

16 August 2021

Tēnā koe [REDACTED]

Your Official Information Act request, reference: GOV-012185

Thank you for your email of 30 June 2021, asking for the following information under the Official Information Act 1982 (the Act):

All new sensitive claims each year, and all active sensitive claims, broken down region, if possible please. Data for 2019 and 2020, and 2021 up until 19th June please.

Our response

Please find attached all new and active sensitive claims lodged with ACC between 1 January 2019 and 9 July 2021.

Notes about the data

When reviewing the attached data, please consider the following notes and caveats.

All tables

- A sensitive claim is a claim for a physical injury or mental injury caused by sexual abuse or assault, as defined by Schedule 3 of the Accident Compensation Act 2001.
- Duplicate claims and claims managed by accredited employers are not included in the data.
- **Region** is based on the client's residential location when the claim was lodged. This may differ from where the sexual abuse or assault occurs, and from where the client lives now.
- All data is presented in calendar years (1 January – 31 December). The 2021 year is year to date (1 January – 9 July 2021).
- Data was extracted on 9 July 2021 and may differ if run at a later date.

Table 1

- **New claims:** is the count of all new sensitive claims lodged with ACC within the specified timeframe. Claims are counted by the date they are lodged and can be lodged immediately after a client has experienced sexual abuse or assault, or any time after.

Table 2

- **Active claims:** is the count of sensitive claims that received any payment from ACC in each calendar year. These payments are made for any service or support provided by ACC and might include medical treatment, therapy and other supports as part of Integrated Services for Sensitive Claims, or financial compensation.
- Claims can be active in more than one year, and each claim is counted once in each year where ACC made a payment for the claim.
- Claims receiving Permanent Injury Compensation payments are included in the data. Permanent Injury Compensation payments are quarterly or lump sum payments made to clients assessed as having a permanent impairment as a result of their covered injury. Clients receiving Permanent Injury Compensation may not be receiving any other supports from ACC (such as counselling) and therefore the data in this table does not provide an accurate representation of the count of clients who were in active treatment in a given calendar year.

Table 3

- **Active claims:** is the count of sensitive claims that received a payment from ACC in any calendar year. These payments are made for any service or support provided by ACC and might include medical treatment, therapy and other supports as part of Integrated Services for Sensitive Claims, or financial compensation.
- Claims can be active in more than one year, and each claim is counted once in each year where ACC made a payment for the claim.
- Of the Active Claims in the 2020/21 Financial Year, 71% received payment for 10 or more services; 19% received payment for between 4-9 services, and 10% received payment for between 1-3 services.
- For those Active Claims that received payment for between 1-3 services, 25% of this category only received a payment for either a Client non-attendance fee, a Completion Report or a Closure Notice. This equates to 2.7% of all Active Claims.
- **Excluding Permanent Injury Compensation:** is a variation on the active claims measure (as provided in table 2). The data in table 3 excludes any payments for Permanent Injury Compensation as a large number of sensitive claims showing in ACC's system as 'active' are only receiving Permanent Injury Compensation payments and are no longer in active treatment. Therefore, this table provides only the count of claims where ACC is paying for any other support or compensation and can be considered a more accurate count of sensitive claims clients who were in active treatment in a given calendar year.

Questions

If you have any questions, you can email the media team at media@acc.co.nz.

Nāku iti noa, nā



Sasha Wood
Manager Official Information Act Services
 Government Engagement & Support

Table 1: Count of new sensitive claims lodged with ACC, broken down by calendar year and clients' location.

Region	2019	2020	2021 YTD
Northland	482	526	325
Auckland	2,492	2,568	1,724
Waikato	1,518	1,449	886
Bay of Plenty	719	732	464
Gisborne	163	123	70
Hawkes Bay	517	537	310
Taranaki	311	249	156
Manawatū-Whanganui	691	599	401
Wellington	1,098	1,131	679
Tasman	153	140	90
Nelson	165	154	91
Marlborough	99	119	74
Canterbury	1,528	1,630	988
West Coast	69	97	73
Otago	573	594	439
Southland	276	239	129
Unknown	18	18	10
Grand Total	10,872	10,905	6,909

Table 2: Count of active sensitive claims receiving payment from ACC (including Permanent Injury Compensation payments), broken down by calendar year of payment and clients' location.

Region	2019	2020	2021 YTD
Northland	1,318	1,458	1,308
Auckland	6,796	7,222	6,615
Waikato	4,017	4,362	3,763
Bay of Plenty	2,419	2,529	2,247
Gisborne	553	528	432
Hawkes Bay	1,539	1,655	1,450
Taranaki	886	919	785
Manawatū-Whanganui	2,384	2,420	2,090
Wellington	3,572	3,855	3,440
Tasman	435	494	454
Nelson	625	633	578
Marlborough	408	469	431
Canterbury	5,756	6,255	5,532
West Coast	335	378	367
Otago	1,711	1,905	1,883
Southland	1,015	1,047	931
Unknown	53	41	29
Grand Total	33,822	36,170	32,335

Table 3: Count of active sensitive claims receiving payment from ACC (excluding Permanent Injury Compensation payments) broken down by calendar year of payment and clients' location.

Region	2019	2020	2021 YTD
Northland	1,154	1,284	1,137
Auckland	5,732	6,232	5,657
Waikato	3,386	3,805	3,210
Bay of Plenty	1,937	2,073	1,813
Gisborne	453	436	338
Hawkes Bay	1,217	1,356	1,166
Taranaki	697	749	604
Manawatū-Whanganui	1,896	1,972	1,647
Wellington	2,915	3,228	2,810
Tasman	392	448	406
Nelson	531	541	486
Marlborough	320	381	343
Canterbury	4,393	5,037	4,396
West Coast	227	284	278
Otago	1,362	1,585	1,564
Southland	795	831	728
Unknown	39	35	23
Grand Total	27,446	30,277	26,606