

07 April 2022



Kia ora

Your Official Information Act request, reference: GOV-017259

Thank you for your email of 16 March 2022, asking for the following information under the Official Information Act 1982 (the Act):

We therefore ask for your assistance in providing the following information relating to ACC work related claims that involved nurses, midwives and health care assistants since 1 January 2017 to date:

- 1. Total number of claims per year
- 2. Number of accepted, and declined claims
- 3. Names of the employers involved, such as DHB, PHO, Aged Care Provider etc
- 4. Claimants' occupation, such as Nurses, Midwives and Healthcare workers
- 5. Place of injury, particularly for DHBs, for example Emergency Department, Mental Health Unit, Surgical Ward etc.
- 6. Type of injury Number of Physical injuries i.e.. fractures, back injury, limb injury, head injury
- 7. Number of Mental injuries
- 8. Type of Claims Whether the claims were for medical treatment and/or weekly compensation

The data for questions 1-3 and questions 6-8 are in the attached appendix

However, your questions 4 and 5 are refused in reliance of section 18(g) because ACC's systems do not collect information to this level of detail. Data relating to nurses is collected as such, but not all occupations within the healthcare industry are recorded to this extent.

Definitions used in the appendix

- Entitlements are those claims who have received weekly compensation, vocational rehabilitation, support for independence or non-acute hospital treatment.
- Medical Only are claims that have not yet received any of the entitlements payments above but have received medical treatment, dental treatment, transport for medical treatment and/or transport by Ambulance payments. Please note that a small number of these claims may also have received independence allowance, lump sum, death benefits or miscellaneous expenditure payments.
- *PHAS Only* (Public Health Acute Services)- are claims that have no payments individually attributed to the claim but have been registered and can therefore be assumed to be wholly covered under bulk funded PHAS payments.



Notes on this data

- All included claims are accepted for cover, except where stated otherwise.
- The classification unit is that of the employer and does not always represent the type of work done by the client.
- Injury site and diagnosis represent the primary injury of the client. A claim may include multiple injuries, but any additional injuries will not be included in this dataset.
- Claims have been flagged as mental injury based on all injuries on the claim and not just the primary injury.
- New claims are counted where ACC registered the claim between 1 January 2017 and 31 December 2021. A claim may be registered immediately following an accident or at any later stage.
- Data was extracted 30 March 2022 and may change if extracted again at a later date.

ACC does not routinely disclose low value numbers related to claims.

Some of the values in the tables only indicate that the number is less than 4 (denoted as <4). In other instances, values are supressed and notated as (..). This limits the potential for particular individuals, or matters specific to certain individuals, from being identified.

Withholding in this way is necessary to protect the privacy of these individuals, under section 9(2)(a) of the Act. In doing so, we have considered the public interest in making the information available and have determined that it does not outweigh the need to protect the privacy of these persons.

