



6 December 2023

Kia ora [REDACTED]

Your Official Information Act request, reference: GOV-029112

Thank you for your email of 17 November 2023, to Customer Analytics, asking for the following information:

I wanted to do some research into the baseline demographics of those who have sports related injury claims and, of those, who gets seen by a secondary specialist, whether that be a physiotherapist, a surgeon, a sports physician etc. Is this data something you'd have available and if so do you know the processes I would have to go through to access it?

Due to the nature of your request, it was transferred to my team for response under the Official Information Act 1982 (the Act).

The requested information is attached

When interpreting the data provided, please refer to the 'Notes' tab.

As this information may be of interest to other members of the public

ACC may release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

Ngā mihi

Sara Freitag
Acting Manager Official Information Act Services
Government Engagement

GOV-029112

Caveats and Notes:

- Claims were identified where the claim lodgement / payment date was between 01 January 2018 and 29 November 2023.
- Accredited employer claims have been excluded.
- All claims included are accepted for cover.
- Sports related claims are identified where the accident sport name contains any sport.
- Claims requiring medical treatment were identified where the type of payment received for the claim was one of the following:
 - 'Medical Treatment'
 - 'Hospital Treatment'
 - 'Public Health Care Costs'
 - 'Dental Treatment'
- **New claims** is the count of claims that were lodged with ACC in the specified period. The lodgement date may be any date after the accident occurred.
- **Active claims** is the count of claims for which ACC made a payment in the specified period. The claim may have been lodged in the specified period or any previous period.
- A claim may be active in multiple periods, and will be counted once in each period it is active. The total number of active claims is the distinct count of these claims.
- **Ethnicity data** are prioritised for reporting purposes. A client may identify with any number of ethnicities, and can select more than one when lodging a claim. For reporting purposes, ACC selects one ethnicity for each client based on the following priority order: Māori, Pacific peoples, Asian, MELA (Middle Eastern/Latin American/African), other ethnicities, European. Residual Categories are those whose ethnicity was not stated.
- The data was extracted on 30 November 2023 and may differ if extracted again at a later date.

Table 1: The number of new claims for sports related injuries each year from 01 January 2018 to 29 November 2023, broken down by prioritised ethnicity.

Ethnicity	Lodgement Calendar Year					
	2018	2019	2020	2021	2022	2023 (YTD)
Māori	65,711	61,547	51,881	55,530	54,999	55,342
Pacific Peoples	36,651	36,618	28,511	29,637	30,989	30,899
Asian	36,491	37,028	33,497	36,243	40,336	40,992
Middle Eastern/Latin American/African (MELAA)	5,454	5,823	6,017	7,038	7,258	6,723
Other Ethnicity	16,089	16,971	15,160	15,325	15,783	16,505
European	296,447	286,203	257,038	263,816	260,437	258,401
Unknown	10,985	11,001	10,885	11,770	12,093	13,550
Total	468,228	466,347	402,793	418,142	421,605	423,194

Table 2: The number of active claims for sports related injuries each year from 01 January 2018 to 29 November 2023, broken down by prioritised ethnicity.

Ethnicity	Payment Calendar Year					
	2018	2019	2020	2021	2022	2023 (YTD)
Māori	70,998	67,615	58,628	62,375	60,945	62,198
Pacific Peoples	40,178	38,947	31,653	33,455	33,829	33,740
Asian	42,626	43,509	40,348	44,593	47,392	47,885
Middle Eastern/Latin American/African (MELAA)	6,719	6,940	6,748	7,145	7,501	6,188
Other Ethnicity	18,972	19,817	18,319	18,865	18,990	19,430
European	355,338	347,048	317,736	327,240	318,686	318,409
Unknown	12,421	13,555	12,660	13,840	14,003	15,689
Total	547,209	537,429	486,282	507,547	502,652	506,797

Table 3: The number of active claims for sports related injuries which required medical treatment each year from 01 January 2018 to 29 November 2023, broken down by prioritised ethnicity and the top 30 most prevalent contract class.

