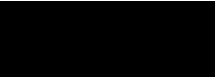




9 June 2023



Kia ora



Your Official Information Act request, reference: GOV-025121

Thank you for your request of 18 May 2023, asking for the following information under the Official Information Act 1982 (the Act):

Can you please provide update to date ACC sensitive claims data for Regions and Territorial Authorities? Total, new and Māori data?

The requested information is attached as Appendix 1

We have provided data for the last five financial years. Please refer to the 'Notes' tab for further information about the data provided.

We are unable to provide claim counts fewer than four

Some of the values in the appendix only indicate that the number is less than 4 (denoted as <4). This limits the potential for particular individuals, or matters specific to certain individuals, from being identified.

Withholding in this way is necessary to protect the privacy of these individuals under section 9(2)(a) of the Act. In doing so, we have considered the public interest in making the information available and have determined that it does not outweigh the need to protect the privacy of these persons.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz. If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi

Sara Freitag
Acting Manager Official Information Act Services
Government Engagement

Caveats and Notes:

- A financial year is from 01 July to 30 June.
- Claims are included where the cover decision is not duplicate.
- Claims managed by accredited employer are not included.
- Claims are identified where the sensitive claim indicator is 'Y'.
- Region and territorial authority is the residential location of the client at the time the data was extracted. It is not necessarily where the accident happened or where the client sought treatment.
- Up to six ethnicities can be chosen by a client when they complete the ACC injury claim form, which is completed when a person seeks treatment for their injuries. ACC's system prioritises ethnicity data. For Māori – regardless of other ethnicities selected, it will be classified as Māori in our system. As in, if a person identifies as being Māori and New Zealand European, the person is therefore counted as Māori.
- New Claims are claims that have been counted by the date that the claim was lodged with ACC. The lodgement date may be immediately after the injury occurred or at any later stage.
- Active claims are claims that have been counted by the date ACC made a payment in the relevant financial years. This payment does not necessarily mean that a client received an ISSC service, rather that they received a payment against their sensitive claim. These claims were not necessarily lodged, or had the accident occur, in the same financial year. The payment date for a service may also differ from the date that the service was provided. A claim may be active in multiple financial years, and will be counted once in each financial year it is active.
- The data was extracted on 31 May 2023 and may differ if extracted again at a later date.
- Claims in the Overseas category relate to claims where the survivor told us the accident happened overseas but they have since returned to New Zealand.
- Claims in the Unknown category relate to claims which met the criteria but had no address line.

Table 1: The number of new sensitive claims each financial year from 01 July 2017 to 30 April 2023, broken down by region and territorial authority.