As this information may be of interest to other members of the public

ACC has decided to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz

Ngā mihi

Sara Freitag

Acting Manager Official Information Act Services

Government Engagement & Support

Cover Decisio	n Industry Classification Unit	2017	2018	2019	2020	2021			
Accept	Aged care residential services	2,038	2,119	2,015	1,988	1,900			
Accept	Allied health services (not elsewhere classified)	432	444	453	343	446			
Accept	Ambulance services	418	307	363	362	377			
Accept	Chiropractic and osteopathic services	16	16	32	18	27			
Accept	Community health centre operation	180	158	166	122	120			
Accept	Dental services	313	335	309	291	300			
Accept	General practice medical services	483	527	497	531	612			
Accept	Health care services (not elsewhere classified)	219	215	225	275	262			
Accept	Hospitals (except psychiatric hospitals)	4,413	4,509	4,641	5,036	5,108			
Accept	Labour supply services (nursing, medical, and dental)	455	498	585	501	655			
Accept	Midwifery services	74	65	60	60	74			
Accept	Optometry and optical dispensing	42	34	36	44	36			
Accept	Pathology and diagnostic imaging services	147	157	124	134	158			
Accept	Physiotherapy services	76	76	60	60	63			
Accept	Psychiatric hospitals and psychiatric services (not elsewhere classified)	342	340	316	274	281			
Accept	Specialist medical services	102	119	134	148	106			
Total Accepted		9,750	9,919	9,996	10,187	10,525			
Decline	Aged care residential services	155	155	132	128	135			
Decline	Allied health services (not elsewhere classified)	25	23	24	26	21			
Decline	Ambulance services	19	18	25	16	12			
Decline	Chiropractic and osteopathic services	<4	0	<4	-4	-4			
Decline	Community health centre operation	11	8	-	- 4				
Decline	Dental services	21	15	15	22	25			
Decline	General practice medical services	26	12	18	28	20			
Decline	Health care services (not elsewhere classified)	13	10	16	29	12			
Decline	Hospitals (except psychiatric hospitals)	886	969	808	858	759			
Decline	Labour supply services (nursing, medical, and dental)	2	15	16	10	13			
Decline	Midwfery services	<4	<4	<4	-4	- 4			
Decline	Optometry and optical dispensing	<4	<4	0	-4	-4			
Decline	Pathology and diagnostic imaging services	22	- 11	15	10	10			
Decline	Physiotherspy services	0	<4	- 4	- 4	6			
Decline	Psychiatric hospitals and psychiatric services (not elsewhere classified)	12	9	7	7	8			
Decline	Specialist medical services	4	<4	8	4	4			