Contract Class	Ethnicity	Payment Calendar Year					Total
		2018	2019	2020	2021	2022 (YTD)	
Radiologist	Māori	18,070	17,345	15,359	17,101	18,651	97,446
	Pacific Peoples	9,689	9,836	6,109	8,939	9,337	53,169
	Asian	10,647	10,978	10,348	11,354	12,555	55,982
	Middle Eastern/Latin American/African (MELAA)	1,948	2,074	1,999	2,229	2,380	12,478
	Other Ethnicity	5,188	5,537	5,064	5,479	5,478	27,750
	European	96,117	96,561	88,759	94,773	92,630	530,884
	Unknown	2,487	2,999	2,841	3,401	3,482	17,102
	Māori	18,427	18,288	13,465	14,080	12,183	86,320
	Pacific Peoples	9,667	9,231	7,423	7,837	7,923	45,755
	Asian	11,493	11,942	10,679	11,834	12,175	58,103
General Practitioner	Middle Eastern/Latin American/African (MELAA)	1,755	1,735	1,632	1,731	1,723	8,591
	Other Ethnicity	3,967	4,253	3,970	3,972	3,887	19,008
	European	81,722	79,453	69,625	70,084	62,355	385,451
	Unknown	1,834	2,464	2,290	2,352	2,283	12,621
	Māori	18,169	18,708	18,258	18,791	106	65,613
	Pacific Peoples	10,018	10,405	8,553	9,202	116	35,156
	Asian	8,737	8,741	7,862	8,403	47	35,556
	Middle Eastern/Latin American/African (MELAA)	1,770	1,740	1,788	1,733	20	9,371
	Other Ethnicity	5,424	6,006	5,405	5,364	28	19,855
	European	106,399	110,135	99,459	95,254	413	536,083
Physiotherapist	Māori	5,387	5,835	5,124	4,908	25	19,188
	Unknown	12,709	10,876	9,237	9,212	8,403	53,443
	Pacific Peoples	9,959	9,596	7,665	7,172	5,726	41,162
	Asian	9,883	9,843	9,133	10,132	10,482	59,681
	Middle Eastern/Latin American/African (MELAA)	1,486	1,480	1,479	1,552	1,547	7,650
	Other Ethnicity	3,645	3,553	3,352	3,339	3,133	17,787
	European	69,733	62,284	55,038	57,559	53,861	310,386
	Unknown	2,482	2,590	2,437	2,113	2,899	14,527
	Māori	10,252	9,868	8,995	10,051	9,915	57,832
	Pacific Peoples	8,758	8,287	6,829	7,762	7,388	45,179
Urgent Care Clinics	Asian	8,196	7,856	7,221	7,898	8,171	39,065
	Middle Eastern/Latin American/African (MELAA)	1,303	1,328	1,214	1,311	1,457	6,607
	Other Ethnicity	3,527	3,281	2,950	2,973	2,917	17,183
	European	45,867	45,608	43,381	42,102	41,792	246,774
	Unknown	830	1,165	1,158	1,361	1,267	5,770
	Māori	-	-	-	3,445	21,590	21,670
	Pacific Peoples	-	-	-	1,466	12,779	12,688
	Asian	-	-	-	2,455	12,863	12,662
	Middle Eastern/Latin American/African (MELAA)	-	-	-	510	2,521	2,642
	Other Ethnicity	-	-	-	1,428	7,228	7,428
Allied Health Services	European	-	-	-	27,178	125,725	152,892
	Unknown	-	-	-	1,270	6,414	7,684
	Māori	7,818	7,499	7,018	7,477	7,457	35,464
	Pacific Peoples	3,890	3,861	3,358	3,788	3,808	18,727
	Asian	3,881	3,878	3,625	4,494	4,540	19,581
	Middle Eastern/Latin American/African (MELAA)	842	790	842	965	1,034	4,304
	Other Ethnicity	2,248	2,274	2,294	2,435	2,411	11,671
	European	47,088	45,489	43,912	45,281	44,155	200,530
	Unknown	1,183	1,411	1,449	1,688	1,681	7,249
	High Tech Imaging Services	Māori	3,338	3,227	3,031	3,319	3,497
Pacific Peoples		1,703	1,747	1,548	1,735	1,833	8,665
Asian		1,648	1,716	1,831	2,137	2,245	10,595
Middle Eastern/Latin American/African (MELAA)		408	377	434	486	541	2,379