Region	Territorial Authority	Financial Year					
		2017/2018	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023 (YTD)
Northland	Far North District	163	201	217	243	192	174
	Kaipara District	42	50	56	49	51	39
	Whangārei District	206	200	217	289	273	235
Auckland	Auckland City	630	818	806	1073	869	790
	Manukau City	429	485	470	909	436	432
	North Shore City	242	301	316	432	350	48
	Papakura District	92	110	119	162	98	109
	Rodney District	164	188	198	282	248	178
	Waitākere City	298	396	399	509	354	406
Waikato	Franklin District	113	165	187	186	169	149
	Hamilton City	430	504	473	682	541	503
	Hauraki District	41	63	44	59	53	24
	Matamata-Piako District	62	83	78	103	111	82
	Ōtorohanga District	14	31	30	19	28	45
	South Waikato District	45	64	51	73	67	66
	Taupo District	108	116	107	162	125	122
	Thames-Coromandel District	59	61	54	74	91	59
	Waikato District	108	159	163	151	130	151
	Waipā District	86	98	108	146	124	111
Bay of Plenty	Waitomo District	9	16	22	18	10	20
	Kawerau District	27	24	19	21	25	14
	Ōpōtiki District	24	28	38	36	29	15
	Rotorua District	184	204	185	243	252	190
	Tauranga City	254	299	309	375	301	345
	Western Bay of Plenty District	83	106	96	104	77	136
Gisborne	Whakatāne District	68	66	80	91	66	68
	Gisborne District	152	143	168	119	131	90
Hawkes Bay	Central Hawke's Bay District	31	25	27	47	38	23
	Hastings District	181	225	245	264	228	170
	Napier City	168	175	204	226	218	151
Taranaki	Wairoa District	16	30	25	24	21	18
	New Plymouth District	151	215	192	192	174	193
	South Taranaki District	36	49	69	68	44	57
Manawatu-Whanganui	Stratford District	26	17	19	21	15	19
	Horowhenua District	74	106	96	75	76	69
	Manawatu District	64	66	65	73	74	61
	Palmerston North City	185	227	264	277	223	184
	Rangitikei District	26	41	22	39	19	31
	Ruapehu District	21	20	31	34	34	21
	Taranua District	37	42	37	39	28	18
	Whanganui District	109	117	131	177	96	108
	Carterton District	9	20	20	25	17	16
	Kāpiti Coast District	80	111	108	138	106	101
Wellington	Lower Hutt City	159	185	187	216	181	171
	Masterton District	49	84	87	66	58	54
	Porirua City	57	93	89	97	75	69
	South Wairarapa District	20	18	20	23	30	27
	Upper Hutt City	75	106	100	112	94	90
	Wellington City	302	393	413	599	462	434
	Tasman District	125	148	143	151	158	120
Nelson	Nelson City	138	151	149	165	139	168
Marlborough	Marlborough District	71	103	111	130	118	132
Canterbury	Ashburton District	45	54	61	72	64	43
	Christchurch City	832	1080	1116	1280	1231	1095
	Hurunui District	25	39	35	32	29	27
	Kaikōura District	4	14	17	16	11	11
	Mackenzie District	<4	8	<4	10	15	6
	Selwyn District	82	108	113	161	120	127
	Timaru District	77	103	86	96	99	105
	Waimakariri District	100	123	118	159	128	114
West Coast	Waimate District	12	16	22	17	12	11
	Buller District	22	27	22	32	26	21
	Grey District	38	28	22	69	35	39
	Westland District	8	17	15	28	13	18
	Central Otago District	30	37	48	34	42	46
Otago	Clutha District	36	51	33	51	42	29
	Dunedin City	238	323	337	488	468	364
	Queenstown-Lakes District	50	64	76	102	91	92
	Waitaki District	35	36	47	49	43	28
Southland	Gore District	17	33	20	27	31	17
	Invercargill City	145	189	174	184	173	160
	Southland District	40	53	47	65	56	56
Other / Unknown	Chatham Islands Territory	-	<4	-	-	-	<4
	Overseas	16	21	9	4	4	<4
	Unknown	8	8	5	16	9	7

Table 2: The number of new sensitive claims each financial year from 01 July 2017 to 30 April 2023, broken down by region and territorial authority where the ethnicity is Māori.