Industry Classification Unit	Primary Injury Site	Primary Diagnosis	2017	2018	2019	2020	2021
Aged care residential services Aged care residential services	Back/Spine Shoulder (Including Clavicle/ Blade)	Soft Tissue Injury Soft Tissue Injury	596 260	663 253	234	581 284	589 262
Aged care residential services Amen care residential services		Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	145	138	148	148	124
Aged care residential services Aged care residential services	Hand/Wrist Neck/Back of Head Vertebrae	Soft Tissue Injury	144 102 57	120 105	125 99 70	129	93 101
Aged care residential services Aged care residential services Aged care residential services	Finger/Thumb	Soft Tissue Injury Laceration, Puncture Wound, Sting	67	63 51	62	57	52
Aged care residential services Aged care residential services	Finoer/Thumb Upper and Lower Arm Hp/ Upper Leg/ Thigh	Laceration, Purcture Wound, Sting Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	41 58	56 65	52 57	49 54	99 33
Aged care residential services	Hip/Upper Leg/Thigh Chest	Soft Tissue Injury Soft Tissue Injury	42 45	62 44	55 39	57 46	37 40
Aded care residential services Aged care residential services Aged care residential services	Chest Foot Abdomen/ Pelvis	Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	45 18 24 20 19	22 24 25 17	39 34 22	46 37 23	21
Aced care residential services Aged care residential services	Elbow Face	Soft Tissue Inlary Soft Tissue Injury Soft Tissue Injury Liscention, Puncture Wound, Sting Liscention, Puncture Wound, Sting	20	25	17	22	21
Aged care residential services	Lower Leg	Soft Tissue Injury		20	22 17	16	13
Aged care residential services Aged care residential services	Upper and Lower Arm Hand/ Wrist	Laceration, Puncture Wound, Sting Laceration, Puncture Wound, Sting	21 19 11	22 21 18	14 14 15	15 9	7
Aged care residential services Amen care residential services	Hand/Wrist		11		15	13	12
Aged care residential services Allied health services (not elsewhere classified) Allied health services (not elsewhere classified)	Upper and Lower Arm Back/Spine Shoulder (Including Clavicle/ Blade)	Burns Soft Tissue Injury Soft Tissue Injury	13 107 29	90 43	17 110 39	9 79 44	123
Allied health services (not elsewhere classified) Allied health services (not elsewhere classified)	Neck/ Back of Head Vertebrae	Soft Tissue Injury Soft Tissue Injury	33 34	53	40	30	40
Allied health services (not elsewhere classified)	Ankle	Soft Tissue Injury	19	53 33 24	40 41 30	30 26 15	17
Allied health services (not elsewhere classified) Allied health services (not elsewhere classified) Allied health services (not elsewhere classified)	Hand/Wrist Finger/Thumb Upper and Lower Arm	Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	20 18	19 11 10	14 12 13	14 15 13	22 20
Affed health services (not elsewhere classified) Affed health services (not elsewhere classified)	Upper and Lower Arm	Soft Tissue Injury Soft Tissue Injury	11	10	13 15	13	11
Affed health services (not elsewhere classified) Ambulance services	Hp/ Upper Leg/ Thigh Finaet/ Thumb Back/Spine	Laceration, Puncture Wound, Sting Soft Tissue Injury	11 130	12 95	11 93	7 83	13 108
Ambulance services	Shoulder (Including Clavicle/Blade)		60	43	42	63	52
Ambulance services Ambulance services	Knee Neck/ Back of Head Vertebrae	Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	38 24	31 27	28 26	31 33	28
Ambulance services Ambulance services	Ankle Hand/ Wrist	Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	16	10	14 16	21 14 13	24
Ambulance services Ambulance services Ambulance services	Antite Hand/ Wrist Upper and Lower Arm Finger/ Thumb	Soft Tissue Injury Soft Tissue Injury	9 12 12	10 10	16 16	13	22 18
Ambulance services	Hp/Upper Leg/Thigh Chest	Soft Tissue Injury Soft Tissue Injury	10	10	7	9	-
