



28 July 2023

Kia ora [REDACTED]

Your Official Information Act request, reference: GOV-026105

Thank you for your email of 1 July 2023, asking for the following information under the Official Information Act 1982 (the Act):

- 1. Please provide me with the total spend by ACC on Private Investigation Services, for all claimants, for each financial year for 2016, 2017, 2018, 2019, 2020, 2021 and 2022.*
- 2. Please also provide me with the total number of ACC Integrity Service referrals ACC processed for Private Investigation's for each of the above years.*
- 3. Please provide me with the total number of current/open Private Investigations being carried out by ACC Integrity Services as of 1.7.23.*

We have interpreted your request as asking for information about private investigations of clients. This response has been drafted based on this understanding.

Total spend on private investigation services is provided in the table below

This spend covers a number of activities such as: interviewing, surveillance, reporting, and exploratory conversations. As of 1 July 2023, ACC has no current/open client cases with private investigation services.

| Financial year | Spend on private investigation services | Confirmed referrals to private investigation services |
|----------------|---|---|
| 2016 | \$406,159.28 | 90 |
| 2017 | \$91,705.93 | 16 |
| 2018 | \$56,980.25 | 9 |
| 2019 | \$21,702.25 | 4 |
| 2020 | \$8,417.30 | 0 |
| 2021 | \$7,357.36 | 5 |
| 2022 | \$0 | 0 |

The referral data was extracted using payment information from ACC's Finance Team

However, due to the migration to a new finance system, some payment information prior to the 2021 financial year is unable to be linked to investigation referrals. As such, the confirmed referrals data for 2016 to 2020 is indicative only.

As this information may be of interest to other members of the public

ACC has decided to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you are not happy with this response

You can contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi



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Government Engagement