

# Welcome to the team

 Read time: 3 mins

Nau mai, haere mai, we're glad to have you on board. This quick guide has information specific to your profession to help you start working with us successfully, including where to get information, when you need it.



## Lodging hearing loss claims

You can lodge claims for occupational noise induced hearing loss (ONIHL) or trauma induced hearing loss claims for patients using the ACC45 form.

[acc.co.nz/lodging-claims](https://acc.co.nz/lodging-claims)



## Invoice us online

Submit invoices online and keep track of them using our eBusiness Gateway or your practice management system (PMS). Our online systems are easy to use, and you'll get paid faster than doing it manually.

[acc.co.nz/invoicing-us](https://acc.co.nz/invoicing-us)



## Paying you for your services

You'll be working under Cost of Treatment Regulations, which means what we pay for your services is set out in legislation. You can also use Telehealth where clinically appropriate and within your professional body and our Telehealth guidelines.



## Getting started as an audiologist

### Working with us

Keep our 'Guide for Hearing Loss Providers' handy as it explains our shared roles and responsibilities, cover and assessments, and gradual process hearing loss.

[Guide for Hearing Loss Providers](#)

### Keen to learn more?

If you're interested in how we cover occupational noise-induced hearing loss, we've worked with the New Zealand Audiological Society to create a learning module for hearing loss assessors.

[audiology.org.nz](http://audiology.org.nz)

#### Where to get help

That's just a quick introduction to working with us as an audiologist and there are plenty more resources to help you on our website.

[acc.co.nz/health-providers](http://acc.co.nz/health-providers)



**He Kaupare. He Manaaki.  
He Whakaora.**  
[prevention. care. recovery.](#)



#### Need more info? Scan the QR code or...

visit [acc.co.nz/health-providers](http://acc.co.nz/health-providers). If you can't find what you're after, email our team at [providerhelp@acc.co.nz](mailto:providerhelp@acc.co.nz) or call 0800 222 070 between 8am and 6pm Monday to Friday