Chiropractic and osteopathic services	Back/Spine		6	5	8	- 5	- 1
Community health centre operation Community health centre operation Community health centre operation	Back/Spine Shoulder (Including Clavicle/ Blade)	Soft Tissue Injury	49 19 14	32 16	43	24 17	21 10
Community health centre operation Community health centre operation	Neck/ Back of Head Vertebrae	Soft Tissue Injury Soft Tissue Injury	14 13	7	8 13	10	16
Community health centre operation Community health centre operation	Finger Thumb Finger Thumb Back/Spine Note of Month Institute	Soft Tissue Injury Laceration, Puncture Wound, Sting	91	15 9 69	13 10 51	10	61
Dental services Dental services	Back/Spine	Laceason, Purcture Wound, Sting Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	25 19 14	30 18 13	33	64 33	34
Dental services Dental services	Checidas (Instrutina Checida) Bhata)	Soft Tissue Injury	19	18	12 10	10	19
Dental services Dental services	Hand Wrist Hand Wrist Upper and Lower Am Finger! Thumb	Soft Tissue Injury Lacendon, Puncture Wound, Sting	12	11 13 7	14 15 4	8 11 6	12
Dental services Dental services Dental services	Upper and Lower Arm	Laceration, Puncture Wound, Sting Soft Tissue Interv	9 7	7	4 6	6	11
Dental services Dental services	Ankle	Soft Tissue Injay Laceasidon, Penchare Wound, Stine Laceasidon, Penchare Wound, Stine Soft Tissue Injay	4	8	4	7.	10
General practice medical services	Antie Upper and Lower Arm Back/Spine Finger Thumb	Soft Tissue Injury			78	7 4 74	79
General practice medical services General practice medical services		Soft Tissue Injury	72 61 42 31	72 77 21 25	65 33 18	69 36 26	67 38
General practice medical services General practice medical services	Shoulder (Including Clavicle/ Blade) Neck/ Back of Head Vertebrae	Soft Tissue Injury Soft Tissue Injury	31	25 30	18 20	26 24	45 29
General practice medical services General practice medical services General practice medical services	Neck/ Back of Head Vertebrae Hand/ Wrist	Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	14 12 15	30 32 19	20 16 10	24 15 20	25 25
General practice medical services General practice medical services	Fingeri Thumb Upper and Lower Arm Hand/ Wrist	Soft Tissue Injury Laceusion, Purcture Wound, Sting Laceusion, Purcture Wound, Sting Soft Tissue Injury Burns Soft Tissue Injury Foreign Body in Online / Eye Soft Tissue Injury		15	10 9 10	17	26 15
General practice medical services	Hand/ Wrist	Laceration, Puncture Wound, Sting	15 10 8	15 14 8	10	17 10 16	- 8
General practice medical services General practice medical services	Hip/ Upper Leg/ Thigh Hand/ Wrist	Soft Tissue Injury Burns	8	7 12 6	8 5	12	18
General practice medical services General practice medical services	Upper and Lower Arm Eye	Soft Tissue Injury Foreign Body In Orifice / Eve	6 9	6	9 7	9 12 6 4	12
General practice medical services Health care services (not elsewhere classified)	Foot Back/Spine	Soft Tissue Injury Soft Tissue Injury	6 54	8 58	<4 56	87	- 4
Health care services (not elsewhere classified)	Shoulder (Including Clavicle/Blade)	Soft Tissue Injury	22	25	20	28	44
Health care services (not elsewhere classified) Health care services (not elsewhere classified)	Neck/ Back of Head Vertebrae Knee	Soft Tissue Injury Soft Tissue Injury	17	14	29 17	17 21	18
Health care services (not elsewhere classified) Health care services (not elsewhere classified) Health care services (not elsewhere classified)	Ankle Hand/Wrist Finger/Thumb	Soft Tissue Injury Soft Tissue Injury	14 8 6	7 10	10 12 10	16 9 15	12
Health care services (not elsewhere classified) Health care services (not elsewhere classified)	Finger/Thumb	Laceration, Puncture Wound, Sting Soft Tissue Interv	6 8	7	10	15	11
