



27 June 2022

Kia ora [REDACTED]

Your Official Information Act request, reference: GOV-018642

Thank you for your email of 3 June 2022, asking for the following information under the Official Information Act 1982 (the Act):

The data I am requesting from you is the amount of claims that happened over the past year of injuries that were sustained whilst working from home. This doesn't mean doing house work e.g. mowing lawns. But rather injuries/problems that were sustained while working from home.

The information you have requested is attached

Data for work related injuries occurring at home is set out in five tables broken down by: claim numbers; diagnoses; injury site; injury cause; and client age.

ACC does not routinely disclose low value numbers related to claims

Accordingly, some of the values in Table 5 only indicate that the number is less than 4 (denoted as <4). In other instances, values are suppressed and denoted as two dots (.). This limits the potential for particular individuals, or matters specific to certain individuals, from being identified.

Withholding in this way is necessary to protect our clients' privacy. This decision has been made under section 9(2)(a) of the Act. In doing so, we have considered the public interest in making the information available and have determined that it does not outweigh the need to protect our clients' privacy.

If you have questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz

Ngā mihi,

Sara Freitag
Acting Manager Official Information Act Services
Government Engagement & Support

Notes about the data

Claims have a registration date between 01 January 2019 and 30 April 2022.
For inclusion the claim is registered as work-related accident and the injury scene is equal to Home.
Only claims with an Accepted cover decision have been included.
Data was extracted on 13 June 2022 and may change if re-run at a later date.
New Claims - the claims in these tables have been counted by the date that the claim was registered with ACC. This can be immediately after the injury occurred or at any later stage.
Active claims - are claims that generated a payment in the relevant calendar years. These claims were not necessarily registered, or had the accident occur, in the same year.
For example, a claim which lasted from 2016 to 2020 would be counted a total of five times, once for each year.

We have been made aware that there is an issue with some ACC data for March 2022. We are not aware of the full extent of this issue, however; please note that if re-run claims and costs are subject to change

Table 1: Number of claims for work-related injury happened at home that registered between 01 January 2019 and 30 April 2022, broken down by new, active and total costs (excluding GST).
Costs do not include Public Health Acute Services (PHAS) payments. Treatment for covered claims in public hospitals is provided by an annual service agreement between ACC and the Ministry of Health, and is funded by bulk payments from ACC to the Costs provided are exclusive of GST.
Costs are based on payment date. Payment date may be different to the date of service.

Calendar Year	New Claims	Active Claims	Claim Costs
2019	35,803	49,359	\$112,561,803
2020	34,729	48,249	\$125,040,687
2021	35,303	49,685	\$130,087,404
2022 YTD	10,802	20,052	\$41,484,755

Table 2: Number of work-related injury happened at home between 01 January 2019 and 30 April 2022, broken down by diagnosis.

Diagnosis and site are based on the client's primary injury. Claims may have multiple injuries; however, these secondary injuries will not show within this data extract.

Diagnosis	Calendar Year			
	2019	2020	2021	2022 YTD
Soft Tissue Injury	22,521	22,370	22,941	6,995
Laceration, Puncture Wound, Sting	6,650	6,259	6,411	2,071
Foreign Body In Orifice/Eye	1,191	1,077	1,126	317
Fracture/ Dislocation	1,159	1,025	1,044	303
Deafness	989	711	654	113
Burns	511	502	477	158
Concussion/ Brain Injury	209	230	228	74
Gradual Onset (not Disease/ Infection)	217	245	201	75
Dental Injuries	108	124	119	35
Occupational Disease/ Infection	69	63	56	29
Other / Unknown	2,179	2,123	2,046	632

Table 3: Number of work-related injury happened at home between 01 January 2019 and 30 April 2022, broken down by injury site.

Diagnosis and site are based on the client's primary injury. Claims may have multiple injuries; however, these secondary injuries will not show within this data extract.

Injury site	Calendar Year			
	2019	2020	2021	2022 YTD
Back/Spine	6,813	6,666	7,010	2,145
Finger/ Thumb	3,795	3,545	3,797	1,176
Shoulder (Including Clavicle/ Blade)	3,345	3,365	3,365	996
Hand/ Wrist	2,829	2,855	2,883	835
Knee	2,762	2,710	2,662	805
Upper and Lower Arm	2,240	2,015	2,202	717
Eye	1,617	1,484	1,586	452
Ankle	1,531	1,508	1,493	515
Neck/ Back of Head Vertebrae	1,155	1,238	1,130	345
Chest	901	865	889	261
Other / Unknown	8,815	8,478	8,286	2,555

Table 4: Number of work-related injury happened at home between 01 January 2019 and 30 April 2022, broken down by injury cause.

Injury cause	Calendar Year			
	2019	2020	2021	2022 YTD
Lifting/Carrying/Strain	9,015	9,028	9,455	2,900
Loss Balance/Personal Control	6,030	5,598	5,571	1,741
Puncture	3,876	3,745	3,815	1,216
Wk Property or Characteristics	2,741	2,789	2,842	828
Twisting Movement	2,575	2,498	2,461	759
Object Coming Loose/Shifting	2,205	2,053	2,225	643
Pushed or Pulled	1,660	1,622	1,638	468
Struck by Person/Animal	1,609	1,532	1,518	514
Collision/Knocked Over by Object	1,563	1,481	1,474	442
Slipping, Skidding on Foot	1,497	1,464	1,439	417
Other / Unknown	3,032	2,919	2,865	874

Table 5: Number of work-related injury happened at home between 01 January 2019 and 30 April 2022, broken down by client age.

Age is based on the client's age at claim registration and may differ to their age at the time of an accident.

Age band	Calendar Year			
	2019	2020	2021	2022 YTD
10-14	8	<4
15-19	1,524	1,331	1,670	..
20-24	3,328	3,123	3,330	1,035
25-29	3,574	3,655	3,745	1,151
30-34	3,300	3,396	3,709	1,192
35-39	2,995	3,070	3,205	1,031
40-44	2,991	2,904	3,117	922
45-49	3,602	3,420	3,208	986
50-54	3,827	3,704	3,610	1,032
55-59	4,003	3,722	3,581	1,028
60-64	3,274	3,166	3,044	923
65+	3,371	3,228	3,078	931
Unknown	6	<4	<4	-