Region	Territorial Authority	Financial Year					
		2017/2018	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023 (YTD)
Northland	Far North District	94	127	128	143	108	90
	Kaipara District	17	20	23	18	20	13
	Whangārei District	80	82	86	111	113	94
Auckland	Auckland City	154	166	174	210	167	163
	Manukau City	154	175	187	216	139	156
	North Shore City	50	48	44	49	48	46
	Papakura District	42	45	44	75	35	43
	Rodney District	34	32	33	28	41	28
	Waitākere City	85	106	97	136	96	123
Waikato	Franklin District	27	37	61	48	35	30
	Hamilton City	165	226	177	232	199	204
	Hauraki District	14	23	8	20	16	10
	Matamata-Piako District	16	16	17	22	28	15
	Ōtorohanga District	5	13	6	8	10	12
	South Waikato District	22	27	17	31	26	33
	Taupo District	55	48	42	58	50	52
	Thames-Coromandel District	24	24	20	18	24	12
	Waikato District	45	69	68	69	51	55
	Waipā District	25	28	31	50	21	30
Bay of Plenty	Waitomo District	6	5	11	12	9	13
	Kawerau District	19	18	12	14	15	9
	Ōpōtiki District	18	18	26	28	19	10
	Rotorua District	102	126	92	127	129	93
	Tauranga City	79	104	94	89	89	99
	Western Bay of Plenty District	23	36	26	26	26	41
Gisborne	Whakatāne District	39	35	44	55	35	38
	Gisborne District	99	98	101	64	72	53
Hawkes Bay	Central Hawke's Bay District	11	8	14	14	7	7
	Hastings District	77	104	108	96	83	65
	Napier City	71	57	69	67	59	45
Taranaki	Wairoa District	12	22	17	20	18	14
	New Plymouth District	37	47	52	58	36	49
	South Taranaki District	16	16	24	22	12	14
Manawatu-Whanganui	Stratford District	5	<4	<4	<4	-	5
	Horowhenua District	35	39	30	19	21	18
	Manawatu District	12	18	16	15	12	15
	Palmerston North City	50	67	63	75	55	51
	Rangitikei District	6	15	4	12	7	7
	Ruapehu District	12	7	13	17	13	9
	Taranua District	17	17	8	16	<4	5
	Whanganui District	47	41	41	60	26	38
	Carterton District	<4	5	4	<4	<4	<4
	Kāpiti Coast District	15	22	33	32	24	32
Wellington	Lower Hutt City	51	67	46	55	55	38
	Masterton District	20	21	19	20	20	15
	Porirua City	13	40	26	35	30	22
	South Wairarapa District	5	6	5	<4	9	6
	Upper Hutt City	26	39	31	28	26	36
	Wellington City	58	64	73	93	75	77
	Tasman District	18	34	27	16	26	20
Nelson	Nelson City	33	31	26	28	32	28
Marlborough	Marlborough District	22	23	33	35	22	35
Canterbury	Ashburton District	9	10	9	7	10	<4
	Christchurch City	187	247	240	209	213	220
	Hurunui District	4	4	6	4	<4	7
	Kaikōura District	<4	5	6	5	6	6
	Mackenzie District	<4	<4	-	<4	<4	<4
	Selwyn District	10	13	16	19	17	17
	Timaru District	11	11	19	12	20	23
	Waimakariri District	13	17	13	22	17	14
West Coast	Waimate District	-	<4	<4	<4	<4	-
	Buller District	5	8	9	7	4	<4
	Grey District	4	6	7	9	7	6
	Westland District	<4	5	13	6	7	<4
	Central Otago District	7	8	9	9	12	8
Otago	Clutha District	12	6	9	17	6	8
	Dunedin City	43	51	51	78	64	46
	Queenstown-Lakes District	5	4	5	7	10	10
	Waitaki District	5	4	6	6	7	4
Southland	Gore District	17	5	<4	5	8	7
	Invercargill City	59	53	42	38	45	41
	Southland District	9	13	15	13	6	9
Other / Unknown	Chatham Islands Territory	-	<4	-	-	-	-
	Overseas	<4	<4	<4	<4	<4	<4
	Unknown	<4	<4	-	5	<4	<4

Table 3: The number of active sensitive claims each financial year from 01 July 2017 to 30 April 2023, broken down by region and territorial authority.

