



Welcome to the team

 Read time: 3 mins

Nau mai, haere mai, we're glad to have you on board. This quick guide has information specific to your profession to help you start working with us successfully, including where to get information, when you need it.



Paying for your services

As an osteopath, you'll be working under Cost of Treatment Regulations. That means what we pay for your services is set out in legislation. The latest rates are on our website. You can also use Telehealth where clinically appropriate.

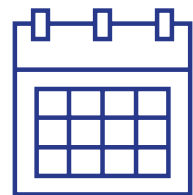
acc.co.nz/paying-patient-treatment



Lodging a claim

You can lodge claims with us on behalf of your patient if it's within your scope of practice. To do this, you'll need the right read code, as these help us tailor support and care for your patient based on their needs. You can find a list of common codes for osteopathy on our website.

acc.co.nz/read-codes



Extending treatment

If your patient needs 16 or more treatments or it's been more than a year since an allied health provider first treated them, you'll need prior approval from us. Find out how to submit a request.

acc.co.nz/prior-approval-treatment



Getting started as an osteopath

Get set up online

Submit invoices online and keep track of them using our eBusiness Gateway or your practice management system (PMS). Our online systems are easy to use, and you'll get paid faster than doing it manually.

acc.co.nz/invoicing-us

Want to learn more?

There's always something new to learn about working with us. Our learning hub has free modules to explore, tailored to suit you.

learning.acc.co.nz

Where to get help

That's just a quick introduction to working with us as an osteopath, and there are plenty more resources to help you on our website.

acc.co.nz/health-providers



**He Kaupare. He Manaaki.
He Whakaora.**
[prevention. care. recovery.](#)



Need more info? Scan the QR code or...

visit acc.co.nz/health-providers. If you can't find what you're after, email our team at providerhelp@acc.co.nz or call 0800 222 070 between 8am and 6pm Monday to Friday.