



Welcome to the team

 Read time: 3 mins

Nau mai, haere mai, we're glad to have you on board. This quick guide has information specific to your profession to help you start working with us successfully, including where to get information, when you need it.



Paying for your services

You can either work under Cost of Treatment Regulations or a contract. What we pay under regulations is set out in legislation, whereas the rate for contracted providers depends on the contract held. You can also use Telehealth where clinically appropriate.

acc.co.nz/paying-patient-treatment



Lodging a claim

If you're lodging a claim for an injury or diagnosis, you'll need a Read Code to match it. These help us tailor support and care for your patient based on their needs. You can find a list of common codes on our website.

acc.co.nz/understanding-claims-and-cover

acc.co.nz/read-codes



Issuing medical certificates

If your patient needs to reduce their work hours or adjust their work duties because of an injury, a GP or nurse practitioner can issue a medical certificate. Remaining connected to the workplace is good for an injured person's physical and mental health.

acc.co.nz/medical-certificates-return-to-work



Getting started as a GP, nurse, or nurse practitioner

More about paying for your services

If you're a general practitioner, nurse, or a nurse practitioner, we can contribute to two parts of your treatment services:

1. A consultation rate

We pay a higher rate for clients under 14 years, and community services cardholders and their dependents (14 to 17 years) to compensate you for providing them with free or lower cost visits.

2. Specific treatments or procedures a patient might get during a visit.

We'll only contribute to the cost of the treatment or procedures set out in the Regulations.

Find general practitioners', nurse practitioners' and nurses' costs, and a general practice invoicing guide at

acc.co.nz/paying-patient-treatment

Want to learn more?

There's always something new to learn about working with us. Our learning hub has free modules to explore, tailored to suit you.

learning.acc.co.nz

We also have a free learning module on Work Capacity Certification. The module contributes toward educational (CPD) credits and takes 30 minutes to complete.

[Certifying work capacity after injury – Goodfellow Unit](#)

Where to get help

That's just a quick introduction to working with us as a GP, nurse, or nurse practitioner and there are plenty more resources to help you on our website.

acc.co.nz/health-providers



**He Kaupare. He Manaaki.
He Whakaora.**
[prevention. care. recovery.](#)



Need more info? Scan the QR code or...

visit acc.co.nz/health-providers. If you can't find what you're after, email our team at providerhelp@acc.co.nz or call 0800 222 070 between 8am and 6pm Monday to Friday.