Region	Territorial Authority	Financial Year					
		2017/2018	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023 (YTD)
Northland	Far North District	523	654	686	720	716	714
	Kaipara District	137	156	163	167	173	177
	Whangārei District	582	645	704	853	901	926
Auckland	Auckland City	1471	1782	1976	2286	2484	2596
	Manukau City	914	1025	1090	1222	1250	1282
	North Shore City	621	762	885	1069	1182	1209
	Papakura District	245	295	297	329	321	330
	Rodney District	467	556	630	743	800	832
	Waitākere City	936	1103	1259	1390	1486	
Waikato	Franklin District	339	406	476	520	558	580
	Hamilton City	1225	1416	1564	1810	1879	1988
	Hauraki District	131	177	176	199	206	186
	Matamata-Piako District	191	227	262	291	322	347
	Ōtorohanga District	46	58	77	73	72	90
	South Waikato District	165	200	216	216	239	235
	Taupo District	280	318	354	406	467	466
	Thames-Coromandel District	170	207	221	246	298	284
	Waikato District	280	396	450	504	458	506
	Waipā District	265	316	337	394	422	442
Bay of Plenty	Waitomo District	47	55	51	45	52	57
	Kawerau District	80	90	90	100	92	84
	Ōpōtiki District	88	104	115	113	127	120
	Rotorua District	495	550	584	655	712	707
	Tauranga City	877	1083	1135	1202	1253	1242
	Western Bay of Plenty District	262	317	346	367	371	393
Gisborne	Whakatāne District	234	258	279	306	300	305
	Gisborne District	456	502	534	529	525	483
	Central Hawke's Bay District	91	96	98	129	132	135
Hawkes Bay	Hasling's District	567	626	670	728	788	788
	Napier City	574	625	641	716	762	725
Taranaki	Wairoa District	72	69	82	79	66	68
	New Plymouth District	517	625	677	694	696	763
	South Taranaki District	173	195	194	235	206	234
Manawatu-Whanganui	Stratford District	78	87	74	79	85	88
	Horowhenua District	285	358	359	366	398	382
	Manawatu District	243	295	305	313	335	328
	Palmerston North City	685	827	903	957	1003	976
	Rangitikei District	87	107	110	118	109	98
	Ruapehu District	71	73	88	113	115	116
	Taranua District	153	193	191	196	179	154
	Whanganui District	388	474	504	512	488	491
	Carterton District	61	72	76	94	98	100
	Kāpiti Coast District	309	380	432	490	477	472
Wellington	Lower Hutt City	635	726	799	808	818	793
	Masterton District	214	266	287	279	279	282
	Porirua City	219	257	277	320	302	308
	South Wairarapa District	72	80	74	81	92	95
	Upper Hutt City	292	338	364	387	375	391
	Wellington City	805	999	1172	1360	1479	1513
	Wellington City	805	999	1172	1360	1479	1513
Tasman	Tasman District	423	514	548	590	632	667
Nelson	Nelson City	473	593	599	641	666	710
Marlborough	Marlborough District	315	370	416	488	524	555
	Ashburton District	174	198	217	249	255	235
Canterbury	Christchurch City	3171	3838	4181	4605	4782	5037
	Hurunui District	76	112	124	127	134	128
	Kaikōura District	25	33	41	47	50	55
	Mackenzie District	10	12	14	16	29	31
	Selwyn District	293	371	391	480	505	516
	Timaru District	265	336	340	344	365	355
	Waimakariri District	411	501	514	609	599	630
	Waimate District	40	52	68	73	73	63
West Coast	Buller District	129	136	143	156	172	160
	Grey District	151	156	152	184	184	176
	Westland District	48	68	76	88	83	94
	Westland District	48	68	76	88	83	94
Otago	Central Otago District	94	117	143	162	158	169
	Clutha District	126	149	156	171	176	172
	Dunedin City	814	1042	1113	1359	1572	1638
	Queenstown-Lakes District	92	136	168	224	257	298
	Waitaki District	148	170	180	187	205	195
	Gore District	111	131	115	119	127	129
Southland	Invercargill City	521	649	718	760	805	825
	Southland District	156	198	195	224	238	246
	Southland District	156	198	195	224	238	246
Other / Unknown	Chatham Islands Territory	-	-	<4	<4	<4	<4
	Overseas	212	248	225	203	194	184
	Unknown	24	22	28	34	37	34

Table 4: The number of active sensitive claims each financial year from 01 July 2017 to 30 April 2023, broken down by region and territorial authority where the ethnicity is Māori.

