▶ PROVIDER QUICK GUIDES



Welcome to the team

Read time: 3 mins

Nau mai, haere mai, we're glad to have you on board. This quick guide has information specific to your profession to help you start working with us successfully, including where to get information, when you need it.



Paying for your services

You can either work under Cost of Treatment Regulations or a High Tech Imaging (HTI) contract. What we pay under regulations is set out in legislation, whereas the rate for contracted providers depends on the contract held.

Radiologists' costs from 1st May 2021

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Check the injury site

Before you provide any service, make sure you know what injury site your client is covered for. To do this:

- check your client's referral letter
- contact us by phone or through the eBusiness Gateway or your practice management system (PMS).

Get set up online

Submit invoices online and keep track of them using our eBusiness Gateway or your practice management system (PMS). Our online systems are easy to use, and you'll get paid faster than doing it manually.

acc.co.nz/invoicing-us

Want to learn more?

There's always something new to learn about working with us. Our learning hub has free modules to explore, tailored to suit you.

learning.acc.co.nz

Where to get help

This is just a quick introduction to working with us as a radiologist, and there are plenty more resources to help you on our website.

acc.co.nz/health-providers

If you can't find what you're after:

- email our team at providerhelp@acc.co.nz
- call 0800 222 070 between 8am and 6pm Monday to Friday

We're always open to feedback, suggestions and good ideas too. If you have any, there's a feedback tab on every page of our website.



