



19 October 2023

Kia ora [REDACTED]

Your Official Information Act request, reference: GOV-028140

Thank you for your email of 2 October 2023, asking for the following information under the Official Information Act 1982 (the Act):

*I need some data about shared e-scooters and shared bikes.
That would be great if I can have data about the number of claims, cost to date, per year from 2021 to present (the latest available).
Please advise if we can have data specifically for shared ones. If not, e-scooter and e-bike would be ok.
I need these data for Wellington City, Auckland, and Christchurch.*

The requested information is attached in the appendix

When interpreting the data provided, please refer to 'Notes' tab.

We are unable to filter our data by 'shared' e-scooters or e-bikes

This is because information outlining whether an E-scooter or E-bike was privately owned or rented/shared is not collected by ACC nor generally mentioned in the accident description of these claims. Therefore, we are refusing to provide this data as it is not held by ACC. This decision has been made under section 18(g)(i) of the Act.

As this information may be of interest to other members of the public

ACC has decided to publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz. If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi

Sara Freitag
Acting Manager Official Information Act Services
Government Engagement

Description:

The number of new claims, active claims and active costs for e-scooter and e-bike claims from 1 January 2021 to 17 October 2023

Caveats and Notes:

- All claims are accepted for cover.
- Accredited employer claims have been excluded.
- The claim lodgement / payment date is between 01 January 2021 and 17 October 2023.
- E-scooter related claims are found where the accident description includes one of the following words, with some variation:
 - *battery powered scooter*
 - *flamingo scooter*
 - *wave scooter*
 - *beam scooter*
 - *green scooter*
 - *electric scooter*
 - *lime scooter*
 - *electronic scooter*
 - *neuron scooter*
 - *e-scooter*
 - *uber scooter*
- E-bike related claims are found where the accident description includes one of the following words, with some variation:
 - *battery powered bike*
 - *e-bike*
 - *electric bike*
 - *electronic bike*
- New claims is the count of claims that were lodged with ACC in the specified period. The lodgement date may be any date after the accident occurred.
- Active claims is the count of claims for which ACC made a payment to in the specified period. The claim may have been lodged in the specified period or any previous period.
- A claim may be active in multiple periods, and will be counted once in each period it is active.
- Costs are the GST exclusive.
- Please note that Public Health Acute Services (PHAS) payments are not/cannot be provided/included. These costs are for treatment of ACC claims in a public hospital in the acute phase for a covered injury. These costs are paid through bulk payments that ACC make to the Crown. The services are provided under an annual service agreement between the Ministry of Health and ACC.
- Region is based on the location of the accident and may not be where the client was residing at the time.
- Data were extracted on 18 October 2023 and may differ if extracted again at a later date.

Table 1: The number of new claims for e-scooter related injuries from 01 January 2021 to 17 October 2023, broken down by region.

Region	Lodgement Calendar Year		
	2021	2022	2023 (YTD)
Auckland	560	702	708
Wellington	347	373	256
Canterbury	626	602	519
Total	1,533	1,677	1,483

Table 2: The number of active claims for e-scooter related injuries from 01 January 2021 to 17 October 2023, broken down by region.

Region	Payment Calendar Year		
	2021	2022	2023 (YTD)
Auckland	610	798	837
Wellington	341	407	293
Canterbury	692	665	573
Total	1,643	1,870	1,703

Table 3: The costs (excluding GST) of active claims for e-scooter related injuries from 01 January 2021 to 17 October 2023, broken down by region.

Region	Payment Calendar Year		
	2021	2022	2023 (YTD)
Auckland	\$2,785,772	\$3,241,831	\$3,138,879
Wellington	\$728,416	\$977,914	\$591,940
Canterbury	\$2,235,222	\$2,075,876	\$1,722,550
Total	\$5,749,410	\$6,295,622	\$5,453,369

Table 4: The number of new claims for e-bike related injuries from 01 January 2021 to 17 October 2023, broken down by region.

Region	Lodgement Calendar Year		
	2021	2022	2023 (YTD)
Auckland	254	310	241
Wellington	134	158	135
Canterbury	146	232	202
Total	534	700	578

Table 5: The number of active claims for e-bike related injuries from 01 January 2021 to 17 October 2023, broken down by region.

Region	Payment Calendar Year		
	2021	2022	2023 (YTD)
Auckland	317	386	325
Wellington	159	188	192
Canterbury	167	253	253
Total	643	827	770

Table 6: The costs (excluding GST) of active claims for e-bike related injuries from 01 January 2021 to 17 October 2023, broken down by region.

Region	Payment Calendar Year		
	2021	2022	2023 (YTD)
Auckland	\$715,857	\$931,975	\$915,298
Wellington	\$329,299	\$351,363	\$420,789
Canterbury	\$344,410	\$776,565	\$687,151
Total	\$1,389,566	\$2,059,904	\$2,023,238