Region	Territorial Authority	Financial Year					
		2017/2018	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023 (YTD)
Northland	Far North District	304	372	393	403	398	385
	Kaipara District	58	63	62	58	62	64
	Whangārei District	239	258	273	315	340	341
Auckland	Auckland City	406	440	458	495	516	520
	Manukau City	384	417	440	500	459	451
	North Shore City	120	142	176	176	190	185
	Papakura District	102	132	129	140	131	120
	Rodney District	80	92	104	110	121	134
	Waitākere City	266	280	306	333	335	355
Waikato	Franklin District	81	94	121	131	134	137
	Hamilton City	423	533	569	618	641	679
	Hauraki District	27	43	51	59	63	55
	Matamata-Piako District	43	43	56	63	68	73
	Ōtorohanga District	11	18	23	16	13	25
	South Waikato District	60	81	83	82	76	90
	Taupo District	119	130	138	147	178	176
	Thames-Coromandel District	42	58	70	67	76	65
	Waikato District	116	166	193	214	183	200
	Waipā District	70	77	89	111	107	103
Bay of Plenty	Waitomo District	24	23	26	27	29	29
	Kawerau District	46	47	39	48	45	42
	Ōpōtiki District	61	69	71	71	86	79
	Rotorua District	281	309	314	327	361	355
	Tauranga City	237	302	319	317	325	325
	Western Bay of Plenty District	68	68	107	103	101	112
Gisborne	Whakatāne District	131	142	159	169	158	158
	Gisborne District	286	303	329	311	292	255
	Central Hawke's Bay District	25	26	25	36	38	37
Hawkes Bay	Hasling's District	226	257	277	278	297	289
	Napier City	203	212	213	219	215	196
Taranaki	Wairoa District	56	56	59	56	53	55
	New Plymouth District	137	145	176	186	176	184
	South Taranaki District	57	64	60	71	61	62
Manawatu-Whanganui	Stratford District	16	17	10	14	14	13
	Horowhenua District	78	104	102	102	107	95
	Manawatu District	41	50	52	49	60	62
	Palmerston North City	177	216	224	227	238	225
	Rangitikei District	23	33	35	33	30	26
	Ruapehu District	37	38	43	48	48	51
	Taranua District	41	53	43	47	35	30
	Whanganui District	107	128	133	130	122	136
	Carterton District	14	14	13	15	11	12
	Kāpiti Coast District	65	67	86	98	90	101
Wellington	Lower Hutt City	190	227	241	216	214	208
	Masterton District	51	62	69	63	66	66
	Porirua City	76	82	88	107	107	105
	South Wairarapa District	16	19	15	16	20	20
	Upper Hutt City	70	86	96	94	80	88
	Wellington City	169	201	221	253	248	243
	Wellington City	169	201	221	253	248	243
Tasman	Tasman District	72	97	102	100	101	123
Nelson	Nelson City	91	111	105	118	119	124
Marlborough	Marlborough District	85	89	104	117	122	121
	Ashburton District	32	31	35	34	33	31
Canterbury	Christchurch City	595	754	836	846	842	916
	Hurunui District	12	16	18	16	17	20
	Kaikōura District	9	10	12	15	18	20
	Mackenzie District	<4	<4	<4	<4	6	8
	Selwyn District	47	51	53	61	66	63
	Timaru District	54	66	65	58	72	71
	Waimakariri District	54	68	65	81	67	68
	Waimate District	5	8	8	9	9	5
West Coast	Buller District	25	26	35	33	39	36
	Grey District	28	27	36	23	23	25
	Westland District	9	16	17	27	28	26
	Westland District	9	16	17	27	28	26
Otago	Central Otago District	12	21	20	25	36	34
	Clutha District	31	36	29	42	35	28
	Dunedin City	124	165	166	200	217	232
	Queenstown-Lakes District	14	13	19	19	29	28
	Waitaki District	23	26	33	32	36	34
	Gore District	24	24	19	24	23	28
Southland	Invercargill City	134	172	173	171	179	196
	Southland District	27	31	35	38	33	34
	Southland District	27	31	35	38	33	34
Other / Unknown	Chatham Islands Territory	-	-	<4	<4	<4	<4
	Overseas	52	63	58	50	49	46
	Unknown	<4	<4	7	11	9	9