18 March 2022





Your Official Information Act request, reference: GOV-016880

Thank you for your email of 20 February 2022, asking for the following information under the Official Information Act 1982 (the Act):

Please can I have statistics on the number of sensitive claims that go to review, and the number of reviews that actually win their review case.

Number of reviews for sensitive claims and some of the outcome of those reviews.

The data in this report is based on sensitive claims lodged with ACC. A sensitive claim is a claim for physical or mental injury caused by sexual abuse or assault, as defined by Schedule 3 of the Accident Compensation Act 2001.

	2016	2017	2018	2019	2020	2021
Number of reviews	210	255	303	413	470	451
In favour of clients or modified	28	35	44	34	36	24

A modified review decision means that while the reviewer might have agreed with the overall decision from ACC, a substantial part the decision needed to be changed or modified. A modified decision is considered in favour of the customer.

Notes about the data

- Claims managed by accredited employers are not included in this report.
- The data in this report is broken down by the review lodgment date.
- Claims that go to more than one review are counted more than once.
- Data was extracted on 25 February 2022 and may differ if rerun later.

How to get in contact

If you have any questions, you can email me at GovernmentServices@acc.co.nz.

Ngā mihi

Sara Freitag

Acting Manager Official Information Act Services

Government Engagement & Support