



He Kaupare. He Manaaki. He Whakaora.
Prevention. Care. Recovery.

 **Read time: 3 mins**

Welcome to the team

Nau mai, haere mai, we're glad to have you on board. This quick guide has information specific to your profession to help you start working with us successfully, including where to get information, when you need it.



Lodging hearing loss claims

You can lodge claims for occupational noise induced hearing loss (ONIHL) for patients using the ACC45 form. acc.co.nz/lodging-claims



Invoice us online

Submit invoices online and keep track of them using our eBusiness Gateway or your practice management system (PMS). Our online systems are easy to use, and you'll get paid faster than doing it manually. acc.co.nz/invoicing-us



Paying you for your services

You'll be working under Cost of Treatment Regulations, which means what we pay for your services is set out in legislation. You can also use Telehealth where clinically appropriate and within your professional body and our Telehealth guidelines.

Working with us

Keep our 'Guide for hearing loss providers' handy as it explains our shared roles and responsibilities, cover and assessments, and gradual process hearing loss.

[Guide for Hearing Loss Providers](#)

If a person doesn't have a claim

If you're interested in how we cover occupational noise-induced hearing loss, we've worked with the New Zealand Audiological Society to collate a range of ACC and other resources which you will be able to access from the 'Professional resources' page in the members section of the NZAS website assessors.

audiology.org.nz

Where to get help

That's just a quick introduction to working with us as an audiology provider and there are plenty more resources to help you on our website. acc.co.nz/health-providers



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For more information scan the QR code or...
visit acc.co.nz/health-providers

