

04 August 2022

Kia ora [REDACTED]

Your Official Information Act request, reference: GOV-019213

Thank you for your email of 7 July 2022, asking for the following information under the Official Information Act 1982 (the Act):

Number of Māori engaged in Sensitive claims counselling
2020 Jan Dec-2020
2021 Jan Dec-2021
2022 Jan To date

Please find below the number of clients with a sensitive claim who identify as Māori receiving one-to-one therapy under the ISSC contract between 1 January 2020 and 30 June 2022

We have interpreted your request as seeking information related to one-to-one therapy available, including from other vocations, such as, counsellors, psychologists and psychotherapists, under the Integrated Services for Sensitive Claims (ISSC) contract.

ACC offers fully funded pre cover support, treatment and assessment services for survivors of sexual abuse or assault.

The data provided in this response represents clients with a sensitive claim that have received one-to-one therapy. As per the ISSC contract, this includes up to 14 hours of one-to-one therapy in the pre-cover period, and up to 48 hours of one-to-one therapy per 12-month period after ACC has approved cover for a mental injury.

For the purposes of this response, Support services and Secondary services have not been included
Beyond one-to-one therapy, survivors of sexual abuse or assault can also access up to 10 hours of social work, up to 10 hours of cultural support and advice, up to 20 hours of whānau support, up to 10 hours of Active Liaison, per 12-month period, and group-based therapy (if required).

Any assessment and report writing required as part of the ISSC contract has also been excluded.

Table 1: Number of clients with a sensitive claim who identify as Māori receiving one-to-one therapy under the ISSC contract between 1 January 2020 and 30 June 2022

Payment Calendar Year	Māori
2020	6,626
2021	7,085
2022 (YTD)	5,318

Up to six ethnicities can be chosen by a client when they complete the ACC injury claim form, which is completed when a person seeks treatment for their injuries. ACC's system prioritises ethnicity data. For Māori – regardless of other ethnicities selected, it will be classified as Māori in our system. As in, if a person identifies as being Māori and New Zealand European, the person is therefore counted as Māori.

Notes about the data

- Accredited employer claims have been excluded as ACC holds little data about these claims.
- Clients have been counted where a claim generated a payment in the relevant calendar years (1 January to 30 December) and may differ to the calendar year in which the service was provided.
- The data represents a distinct count of clients. As in, a client may have accessed more than one service during a calendar year but will only be counted once in that calendar year.
- Clients are counted across multiple calendar years if they received services over multiple calendar years.
- The data represents clients who have accessed pre and post cover one-to-one therapy under the ISSC contract. This includes Getting Started, Early Planning, Short-term Support to Wellbeing, Long term Support to Wellbeing services and Maintaining Wellbeing support. For more information on services provided, please refer to the ISSC Service Schedule here: <https://www.acc.co.nz/assets/contracts/issc-schedule.pdf>
- The data was extracted on 25 July 2022 and may differ if rerun at a later date.

As this information may be of interest to other members of the public

ACC has decided to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz

Ngā mihi



Sara Freitag
Acting Manager Official Information Act Services
Government Engagement