Tariff the arrival poli desprint classified Tariff has a receive in desprint classified Tariff has a receive in desprint classified Tariff has a receive in desprint the received Tariff has received products to be received Tariff has received products to receive Tariff has received products Tariff has received products Tariff has received products Tariff has received products Tariff has received Tariff has received	Upper and Lower Arm Ho/ Upper Lea/ Thigh Finger/ Thumb	Soft Tissue Injury Lacenation, Puncture Wound, Sting Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	9	7	4	9	-4
Hospitals (except psychiatric hospitals)		Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	1106	1058	1062	1220	1195
Hospitals (except psychiatric hospitals) Hospitals (except psychiatric hospitals)	Shoulder (Including Clavicle/ Blade) Knee	Soft Tissue Injury Soft Tissue Injury	460 316	515 320	511 338	550 388	615 400
Hospitals (except psychiatric hospitals) Hospitals (except psychiatric hospitals)	Neck/ Back of Head Vertebrae Hand/ Wrist Anite	Soft Tissue Injury Soft Tissue Injury	265 209	280 245	260 280	292 267	281 285
Hospitals (except psychiatric hospitals) Hospitals (except psychiatric hospitals)		Soft Tissue Injury Lecentrion, Purcture Wound, Sting Reft Tissue Injury	209 146 135	245 168 143	187 141	267 195 136	285 192 171
Hospitals (except psychiatric hospitals)	Hg/Upper Leg/Thigh Finger Thumb Foot Elbow Elsow Finger Thumb	Soft Tissue Injury	103 110	108 99	111 131	131 106	125 122
Hospitals (except psychiatric hospitals)	Foot	Soft Tissue Injury Soft Tissue Injury Cotton	89 66	71 73	86 92	90 93	91
Hospitala (except psychiatric hospitala)	Finoati Thumb	Other	75	60 87	66 67	102 69	112
Hospitals (except psychiatric hospitals)	Chest	Other Soft Tissue Injury Soft Tissue Injury	75 89 77	87 71	67 75	69 73	
Hospitals (except psychiatric hospitals) Hospitals (except psychiatric hospitals) Hospitals (except psychiatric hospitals)	Liboer and Lower Arm Head (Except Face)	Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury Other Soft Tissue Injury Consumition (Book Injury	73 38 58	71 56 60	72 65 49	54 84	72 78 78
Hospitals (except psychiatric hospitals)	Lower Leg	Soft Tissue Injury		60		59	52
Hospitals (except psychiatric hospitals) Hospitals (except psychiatric hospitals)	Lower Leg Head (Except Face) Hand/ Wrist Head (Except Face)	Concussion / Brain Injury Laceration, Puncture Wound, Sting Soft Tissue Injury	44 51 51	50 52	62 53	57 38	42
Hospitals (except psychiatric hospitals) Labour supply services (nursing, medical, and dental)	Back/Spine	Soft Tissue Injury	133	150	181	177	205
Labour supply services (nursing, medical, and dental) Labour supply services (nursing, medical, and dental) Labour supply services (nursing, medical, and dental)	Back/Spine Shoulder (Including Clevicle/Blade) Neck/ Back of Head Vertebrae	Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	133 48 32	150 50 44	181 65 51	50 177 64 23	81 46
Labour supply services (nursing, medical, and dental) Labour supply services (nursing, medical, and dental) Labour supply services (nursing, medical, and dental)	Knee Hand/Wrist Anite	Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	33 22 19	27 23 18	36 29 24	28 31 17	35 28
Labour supply services (rursing, medical, and dental)	Ankle	Soft Tissue Injury	19 14	18	24	17	33
Labour supply services (nursing, medical, and dental) Labour supply services (nursing, medical, and dental) Labour supply services (nursing, medical, and dental)	Upper and Lower Arm Finger Thumb Hp/ Upper Leg/ Thigh	Soft Tissue Injury Soft Tissue Injury	7	19 12 13	18 14 13	11 10 10	22
Labour supply services (nursing, medical, and dental)		Soft Tissue Injury Soft Tissue Injury	8	12	13		12
Labour supply services (nursing, medical, and dental) Labour supply services (nursing, medical, and dental)	Finoer/Thumb	Laceration Puncture Wound Sting Soft Tissue Injury	10	11	5	11 10	10
