



12 January 2024



Kia ora 

Your Official Information Act request, reference: GOV-029345

Thank you for your email of 4 December 2023, requesting statistics about skin injuries related to commercial services, under the Official Information Act 1982 (the Act).

Please find the requested information attached

Please refer to the 'Notes' tab for a description of the data collated for your request, including caveats.

As this information may be of interest to other members of the public

ACC may decide to release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz

Ngā mihi

Sara Freitag
Manager Official Information Act Services
Government Engagement

Description:

Beauty and health treatment related claims at commercial / service locations between 2008 and 2022.

Response:

The data have been extracted based on the following criteria:

The claim lodgement date is between 1 January 2008 and 31 December 2022.

The claim cover decision is equal to 'Accepted'.

'Location' consists of Auckland City, Manukau City, North Shore City, Papakura District, Rodney District, Waitākere City and Franklin District.

The accident scene is equal to 'Commercial / Service Location' and 'Home'.

The claim is not work related.

For **piercing the skin related claims** the primary diagnosis is equal to Laceration / Puncture / Sting, and the accident description contains:

- skin extraction
- extractions
- black head removal

For **body piercing related claims** the primary diagnosis is equal to Laceration / Puncture / Sting, and the accident description contains 'pierc' and:

- belly
 - nipple
 - tongue
- body
 - nose
 - tragus
- face
 - nostril
 - umbilical
- lip
 - skin

or the accident description contains:

- body modification
- scarification

For **tattoo related claims** the primary diagnosis is equal to Laceration / Puncture / Sting, and the accident description contains:

- moko kauae
 - malu
- pe'a
 - microblading
- ta moko
 - tattoo
- tatau
 - cosmetic tattoo

For **tattoo allergy related claims** the accident description or the primary injury description contains 'allerg', and the accident description contains:

- moko kauae
 - malu
- pe'a
 - microblading
- ta moko
 - tattoo
- tatau
 - cosmetic tattoo

For **tattoo chemical exposure related claims** the accident description or the primary injury description contains 'chemical', and the accident description contains:

- moko kauae
 - malu
- pe'a
 - microblading
- ta moko
 - tattoo
- tatau
 - cosmetic tattoo

For **tattoo chemical exposure related claims** the accident description or the primary injury description contains 'chemical', and the accident description contains:

- moko kauae
 - malu
- pe'a
 - microblading
- ta moko
 - tattoo
- tatau
 - cosmetic tattoo

For **specific piercing the skin related claims** the accident description contains:

- derma roll
 - derma plan
- derma stamp
 - micro plan
- derma blad
 - red vein treat

For **electrolysis treatment skin related claims** the accident description contains:

- electrolysis

For **general hair removal related claims** the primary diagnosis is equal to Laceration / Puncture / Sting or Burn, and the accident description contains:

- tweezing
- epilation

For **waxing hair removal related claims** the primary diagnosis is equal to Laceration / Puncture / Sting or Burn, and the accident description contains 'wax' and:

- armpit
 - leg
- bikini
 - lip
- brazilian
- eyebrow
- hair

For **threading hair removal related claims** the primary diagnosis is equal to Laceration / Puncture / Sting or Burn, and the accident description contains 'thread' and:

- eyebrow
- hair
- lip

For **mani pedi related claims** the primary diagnosis is equal to Laceration / Puncture / Sting, and the accident description contains:

- mani pedi
 - nail bar
 - nail salon
- pedicure

For **mani pedi chemical exposure related claims** the accident description or the primary injury description contains 'chemical', and the accident description contains:

- mani pedi
 - nail bar
 - nail salon
- manicure
 - nail salon
- pedicure

For **exfoliation related claims** the accident description contains:

- chemical peel
 - micro derm
- enzyme peel
 - hydra facial
- skin peel
 - hydra dermabrasion
- exfoliat

For **massage related claims** the primary diagnosis is not equal to Soft Tissue Injury, Contusion, Dislocation, Fracture, Fracture / Dislocation or Sprain Or Strain and the accident description contains:

- massage

For **massage related claims** the primary diagnosis is not equal to Soft Tissue Injury, Contusion, Dislocation, Fracture, Fracture / Dislocation or Sprain Or Strain and the accident description contains:

- massage
- and the accident description contains 'skin' and:
- pierc
 - lacerat
 - break
 - burn
 - punctur

For **sunbed related claims** the primary diagnosis is equal to Burn, the primary injury site is not equal to Eye, and the accident description contains:

- solarium
- sun bed
- tanning bed

For **laser and pulsed light related claims** the primary diagnosis is equal to Burn, the primary injury site is not equal to Eye, and the accident description contains:

- laser hair removal
 - light therapy
- IPL
 - photo rejuvenat
- laser
 - photo rejuven
- LED therapy
 - pulsed light

For **eye - laser and pulsed light related claims** the primary diagnosis is equal to Burn, the primary injury site is equal to Eye, and the accident description contains:

- laser hair removal
 - light therapy
- IPL
 - photo rejuvenat
- LED therapy
 - photo rejuven
- laser
 - pulsed light

*please note that this may include injuries from other types of lasers

For **colon hydrotherapy related claims** the accident description contains:

- colon hydro
- colonic hydro

For **pool related claims** the primary diagnosis is equal to Laceration / Puncture / Sting, the injury cause does not relate to falls, and the accident description contains:

- water play park
- splash pad
- swim
- pool

For **other health and beauty related claims** the accident description contains:

- ear candl

or the accident description contains:

- body sculpt
 - cool bodet
 - cryolipolysis
 - cryo therap
 - fat freez
- and the accident description does not contain:
- class
 - competition
 - exercise
 - gym
 - workout

Caveats:

A calendar year is 1 January to 31 December.

Accredited employer claims have been excluded.

Claims have been counted by the date that they were lodged with ACC. This can be immediately after the injury occurred or at any later date.

The accident description is a non-mandatory free-text field on the ACC45 form. The nature and quality of responses varies. These data should therefore be considered indicative, but not a definitive count of claims.

For chemical exposure claims, there is no grouping for chemical exposure outside of work-related gradual process and therefore we have searched for 'chemical' in the accident description and primary injury description, and manually reviewed the results.

Location is based on where an accident occurred and may differ to where a client was residing at the time.

Diagnosis and site are based on the client's primary injury. Claims may have multiple injuries; however, these secondary injuries will not show within this data extract.

Data were extracted on 18 December 2023 and may differ if run at a later date.

