



# Welcome to the team

 Read time: 3 mins

Nau mai, haere mai, we're glad to have you on board. This quick guide has information specific to your profession to help you start working with us successfully, including where to get information, when you need it.



## Paying for your services

As a dentist, you'll be working under Cost of Treatment Regulations. That means what we pay for your services is set out in legislation. The latest rates are on our website. You can also use Telehealth where clinically appropriate.

[acc.co.nz/paying-patient-treatment](https://acc.co.nz/paying-patient-treatment)



## Lodging a claim

The form you'll use to lodge basic claims is the ACC42. This is a paper form you can order online through the ECOS website or call us on 0800 802 444. Make sure the injury diagnosis and pre-accident condition section are completed as well as other relevant clinical information.

[ECOS.co.nz](https://ecos.co.nz)



## Get set up online

Submit invoices online and keep track of them using our eBusiness Gateway or your practice management system (PMS). Our online systems are easy to use, and you'll get paid faster than doing it manually.

[acc.co.nz/invoicing-us](https://acc.co.nz/invoicing-us)



## Getting started as a dentist

# Prior approval

Prior approval is needed from us for root canals, crowns, bridges, implants, and specialist treatments.

You'll need to complete the relevant form to request prior approval.

- ACC1345 – Request for prior approval of simple dentist treatment ([DOC 112KB](#))
- ACC8298 – Dental Assessment Report and Treatment Plan ([DOC 160KB](#))

For registered orthodontists only:

- ACC4231 – Request for prior approval of orthodontic dental treatment ([PDF 273KB](#))

To help us process your approvals faster, please provide diagnostics to support these requests.

# Want to learn more?

There's always something new to learn about working with us. Our learning hub has free modules to explore, tailored to suit you.

[learning.acc.co.nz](https://learning.acc.co.nz)

## Where to get help

That's just a quick introduction to working with us as a dentist and there are plenty more resources to help you on our website.

[acc.co.nz/health-providers](https://acc.co.nz/health-providers)



**He Kaupare. He Manaaki.  
He Whakaora.**  
[prevention. care. recovery.](#)



**Need more info? Scan the QR code or...**

visit [acc.co.nz/health-providers](https://acc.co.nz/health-providers). If you can't find what you're after, email our team at [providerhelp@acc.co.nz](mailto:providerhelp@acc.co.nz) or call 0800 222 070 between 8am and 6pm Monday to Friday.