



Service item codes and rates for Telehealth invoices

Effective 01 May 2021

ACC Information sheet

This information sheet lists the amounts ACC can pay for telehealth consultations.

General practice (Cost of Treatment Regulations)

Registered nurse

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
RN - regular consult	NCT1	\$15.31	\$17.61
RN - under 14s	NCT2	\$32.58	\$37.47
RN - CSC holder	NCT3	\$28.18	\$32.41
RN - CSC dependant	NCT4	\$33.50	\$38.53

Nurse practitioners (NPs)

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
NP - regular consult	NUT1	\$28.02	\$32.22
NP - under 14s	NUT2	\$53.44	\$61.46
NP - CSC holder	NUT3	\$50.07	\$57.58
NP - CSC dependant	NUT4	\$54.96	\$63.20



General practitioners (GPs)

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
GP - regular consult	GPT1	\$32.68	\$37.58
GP - under 14s	GPT2	\$58.11	\$66.83
GP - CSC holder	GPT3	\$54.42	\$62.58
GP - CSC dependant	GPT4	\$59.74	\$68.70

Rural general practice contract

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Level A consultation	RPT1	\$25.91	\$29.80
Level B consultation	RPT2	\$53.24	\$61.23
Level C consultation	RPT3	\$102.37	\$117.73

Urgent care clinic contract

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consult - up to 20 minutes	UCT1	\$70.53	\$81.11
Initial consult - over 21 minutes	UCT2	\$123.07	\$141.53
Follow-up consult - up to 20 minutes	UCTS	\$60.90	\$70.04
Follow-up consult - over 21 minutes	UCTC	\$116.49	\$133.96



Specified Treatment Providers (Cost of Treatment Regulations)

Provider	Telehealth code	Flat Rate (excl. GST)	Flat Rate (incl. GST)	Hourly Rate (excl. GST)	Hourly Rate (incl. GST)
Chiropractors	CHT2	\$23.90	\$27.49	\$60.14	\$69.16
Occupational Therapists	OTT2	\$23.90	\$27.49	\$60.14	\$69.16
Osteopaths	OSTT2	\$23.90	\$27.49	\$60.14	\$69.16
Physiotherapists	PHT2	\$23.90	\$27.49	\$60.14	\$69.16
Podiatrists	PODT2	\$23.90	\$27.49	\$60.14	\$69.16
Speech Language Therapists	STT2	\$23.90	\$27.49	\$60.14	\$69.16

Medical Specialists (Cost of Treatment Regulations)

Medical specialists - specified (internal medicine, neurosurgery, occupational medicine, paediatrics, psychological medicine, psychiatry, rehabilitation medicine)

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	MST2	\$97.66	\$112.31
Follow-up consultation	MST4	\$38.29	\$44.03

Medical specialists – other

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	MST1	\$76.57	\$88.06
Follow-up consultation	MST3	\$38.29	\$44.03

Dentists (for non-emergency dental consultations)

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Dental consultation	DET	\$46.59	\$53.58



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Contracted providers

Physiotherapists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	PT1T	\$51.74	\$59.50
Follow-up consultation	PT2T	\$38.80	\$44.62

DHB physiotherapists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	PT31T	\$66.28	\$76.22
Follow-up consultation	PT32T	\$46.79	\$53.81

Physiotherapy specialists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	PTS1T	\$410.76	\$472.37
Follow-up consultation	PTS2T	\$205.38	\$236.19

Hand therapists

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	HT1T	\$86.98	\$100.03
Follow-up consultation	HT2T	\$65.22	\$75.00



**He Kaupare. He Manaaki.
He Whakaora.**
prevention. care. recovery.

General practitioners with special interest (GPSI)

Consultation	Telehealth code	Rate \$ (excl. GST)	Rate \$ (incl. GST)
Initial consultation	GPST	\$166.74	\$191.75
Follow-up consultation	See contract	See contract	See contract