Labour supply services (nursing, medical, and dental)	Abdomen/ Pelvis		9 7	6	4 10	7 6	10
Labour supply services (nursing, medical, and dental): Labour supply services (nursing, medical, and dental): Midwlery services	Hand/ Wrist Upper and Lower Arm Back/Spine	Laceration. Puncture Wound, Stino Laceration, Puncture Wound, Sting Soft Tissue Injury	4 22	44 20	7 20	7 20	7 26
Mdwifery services Mdwifery services	Neck/ Back of Head Vertebrae Shoulder (Including Clavicle/ Blade)	Soft Tissue Intury	8	10 10	12	6	7
		Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	10	7	10	9	- 5
Pathology and diagnostic imaging services Pathology and diagnostic imaging services	Back/Soine Shoulder (Including Clavicle/ Blade) Knee	Soft Tissue Injury Soft Tissue Injury	36 18	39 19	32 13	29 19	40 19
Cybonesisy and optical dispensing Pathology and dispension imaging services Physiotherapy services Physiotherapy services	Knee Nack/ Back of Heart Vertebras	Soft Tissue Injury	10 12	13	12	8	10 15
Pathology and diagnostic imaging services	Neck/ Back of Head Vertebrae Hand/ Wrist Back/Soine	Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	7	10 9 15	9 13	7 14 10	5
Physiotherapy services	Back/Spine Neck/ Back of Head Vertebrae Hand/ Wrist	Soft Tissue Injury	17	15	13 5	10 10	16
Physiotherapy services Physiotherapy services Psychiatric hospitals and psychiatric services (not elsewhere classified) Psychiatric hospitals and psychiatric services (not elsewhere classified)		Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury Soft Tissue Injury	4 65	7 62	75	60	62
Psychiatric hospitals and psychiatric services (not elsewhere classified) Psychiatric hospitals and psychiatric services (not elsewhere classified)	Shoulder (Including Clavicle/Blade)	Coft Tissue Injury	34 33	41 24	37 19	29 19	18 23
Psychiatric hospitals and porchastic services front elsewhere disselfed) Psychiatric hospitals and psychiatric services front elsewhere disselfed) Psychiatric hospitals and psychiatric services (not elsewhere disselfed) Psychiatric hospitals and psychiatric services for elsewhere disselfed) Psychiatric hospitals and psychiatric services for elsewhere disselfed) Psychiatric hospitals and psychiatric services for elsewhere disselfed) Psychiatric hospitals and psychiatric services (not elsewhere disselfed) Psychiatric hospitals and psychiatric services (not elsewhere disselfed) Psychiatric hospitals and psychiatric services (not elsewhere disselfed)	Neck/ Back of Head Vertebrae	Soft Yissue Injury Soft Tissue Injury	26	31	16	21	15
Paychistric hospitate and psychiatric services (not elsewhere classified)	Hand/Wrist	Soft Tissue Inkry	26 18 15	31 14 17 12	17 16 13	6 10	13
Psychiatric hospitate and psychiatric services (not etsewhere classified) Psychiatric hospitate and psychiatric services (not etsewhere classified)	Upper and Lower Arm Finger/ Thumb Finger/ Thumb Face	Soft Tissue Injury Lacenston, Purchare Wound, Stina Soft Tissue Injury Lacenston, Purchare Wound, Stina Lacenston, Purchare Wound, Stina	12	10	13		13
Psychiatric hospitals and osychiatric services (not elsewhere classified) Psychiatric hospitals and psychiatric services (not elsewhere classified) Specialist medical services	Finoer/Thumb Face	Laceration, Puncture Wound, Sting Soft Tissue Injury	8 12 17	2	5	8 44	4
Specialist medical services Specialist medical services		Soft Tissue Injury Soft Tissue Injury		22 12	22	31	13
Specialist medical services Specialist medical services Specialist medical services	Black/Spine Shoulder (Including Clavicle/ Blade) Neck/ Back of Head Vertebrae	Soft Tissue Injury	10 9	12 11	8	31 21 9 8	11
Specialist medical services Specialist medical services	Finoer/Thumb	Laceration, Puncture Wound, Sting	8	11	9	8	4

