4	<4	<4	<4	6
29-49 Days	<4	<4	7	5	4
50-70 Days	4	<4	<4	<4	<4
71-182 Days	<4	<4	7	9	4
183-273 Days	<4	<4	7	6	14
274-365 Days		<4	<4	<4	5
366-547 Days	5	<4	<4	<4	9
548-912 Days	6	<4	7	15	
913+ Days	21	16	9	<4	
Grand Total	91	87	92	99	101

**Table 5: Number of new accepted claims for work related mental injuries between 01 January 2019 and 31 December 2023, broken down by client gender.**

Gender	Claim Lodgement Calendar Year				
	2019	2020	2021	2022	2023
Female	38	46	47	47	52
Male	53	41	45	52	49
Grand Total	91	87	92	99	101

**Table 6: Number of new accepted claims for work related mental injuries between 01 January 2019 and 31 December 2023, broken down by client age band.**

Age Band	Claim Lodgement Calendar Year				
	2019	2020	2021	2022	2023
15-19 Years	<4			<4	..
20-24 Years	<4	6	9	9	6
25-29 Years	10	6	6	9	10
30-34 Years	6	5	8	13	12
35-39 Years	8	15	7	10	16
40-44 Years	9	12	10	8	10
45-49 Years	11	11	15	10	9
50-54 Years	11	16	14	11	13
55-59 Years	14	9	8	16	10
60-64 Years	14	<4	7	8	9
65-69 Years	<4	..	<4	..	<4
70-74 Years	<4		<4		<4
75-79 Years	<4		<4		
80-84 Years			<4		
Grand Total	91	87	92	99	101

**Table 7: Number of new accepted claims for work related mental injuries between 01 January 2019 and 31 December 2023, broken down by client prioritised ethnicity.**

Prioritised Ethnicity	Claim Lodgement Calendar Year				
	2019	2020	2021	2022	2023
Māori	16	11	11	11	12
Pacific Peoples	<4	5	..	<4	<4
Asian	7	<4	5	4	14
Middle Eastern/Latin American/African (MELAA)	<4	<4	<4	<4	<4
Other Ethnicity	<4	6	6	4	4
European	61	61	63	74	61
Unknown				<4	..
Grand Total	91	87	92	99	101

**Table 8: Number of new accepted claims for work related mental injuries between 01 January 2019 and 31 December 2023, broken down by classification unit.**

Classification Unit	Claim Lodgement Calendar Year				
	2019	2020	2021	2022	2023
86330-Ambulance services	4	6	<4	9	8
61100-Road freight transport	4	<4	5	8	4
84220-Secondary education	<4		<4	5	<4
78640-Investigation and security services	<4	<4	<4	<4	<4
84210-Primary education		<4	6	<4	<4
96310-Police services	<4		<4	4	
51100-Supermarket and grocery stores	<4		4	<4	<4
86131-Labour supply services (nursing, medical, and dental)		<4		<4	<4
87220-Residential care services (not elsewhere classified)	<4		<4	4	
86390-Allied health services (not elsewhere classified)	<4		<4	<4	<4
87290-Social assistance services (not elsewhere classified)				<4	5
57200-Pubs, taverns, and bars	<4	<4	<4		<4
86120-Psychiatric hospitals and psychiatric services (not elsewhere classified)	<4	<4	<4		<4
86130-Aged care residential services	<4	<4	<4	<4	<4
86110-Hospitals (except psychiatric hospitals)	<4	<4	<4	<4	
57100-Accommodation	<4	<4	<4		<4
96290-Interest Group Services (not elsewhere classified)		<4	<4	<4	<4
53210-Petroleum fuel retailing (including associated vehicle servicing)	<4	<4		<4	<4
01300-Dairy cattle farming	<4	<4		<4	
41110-House construction		<4		<4	<4
29490-Manufacturing (not elsewhere classified)		<4	<4		

