



13 September 2023

Kia ora [REDACTED]

**Your Official Information Act request, reference: GOV-027329**

Thank you for your email of 24 August 2023, asking for the following information under the Official Information Act 1982 (the Act):

- 1. How many claims lodged with ACC of car vs pedestrian in 2023 in Hamilton*
- 2. How many claims lodged with ACC of cycle vs car/ vehicles including buses in 2023*
- 3. How many claims lodged with ACC of cyclists and pedestrians being injured with the yellow raised tactile paver dots also called surface indicator dots?*
- 4. How many claims lodged with ACC of cyclists vs pedestrian in 2023 in Hamilton ?*
- 5. How many fatalities of cyclists or pedestrians in Hamilton in 2023?*
- 6. How many claims lodged to ACC from cyclists injured while using cycle lanes in Hamilton in 2023? And by what mechanisms?*
- 7. How many claims lodged with ACC of cyclists being injured in Hamilton in 2022?*
- 8. How many ACC claims lodged by Emergency staff ( FENZ, St John and Police) in Hamilton from injuries attending incidents and any related to the traffic calming measures such as speed humps, chicanes, narrowed roadway, cycle lane bollards and barriers in 2023?*
- 9. How many ACC claims lodged in Hamilton of bus injuries and accidents and relevant mechanisms of injury/ accidents in 2023 ?*
- 10. How many ACC claims lodged for cars vs cycle lane bollards and barriers in 2023?*

**The requested information is attached to this letter as Appendix 1**

When interpreting the data provided, please refer to the 'Notes' tab.

**Limitations on the information provided**

The data set available to ACC is reliant on the information provided on an ACC45 injury claim form, which is completed when a person seeks treatment for their injury. The form has a free-text field where a person can provide a brief description of how their accident occurred. This field is not mandatory to complete and not every client does so. When the field is completed, the level of detail and nature of descriptions can vary significantly which can make identifying specific details or circumstances of injuries difficult. As such, the dataset should be considered indicative only.

*Claim counts fewer than four*

Some values in the tables only indicate that the claim count is fewer than four (denoted as <4) to protect our clients' privacy. This decision has been made under section 9(2)(a) of the Act. In doing so, we have considered the public interest in making the information available and have determined that it does not outweigh the need to protect our clients' privacy.

**As this information may be of interest to other members of the public**

ACC may decide to publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available [www.acc.co.nz/resources/#/category/12](http://www.acc.co.nz/resources/#/category/12).

**If you have any questions about this response, please get in touch**

You can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz). If you are not happy with this response, you can also contact the Ombudsman via [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by phoning 0800 802 602. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

Ngā mihi



Sara Freitag

**Acting Manager Official Information Act Services**  
Government Engagement

**Description:**

The number of new claims in Hamilton for vehicle, cycling and pedestrian related injuries in 2022 and 2023.

**Response:**

- For table 1, claims were found where the claimant was a 'Pedestrian' or the sport was 'Jogging', the claim was in the 'Motor Vehicle' fund and the opposite vehicle was a car or similar vehicle.
- For table 2, claims were found where the claimant was cycling and the opposite vehicle was a car, bus or similar vehicle.
- For table 3, claims were found where the claimant was a cyclist or a pedestrian and the accident description contained the following keywords.  
*surface, non-skid, tactile, or yellow followed by indicator, dots, studs, spots or blind spots, tactile, or paver, tiles, dots, spots, or studs followed by for blind, for sight, or for vision, tiles, dots, spots, or studs followed by footpath, by crossing, by road, or by curb*
- For table 4, claims were found where the claimant was a pedestrian and the opposite vehicle was 'cycle'.
- For table 5, claims were found where the claimant was a pedestrian or cycling and the 'claim is fatal' indicator was checked.
- For table 6, claims were found where the claimant was a cyclist and the scene of the accident was 'Road or Street'. This is because we aren't able to tell whether the claimant was using the cycle lane or not. A search of the accident description for cycle lane related keywords returned no results.
- Table 7 is all of the claims where the claimant was cycling in Hamilton in 2022. These weren't necessarily on the road.
- For table 8, claims were found where the claim is in the 'Motor Vehicle' fund and the classification unit is equal to one of the following services. Please note, no relevant claims were found for this table. We may not have sufficient accident details for claims managed by accredited employers.
  - 'Ambulance services', 'Police services', 'Fire protection and other emergency services (except police and ambulance services)'.
- For table 9, claims were found where the claimant was the driver or passenger of a bus and the scene of the accident was 'Road or Street'.
- For table 10, claims were found where the claimant was the driver or passenger of a car, the claim was in the 'Motor Vehicle' fund and the accident description included the words 'barrier' or 'bollard' with some variation in it. No claims were found which specifically mention 'cycle lane barrier' related keywords.

**Caveats and Notes:**

- All claims are accepted for cover.
- Accredited employer claims have been excluded.
- New claims is the count of claims that ACC lodged in the specified year. A claim can be lodged immediately after an injury or at a later date.
- Region is based on the location of the accident, which may differ from where the client was residing at the time of the injury.
- Data were extracted on 6 August 2023 and may differ if extracted again at a later date.

Table 1: The number of new claims lodged with ACC in 2023 where the claimant was a pedestrian injured due to a car in Hamilton.

Lodgement Calendar Year	New Claims
2023 (YTD)	38

Table 3: The number of new claims relating to surface indicator dots lodged with ACC in 2023 where the claimant was a pedestrian or a cyclist in Hamilton.

Lodgement Calendar Year	New Claims
2023 (YTD)	0

Table 5: The number of new claims lodged with ACC in 2023 where the claimant was a pedestrian or a cyclist and the injury was fatal in Hamilton.

Lodgement Calendar Year	New Claims
2023 (YTD)	<4

Table 7: The number of new claims lodged with ACC in 2023 due to injuries sustained while cycling in Hamilton.

Lodgement Calendar Year	New Claims
2022	1 174

Table 8: The number of new motor vehicle claims relating to emergency services lodged with ACC in Hamilton.

Lodgement Calendar Year	New Claims
2023 (YTD)	0

Table 10: The number of new claims relating to road barriers lodged with ACC in 2023 where the claimant was driving or was the passenger of a car in Hamilton.

Lodgement Calendar Year	New Claims
2023 (YTD)	6

Table 2: The number of new claims lodged with ACC in 2023 where the claimant was a cyclist injured due to a vehicle in Hamilton.

Lodgement Calendar Year	New Claims
2023 (YTD)	9

Table 4: The number of new claims lodged with ACC in 2023 where the claimant was a pedestrian and the opposite vehicle was related to cycling in Hamilton.

Lodgement Calendar Year	New Claims
2023 (YTD)	<4

Table 6: The number of new claims lodged with ACC in 2023 due to injuries sustained while cycling in Hamilton where the scene of the accident is 'road or street', broken down by the top 9 most prevalent accident cause.

Accident Cause	New Claims
Loss of balance / personal control	209
Slipping, skidding on foot	20
Collision / knocked over by object	15
Pushed or pulled	11
Twisting movement	9
Lifting / carrying / strain	8
Loss of control of vehicle	6
Puncture	5
Skid	4
Other	16
Total	303

Table 9: The number of new claims lodged with ACC in 2023 due to injuries sustained related to buses in Hamilton, broken down by the top 2 most prevalent accident cause.

Accident Cause	New Claims
Loss of balance / personal control	13
Lurching / jerks in vehicles	4
Other	11
Total	28