Industry Classification Unit	Primary Diagnosis	2017	2018	2019	2020	2021
Aped care residential services	Soft Tissue Injury (Contusion, Internal Organ, Strain)	1631	1718	1621	1656	1577
Aped care residential services	Infected/ Non-Infected Laceration, Puncture Wound, Sting	167	146	138	130	115
Aped care residential services	Fractural Distriction	63	59	53	39	42
Aped care residential services	Burns (Burn, Corrosive Injury, Scald)	32	39	52	31	30
Aped care residential services	Concussion/ Brain Injury	9	13	- 8	11	13
Aped care residential services	Other	136	144	143	121	123
Allied health services (not elsewhere classified)	Soft Tissue Injury (Contusion, Internal Organ, Strain)	334	339	350	271	354
Allied health services (not elsewhere classified)	Infected/ Non-Infected Laceration, Puncture Wound, Sting	42	339	350 45	271	41
Allied health services (not elsewhere classified)	Fractural Distocation	13	20	14	6	15
	Other	43	41	44	39	36
Allied health services (not elsewhere classified)						
Ambulance services	Soft Tissue Injury (Contusion, Internal Organ, Strain)	340	254	283	305	313
Ambulance services	Infected/ Non-Infected Laceration, Puncture Wound, Sting	24	15	20	17	22
Ambulance services	Fracture/ Dislocation	16	8	17	8	9
Ambulance services	Other	38	30	43	32	33
Chiropractic and osteopathic services	Soft Tissue Injury (Contusion, Internal Organ, Strain)	-	-	25	14	-
Chiropractic and osteopathic services	Other	44	44	7	4	<4
Community health centre operation	Soft Tissue Injury (Contusion, Internal Organ, Strain)	134	105	116	85	78
Community health centre operation	Infected/ Non-Infected Laceration, Puncture Wound, Sting	23	20	22	18	21
Community health centre operation	Other	23	33	28	19	21
Dental services	Soft Tissue Injury (Contusion, Internal Organ, Strain)	98	120	109	123	122
Dental services	Infected/ Non-Infected Laceration, Puncture Wound, Sting	117	97	80	89	85
Dental services	Other	98	118	120	79	93
Ceneral proofine mertinal services	Soft Tissue Injury (Contusion, Internal Organ, Strain)	251	267	235	263	342
General practice mertical services	Infected/ Non-Infected Laceration, Puncture Wound, Sting	99	119	110	120	120
General practice medical services	Burns (Burn, Corrosive Intury, Scald)	13	20	7	18	12
General practice medical services	Frankrad Distonation	10	8	11	13	13
General practice medical services	Foreign Body In Orlfice/Eve	13	8	10	5	7
General practice medical services	Other	97	105	124	112	118
		170	162	129	200	197
Health care services (not elsewhere classified)	Soft Tissue Injury (Contusion, Internal Organ, Strain)			178		
Health care services (not elsewhere classified)	Infected/ Non-Infected Laceration, Puncture Wound, Sting	19	21		35	29
Health care services (not elsewhere classified)	Fracture/ Dislocation	5	7	- 44	7	9
Health care services (not elsewhere classified)	Other	25	25	24	33	27
Hospitals (except psychiatric hospitals)	Soft Tissue Injury (Contusion, Internal Organ, Strain)	3340	3403	3485	3773	3873
Hospitals (except psychiatric hospitals)	Infected/ Non-Infected Laceration, Puncture Wound, Sting	347	331	377	325	360
Hospitals (except psychiatric hospitals)	Fracture/ Dislocation	133	127	140	140	159
Hospitals (except psychiatric hospitals)	Concussion/ Brain Injury	45	56	63	57	64
Hospitals (except psychiatric hospitals)	Burns (Burn, Corrosive Injury, Scald)	44	61	42	55	44
Hospitals (except psychiatric hospitals)	Foreign Body In Orlfice/Eye	30	42	35	53	40
Hospitals (except psychiatric hospitals)	Gradual Onset (not Disease/Infection)	18	21	12	17	17
Hospitals (except psychiatric hospitals)	Dental Injuries	14	18	10	20	16
Hospitals (except psychiatric hospitals)	Occupational Disease/Infection	13	13	9	21	11
Hospitals (except psychiatric hospitals)	Devleses	16	11	- 11	- 4	6
Hospitals (except psychiatric hospitals)	Other	413	426	457	571	518
Labour supply services (nursing, medical, and dental)	Soft Tissue Injury (Contusion, Internal Organ, Strain)	364	407	476	419	542
Labour supply services (nursing, medical, and dental)	Infected/ Non-Infected Laceration, Puncture Wound, Sting	34	31	45	46	53
Labour supply services (nursing, medical, and dental) Labour supply services (nursing, medical, and dental)	Fracture/ Dislocation	12	18	10	11	16
Labour supply services (nursing, medical, and dental) Labour supply services (nursing, medical, and dental)	Officer Off	45	42	34	25	44
Midwifery services	Soft Tissue Injury (Contusion, Internal Organ, Strain)	88	55	56	52	62
Midwifery services	Other	8	10	4	8	12
Optometry and optical dispensing	Soft Tissue Injuty (Contusion, Internal Organ, Strain)	35	25	30	31	26
Optometry and optical dispensing	Other	7	9	6	13	10
Pathology and diagnostic imaging services	Soft Tissue Injury (Contusion, Internal Organ, Strain)	123	120	100	114	129
Pathology and diagnostic imaging services	Infected/ Non-Infected Laceration, Puncture Wound, Sting	10	15	11.	11	8
Pathology and diagnostic imaging services	Other	14	22	13	2	21
Physiotherapy services	Soft Tissue Injury (Contusion, Internal Organ, Strain)	56	54	41	41	51
Physiotherapy services	Infected/ Non-Infected Laceration, Puncture Wound, Sting	- 4	- 5	8	11	7
Physiotherapy services	Other	16	17	11	8	5
Psychiatric hospitals and psychiatric services (not elsewhere classified)	Soft Tissue Injury (Contusion, Internal Organ, Strain)	257	261	240	203	207
Psychiatric hospitals and osychiatric services (not elsewhere classified)	Infected/ Non-Infected Laceration, Puncture Wound, Sting	39	30	26	203	22
Psychiatric hospitals and psychiatric services (not elsewhere classified)	Fracture/ Dislocation	9	9	14	8	18
Psychiatric hospitals and psychiatric services (not elsewhere classified)	Concussion/ Brain Injury	5	5	- 4	7	6
Psychiatric hospitals and psychiatric services (not elsewhere classified) Psychiatric hospitals and psychiatric services (not elsewhere classified)	Other	32	35	10	36	28
Psychiatric rospitate and psychiatric services (not ensewhere classified) Specialist medical services	Soft Tissue Injury (Contusion, Internal Organ, Strain)	67	81	84	104	72
		13	81	84 14	104	72
Specialist medical services Specialist medical services	Infected/ Non-Infected Laceration, Puncture Wound, Sting	13	16	36	27	23