Other Ethnicity		1,033	1,110	1,098	1,276	1,170	5,836
European		21,474	21,104	20,554	23,108	22,281	118,573
Unknown		645	722	633	687	633	3,110
Māori		5,527	5,475	4,954	5,054	4,992	30,291
Pacific Peoples		545	692	543	600	562	3,349
Asian		702	754	665	738	738	3,746
GP Receiving Rural Bonus	Middle Eastern/Latin American/African (MELAA)	262	256	261	311	269	1,410
	Other Ethnicity	697	877	867	852	895	4,521
	European	22,333	21,226	20,685	21,202	19,188	116,222
	Unknown	1,825	633	663	647	620	3,386
	Māori	2,834	3,003	2,749	2,335	2,851	13,843
	Pacific Peoples	1,081	1,129	1,067	1,074	1,129	5,871
	Asian	3,782	4,141	3,778	4,194	4,748	19,891
	Middle Eastern/Latin American/African (MELAA)	369	391	436	462	511	2,246
	Other Ethnicity	1,396	1,448	1,267	1,377	1,325	6,830
	European	20,133	19,694	17,871	18,413	17,441	90,040
Chiropractor	Unknown	474	633	675	764	832	3,669
	Māori	2,655	2,375	2,054	2,094	2,067	10,607
	Pacific Peoples	932	768	686	465	516	3,307
	Asian	1,108	1,153	937	1,111	1,276	5,674
	Middle Eastern/Latin American/African (MELAA)	224	231	244	283	314	1,144
	Other Ethnicity	1,359	1,291	1,210	1,240	1,196	6,350
	European	22,271	21,142	19,073	19,558	18,391	100,448
	Unknown	649	680	751	638	1,002	3,466
	Māori	1,645	1,645	1,400	1,325	1,312	7,687
	Pacific Peoples	1,527	1,491	1,301	1,071	1,030	6,596
Acupuncturist	Asian	7,816	8,390	7,517	8,203	9,375	43,039
	Middle Eastern/Latin American/African (MELAA)	439	452	440	465	516	2,465
	Other Ethnicity	1,055	1,054	958	940	965	5,041
	European	8,715	8,372	7,482	7,664	7,838	41,801
	Unknown	344	459	465	498	573	2,324
	Māori	3,142	3,094	2,378	2,681	2,499	16,522
	Pacific Peoples	2,171	1,917	1,309	1,449	1,548	9,896
	Asian	992	1,067	961	1,072	1,275	6,102
	Middle Eastern/Latin American/African (MELAA)	195	217	157	148	204	1,160
	Other Ethnicity	390	465	410	502	558	2,161
Nurse	European	7,829	8,804	7,896	8,852	8,740	50,075
	Unknown	205	286	267	292	307	1,456
	Māori	2,007	2,178	1,867	2,010	15	7,238
	Pacific Peoples	1,064	1,184	1,020	1,105	13	3,953
	Asian	1,658	1,764	1,814	2,081	10	5,500
	Middle Eastern/Latin American/African (MELAA)	267	375	348	352	387	1,144
	Other Ethnicity	810	946	841	872	5	3,996
	European	14,220	14,857	14,289	14,289	92	56,500
	Unknown	344	503	508	534	2	1,632
	Māori	2,842	2,350	2,290	2,169	2,218	10,317
Dentist	Pacific Peoples	750	646	643	519	444	3,661
	Asian	720	725	713	695	611	3,747
	Middle Eastern/Latin American/African (MELAA)	157	137	136	144	171	687
	Other Ethnicity	393	406	360	373	359	1,922
	European	11,447	10,608	9,765	9,301	8,415	42,633
	Unknown	232	268	239	249	249	1,260
	Māori	1,715	1,612	1,569	1,516	1,498	7,367
	Pacific Peoples	815	827	740	803	719	4,287
	Asian	581	528	509	601	558	3,399
	Middle Eastern/Latin American/African (MELAA)	160	140	133	165	180	815
Elective Surgery	Other Ethnicity	373	344	375	378	364	1,908
	European	8,331	7,858	7,338	7,400	7,271	40,614
	Unknown	215	221	215	259	251	1,296
	Māori	693	701	636	655	164	3,187