86340-Community Health Centre Operation	<4				<4
42100-Site preparation services		<4	<4		<4
78550-Management services and related consulting services		<4	<4		
75190-Auxiliary finance and investment services (not elsewhere classified)			<4	<4	<4
84240-Special-school education	<4	<4			
81110-Central government administration (not elsewhere classified)	<4		<4	<4	
86391-Health care services (not elsewhere classified)		<4	<4		<4
41220-Heavy and civil engineering construction (not elsewhere classified)	<4				<4
42320-Electrical services (including telecommunication services within buildings)	<4			<4	<4
95240-Funeral, crematorium, and cemetery services	<4	<4	<4		<4
52510-Pharmaceutical, cosmetic, and toiletry goods retailing		<4			<4
96340-Waste treatment and disposal services	<4	<4			
96320-Correctional and detention services	<4	<4			
86210-General practice medical services			<4	<4	
52550-Watch and jewellery retailing				<4	
66410-Travel agency and tour arrangement services				<4	<4
42590-Construction services (not elsewhere classified)			<4		
57300-Cafes and restaurants			<4	<4	
41130-Non-residential building construction				<4	<4
23110-Log sawmilling		<4			
96360-Public order and safety services (not elsewhere classified)				<4	<4
51250-Takeaway food services		<4			<4
28690-Machinery and equipment manufacturing (not elsewhere classified)	<4			<4	
78560-Corporate head office management services				<4	
84230-Combined primary and secondary education	<4	<4			
02190-Agriculture and fishing support services (not elsewhere classified)				<4	
21300-Fruit and vegetable processing	<4				<4
25330-Synthetic resin and synthetic rubber manufacturing	<4				<4
96100-Religious organisations and services	<4	<4			
92100-Libraries and archives		<4			
62100-Rail passenger transport		<4	<4		
78660-Cleaning services and facilities management (not elsewhere classified)	<4				<4
61220-Urban bus transport	<4			<4	
42310-Plumbing services			<4	<4	
93120-Sports and physical recreation venues, grounds, and facilities operation		<4			<4
81130-Local government administration (not elsewhere classified)	<4	<4			
95290-Personal services (not elsewhere classified)				<4	<4
82000-Defence	<4	<4			
21290-Cheese and other dairy product manufacturing (not elsewhere classified)			<4		<4
96330-Fire protection and other emergency services (except police and ambulance services)			<4		
53290-Automotive repair and maintenance (not elsewhere classified)		<4			
29190-Prefabricated wooden building manufacturing	<4				
84240-Specialist school education					<4
01230-Sheep and beef cattle farming				<4	
25490-Basic chemical product manufacturing (not elsewhere classified)		<4			
42440-Painting and decorating services			<4		
95250-Gardening and turf management services	<4				
61230-Taxi and road transport (not elsewhere classified)				<4	
52520-Antique and used goods retailing		<4			
61231-Taxi and Other Vehicle Scheduling Operations	<4				
53140-Motor vehicle parts retailing					<4
36101-Electricity line-system operation					<4
53230-Automotive body, paint, and interior repair and maintenance			<4		
64040-Air operations under Civil Aviation Rules Part 133 or 135					
93290-Gambling activities (not elsewhere classified)			<4		
64050-Air operations under Civil Aviation Rules Part 101, 103, 104, 105, 106, or 115		<4			
27410-Structural steel fabricating	<4				
64050-Air operations under Civil Aviation Rules Parts 101, 103, 104, 105, 106, or 115		<4			
84320-Technical and vocational education and training					<4
45220-Metal and mineral wholesaling		<4			
21830-Wine and alcoholic beverage manufacturing (not elsewhere classified)					<4
46150-Electrical and electronic goods wholesaling (not elsewhere classified)			<4		
52590-Retailing (not elsewhere classified)				<4	
96400-Regulatory services (licensing and inspection) (not elsewhere classified)	<4				
86400-Veterinary services					<4
46190-Food and other specialised industrial machinery and equipment wholesaling			<4		
87292-Parole or probationary services			<4		

66500-Scenic and sightseeing transport (excluding aviation)			<4		
92420-Creative artists, musicians, writers, and performers					<4
73290-Depository financial intermediation (not elsewhere classified)				<4	
93186-Sport and physical recreation—swimming					<4
73300-Non-depository financing				<4	
95190-Goods and equipment rental and hiring (not elsewhere classified)					<4
47150-Fruit and vegetable wholesaling			<4		
15200-Mining support services (not elsewhere classified)					<4
47191-Grocery wholesaling—multiple product ranges					<4
27590-Sheet metal product manufacturing (except metal structural and container products)				<4	
47950-Paper product wholesaling				<4	
42210-Concreting services					<4
47990-Wholesaling (not elsewhere classified)	<4				
84400-Adult, community, and other education (not elsewhere classified)					<4
78100-Scientific research services					<4
21400-Oil and fat manufacturing			<4		
78230-Engineering design and engineering consulting services		<4			
52530-Garden supplies retailing		<4			
78340-Computer systems design and related services	<4				
86320-Optometry and optical dispensing			<4		
78410-Legal services		<4			
53110-Car retailing (including associated vehicle servicing)		<4			
78420-Accounting services				<4	
04150-Line fishing (including processing on board)					<4
78540-Office administrative services					<4
87211-Retirement village operation (with rest home or hospital facilities)			<4		
47991-Trading – commission-based or excluding storage and handling of goods					<4
26100-Glass and glass product manufacturing		<4			
47991-Wholesaling - commission-based or excluding storage and handling of goods				<4	
91130-Motion picture exhibition			<4		
78630-Document preparation services					<4
92310-Zoological and botanic gardens operation		<4			
21110-Meat processing			<4		
92520-Performing arts venue operation			<4		
78650-Pest control services (except agricultural and forestry)				<4	
93130-Health and fitness centres and gymnasias operation		<4			
04130-Fish trawling, seining, and netting (including processing on board)			<4		
93190-Sport and physical recreation - community (not elsewhere classified)			<4		
51230-Liquor retailing					<4
93410-Alpine and white water recreation activities				<4	
42101-Hire of construction machinery and cranes with operator					<4
14190-Construction material mining (not elsewhere classified)	<4				
81200-Justice					<4
95260-Hairdressing and beauty services	<4				
52100-Department stores					<4
41222-Land development and subdivision				<4	
21130-Cured meat and smallgoods manufacturing					<4
96291-Community-based, multi-functional activities (not elsewhere classified)	<4				
52220-Footwear retailing		<4			
57400-Clubs (hospitality)		<4			
52320-Floor-covering retailing		<4			
77110-Residential property operators					<4
96350-Solid waste collection services				<4	
77110-Residential property operators and developers (excluding construction)	<4				
77410-Passenger car and minibus rental and hiring			<4		
03030-Forestry support services (excluding tree cutting and felling)	<4				
02130-Air operations under Civil Aviation Rules Part 137					
66190-Transport support services (not elsewhere classified)			<4		
99999-Dummy Premium Class			<4		
66210-Stevedoring services			<4		
01220-Grain and sheep or grain and beef cattle farming	<4				
66290-Water transport support services (not elsewhere classified)					<4
Unknown-Unknown	19	19	9	12	14
Grand Total	91	87	92	99	101