Industry Classification Unit	Claim Payment Type	2017	2018	2019	2020	2021
Aped care residential services	Entitlements	406	464	468	553	491
Aged care residential services	Medical Only	1,482	1,494	1,404	1,280	1,211
Aged care residential services	PHAS Only	150	161	143	155	198
Allied health services (not elsewhere classified)	Entitlements	61	48	58	37	59
Allied health services (not elsewhere classified)	Medical Only	345	371	388	286	351
Allied health services (not elsewhere classified)	PHAS Only	26	25	27	20	36
Ambulance services	Entitlements	111	64	90	88	63
Ambulance services	Medical Only	249	207	231	229	251
Ambulance services	PHAS Only	58	36	42	45	63
Chiropractic and osteopathic services	Medical Only	16	16	32		27
Chiropractic and osteopathic services	PHAS Only	0	0	0	<4	0
Community health centre operation	Entitlements	13	16	16	12	15
Community health centre operation	Medical Only	154	122	117	96	82
Community health centre operation	PHAS Only	13	20	33	14	23
Dental services	Entitlements	15	20	18	16	14
Dental services	Medical Only	274	284	265	246	239
Dental services	PHAS Only	24	31	26	29	47
General practice medical services	Entitlements	21	25	28	22	33
General practice medical services	Medical Only	362	393	346	391	442
General practice medical services	PHAS Only	100	109	123	118	137
Health care services (not elsewhere classified)	Entitlements	39	23	25	48	42
Health care services (not elsewhere classified)	Medical Only	163	174	180	195	196
Health care services (not elsewhere classified)	PHAS Only	17	18	20	32	24
Hospitals (except psychiatric hospitals)	Entitlements	985	1.047	1,149	1.354	1,378
Hospitals (except psychiatric hospitals)	Medical Only	2.441	2.487	2.470	2.518	2,444
Hospitals (except psychiatric hospitals)	PHAS Only	987	975	1.022	1.164	1,286
Labour supply services (nursing, medical, and dental)	Entitlements	90	136	135	136	182
Labour supply services (nursing, medical, and dental)	Medical Only	333	322	391	332	435
Labour supply services (nursing, medical, and dental)	PHAS Only	32	40	39	33	38
Midwifery services	Entitlements	8	6	- 5	<4	7
Midwifery services	Medical Only	-	-	50	51	63
Mirteifery services	PHAS Only	<4	<4	- 5		4
Optometry and optical dispensing	Entitlements	4	<4	0	<4	- 4
Optometry and optical dispensing	Medical Only	-	30		40	33
Optometry and optical dispensing	PHAS Only	<4	<4	<4	<4	- 4
Pathology and diagnostic imaging services	Entitlements	16	21	18	11	26
Pathology and diagnostic imaging services	Medical Only	123	118	99	114	127
Pathology and diagnostic imaging services	PHAS Only	8	18	7	9	- 5
Physiotherapy services	Entitlements	<4	7	5	6	- 6
Physiotherapy services	Medical Only	65	-	50	48	51
Physiotherapy services	PHAS Only		<4	5	6	- 6
Psychiatric hospitals and psychiatric services (not elsewhere classified)	Entitlements	51	60	65	65	68
Psychiatric hospitals and psychiatric services (not elsewhere classified)	Medical Only	257	260	227	183	187
Psychiatric hospitals and psychiatric services (not elsewhere classified)	PHAS Only	34	20	24	26	26
Specialist medical services	Entitlements	14	10	13	11	10
Specialist medical services	Medical Only	78	101	105	118	82
Specialist medical services	PHAS Only	10	- 8	16	10	14