	Pacific Peoples	363	370	356	402	118	1,552
	Asian	771	844	787	998	624	5,209
	Middle Eastern/Latin American/African (MELAA)	134	110	117	164	80	618
	Other Ethnicity	320	374	346	341	144	1,148
	European	6,455	6,165	5,789	6,024	1,529	24,623
	Unknown	246	256	247	279	116	1,135
Non-Contracted Purchasing	Māori	808	745	653	487	265	2,991
	Pacific Peoples	347	305	178	174	99	1,178
	Asian	163	177	126	162	106	776
	Middle Eastern/Latin American/African (MELAA)	47	50	39	31	24	15
	Other Ethnicity	137	139	102	92	84	583
	European	3,476	2,887	2,201	2,025	1,129	14,062
	Unknown	90	111	79	78	44	427
	Māori	312	242	260	343	331	1,664
	Pacific Peoples	139	135	154	264	243	1,107
	Asian	185	159	211	311	289	1,359
Prescription Charges	Middle Eastern/Latin American/African (MELAA)	52	38	43	58	66	321
	Other Ethnicity	100	87	111	134	125	563
	European	2,148	1,760	1,818	2,335	2,033	10,946
	Unknown	54	54	64	95	68	377
	Māori	-	-	-	84	432	536
	Pacific Peoples	-	-	-	27	143	267
	Asian	-	-	-	30	167	243
	Middle Eastern/Latin American/African (MELAA)	-	-	-	10	34	49
	Other Ethnicity	-	-	-	26	118	137
	European	-	-	-	447	2,558	2,471
GP Special Interest	Unknown	-	-	-	19	53	80
	Māori	113	92	63	88	63	481
	Pacific Peoples	21	23	24	22	24	121
	Asian	23	27	25	32	30	162
	Middle Eastern/Latin American/African (MELAA)	14	10	12	12	8	61
	Other Ethnicity	37	43	37	43	32	177
	European	3,884	3,532	3,440	4,022	3,669	20,616
	Unknown	113	113	113	113	113	554
	Māori	1,023	919	811	873	764	4,379
	Pacific Peoples	34	34	34	34	31	175
Nursing Services	Māori	178	196	183	195	173	946
	Pacific Peoples	56	57	64	67	48	294
	Asian	28	29	19	26	31	153
	Middle Eastern/Latin American/African (MELAA)	3	5	6	5	3	27
	Other Ethnicity	131	129	129	129	129	658
	European	737	762	773	650	769	4,069
	Unknown	10	24	29	10	79	155
	Māori	-	-	-	79	194	371
	Pacific Peoples	-	-	-	26	151	304
	Asian	-	-	-	13	101	281
ECP Consortium 5 - MyCare4Life Care	Middle Eastern/Latin American/African (MELAA)	-	-	-	19	47	66
	Other Ethnicity	-	-	-	3	31	64
	European	-	-	-	64	1,170	1,265
	Unknown	-	-	-	45	80	110
	Māori	146	124	106	95	96	654
	Pacific Peoples	81	67	91	81	65	418
	Asian	48	66	44	112	53	349
	Middle Eastern/Latin American/African (MELAA)	10	15	14	16	9	77
	Other Ethnicity	37	43	31	42	34	177
	European	3,884	3,532	3,440	4,022	3,669	20,616
Pain Management Services	Unknown	113	113	113	113	113	554
	Māori	1,023	919	811	873	764	4,379
	Pacific Peoples	34	34	34	34	31	175
	Asian	178	196	183	195	173	946
	Pacific Peoples	56	57	64	67	48	294
	Asian	28	29	19	26	31	153
	Middle Eastern/Latin American/African (MELAA)	3	5	6	5	3	27
	Other Ethnicity	131	129	129	129	129	658
	European	737	762	773	650	769	4,069
	Unknown	10	24	29	10	79	155
Orthopedic Surgeon	Māori	-	-	-	26	151	304
	Pacific Peoples	-	-	-	13	101	281
	Asian	-	-	-	19	47	66
	Middle Eastern/Latin American/African (MELAA)	-	-	-	3	31	64
	Other Ethnicity	-	-	-	26	118	137
	European	-	-	-	447	2,558	2,471
	Unknown	-	-	-	19	53	80
	Māori	113	92	63	88	63	481
	Pacific Peoples	21	23	24	2		